

NW Natural
Washington Quarterly COVID Report
Docket U-200281
COVID-19 Costs, Savings, and Benefits
For the three months ended June 30, 2022

| COVID Term Sheet Category Itemization: | Washington | | | | | | | | | | | | | |
|------------------------------------------|---------------|----------------|---------------|----------------|----------------|---------------|---------------|-----------------|-----------------|---------------|---------------|---------------|----------------|----------------|
| | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | 2020 Total | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | 2021 Total | Q1 2022 | Q2 2022 | 2022 Total | Combined Total |
| Direct Costs | 9,186 | 215,406 | 51,243 | 42,403 | 318,237 | 24,676 | 27,733 | 17,896 | 18,052 | 88,358 | 12,880 | 7,241 | 20,121 | 426,716 |
| Direct Savings and Benefits | - | - | (90,907) | (41,864) | (132,771) | (56,135) | (41,529) | (32,824) | (36,920) | (167,408) | (17,924) | (537) | (18,461) | (318,641) |
| Bad Debt Expense Accrued Above Baseline | 32,547 | 51,920 | 42,790 | 134,678 | 261,934 | 29,198 | 29,186 | (14,460) | (74,962) | (31,038) | 31,645 | (100,225) | (68,580) | 162,316 |
| Late Payment Fees Not Assessed | 28,396 | 3,432 | 10,949 | 14,950 | 57,728 | 33,510 | 22,145 | 8,420 | 11,196 | 75,271 | 31,450 | 23,610 | 55,060 | 188,059 |
| Reconnection Charges | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| COVID-19 Bill Payment Assistance Program | - | - | - | - | - | - | 42,730 | 5,363 | 19,245 | 67,339 | 22,729 | 100,162 | 122,891 | 190,230 |
| Totals | 70,130 | 270,759 | 14,075 | 150,166 | 505,129 | 31,249 | 80,266 | (15,604) | (63,389) | 32,521 | 80,780 | 30,251 | 111,031 | 648,682 |