

Table 1. Statutory Elements, Joint Advocates' Customer Benefit Indicators (CBI) & Related Avista CBIs

Statutory Element	Joint Advocates' Customer Benefit Indicators*	Related Avista CBI **
<u>Energy Benefits</u>	<ul style="list-style-type: none"> Improved efficiency of housing stock in utility service territory, including low-income housing (increased funding, program participation, bill reductions, rental EE) Low income and vulnerable communities have access to an increasing number of renewable or non-emitting distributed generation resources (increased Low-income renewable projects, community-owned projects, increased percent of DG) 	Participation in Company Programs Named Community Clean Energy
<u>Non-Energy Benefits</u>	<ul style="list-style-type: none"> Increase community employment opportunities (apprenticeships and training, living wage jobs, contractor representation) Improved Health and Community wellbeing (work and school absences, weatherization, home comfort w/HVAC, heat pumps, EVs, include NEBS in cost-effectiveness) 	Avista Employee Diversity Supplier Diversity
<u>Reduction of Burdens</u>	<ul style="list-style-type: none"> Reduction in Number of Energy Burdened Households in target groups (HIC, VP, bill assistance, Known Low Income) Reduced barriers for program participation (increased participation, translation services, EV charging cost equity) 	Participation in Company Programs Number of Energy Burdened Households Availability of Methods/Modes of Outreach and Communication
<u>Public Health</u>	<ul style="list-style-type: none"> Improved Health Outcomes (hospital admissions, decreased wood burning, indoor and outdoor air quality, reduced health care costs) 	Indoor Air Quality Employee Diversity Supplier Diversity
<u>Environment</u>	<ul style="list-style-type: none"> Reduction of Greenhouse Gas Emissions (increased electrification) Reduced Pollution Burden and Pollution Exposure (metrics detailed) 	Greenhouse Gas Emissions Outdoor Air Quality

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<u>Reduction in Cost</u>	<ul style="list-style-type: none"> • Expand Bill Assistance Programs (participation rates, penetration rates, program budgets) • Reductions in Number and Amount of Arrearages (90+ days, zip code analysis) 	Participation in Company Programs Named Community Investment
<u>Reduction in Risk</u>	<ul style="list-style-type: none"> • Fewer customers with low utility credit code scores & fewer customers sent to collections • Increased Neighborhood Safety (frequency and duration of outages, increased local disaster response capacity) 	Outage Duration
<u>Energy Security</u>	<ul style="list-style-type: none"> • Reduced Residential Disconnections (demographic analysis by zip code, AMP and PIPP participation) • Improved Access to Reliable Clean Energy (local storage/back up, increased local DG, improved distribution system planning) 	Proximity of Energy Generation Named Community Clean Energy
<u>Resilience</u>	<ul style="list-style-type: none"> • Reduction in Outage Frequency (SAIFI) and Duration (SAIDI) in Target Communities • Reduction in Energy and Capacity Need (demand response participation, increased EE savings, water savings) 	Outage Duration Named Community Clean Energy

* The Joint Advocates' comments filed July 30, 2021 provide further detail regarding specific metrics and components of proposed customer benefit indicators (CBIs). This Table is for summary purposes.

** Some CBIs in the Avista Draft CEIP are listed multiple times if they pertain to more than one of the Joint Advocates' CBIs.