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From: Bickford, Nancy (MIL)

Sent: Monday, January 07, 2019 4:26 PM

To: Ezelle, Robert (MIL); Marquiss, Jason (MIL); Wasserman, Adam R (MIL); Wasserman,

Adam R (MIL)

Subject: News Tribune OpEd Article

It would be helpful if 911 directors could more clearly articulate that it was a carrier issue in delivering the call to 911 rather than a 911 outage. This director should know better. Wonder if it would be worth doing an op ed that clearly articulated the issue once the hotwash is done?

https://www.thenewstribune.com/opinion/editorials/article223945785.html

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