

[Service Date November 7, 2002]

November 7, 2002

RE: Telecommunications – Operations, Chapter 480-120 WAC  
Docket No. UT-990146

TO INTERESTED PERSONS:

The Commission has adopted and repealed Commission rules relating to Telecommunications Companies – Customer Information Rules, developed from the rulemaking activity in Docket No. UT-990146. The Commission filed the Order with the Code Reviser on November 7, 2002. It will be effective on January 1, 2003.

The Adoption Order and rules are available for inspection on the Commission's web site at [www.wutc.wa.gov/990146](http://www.wutc.wa.gov/990146). The Commission will send paper copies of these documents or send copies via electronic mail, if requested. To receive the documents in this manner you may (1) call the Commission's Records Center at 360-664-1234, (2) e-mail the Commission at [records@wutc.wa.gov](mailto:records@wutc.wa.gov), or (3) mail a written request to the address below. When contacting the Commission, please refer to Docket No. UT-990146. The Commission's mailing address is:

Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive SW  
P O Box 47250  
Olympia, Washington 98504-7250

Please direct any questions about the rules to Bob Shirley of the Commission Staff at 360-664-1292 or [bshirley@wutc.wa.gov](mailto:bshirley@wutc.wa.gov).

Sincerely,

CAROLE J. WASHBURN  
Secretary