

# CHANGE AS IS ISSUE

AGBR 000080

000725

Sending Secretary: Shirley Halteman Phone Number: (214) 718-6967

**GTE TELEPHONE OPERATIONS**

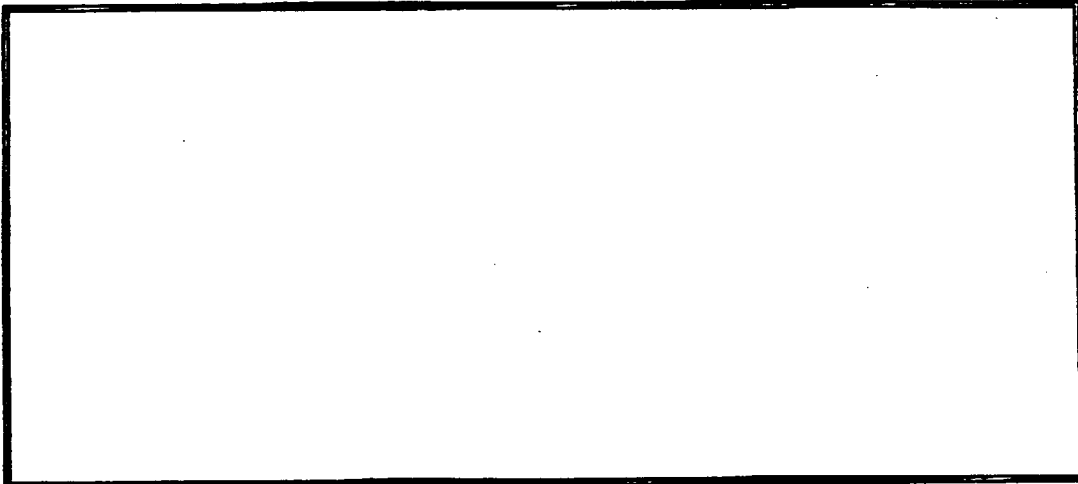
John Peterson  
600 Hidden Ridge  
Irving, TX 75038

Telephone: (214) 718-5988

Date: June 10, 1996

TO:	FAX NO.	LOCATION
Bonnie	908-953-8362	
Ragul Damji	908-771-2851	

**MESSAGE:**

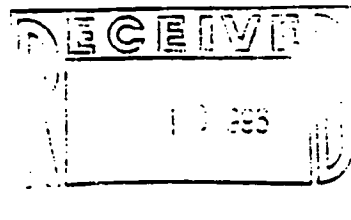


**NUMBER OF PAGES (INCLUDING THIS COVER PAGE) 6**

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION OR DISTRIBUTION OF THIS COMMUNICATION TO OTHER THAN THE INTENDED RECIPIENT IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY COLLECT TELEPHONE AT (214) 718-6967, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

JUN-10-96 MON 13:22

214 718 3403



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AGBR 000080

**000726**

**facsimile**  
TRANSMITTAL

**GTE** GTE Telephone  
Operations Headquarters  
Local Competition/Interconnection Program Office  
214-718-1300  
Fax #: 214-718-1279

P.O. Box 152092  
Irving, TX 75015

to: Rasul Danyj  
fax #: 908-771-2851  
re: CSR Information  
date: 06/07/96  
pages: 5, including this cover sheet.

Thank You

REMARKS: Two sample CSRs - 1 is for a residence customer  
and the other is for a business customer

from: John Peterson  
phone #: 214-718-5988

JUN-10-96 MON 13:22

214 718 3403

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AGBR 000081

000727

# GTE CUSTOMER SERVICE RECORD REQUEST



REQUESTOR COMPANY NAME AIT TEL NO 800-248-8111  
CONTACT NAME JAMES EDISON FLOOR 9th ROOM 901  
STREET 4 MAIN STREET STATE FL ZIP 33698  
CITY ORLANDA EMAIL ID \_\_\_\_\_  
FACSIMILE TEL NO 303 850 8107

END USER NAME [REDACTED] FLOOR \_\_\_\_\_ ROOM 34293  
STREET [REDACTED] STATE FL ZIP \_\_\_\_\_  
CITY MZNIC6

SERVICES/FEATURES  
EU TEL NO 919 [REDACTED] 1 Party Residence Ln, Touch CALL

GTE CONTACT NAME ALICE JAMES TEL NO 800 628 3357 DATTBENT 6/6/96

A VALID LETTER OF AUTHORIZATION (LOA) MUST BE ATTACHED TO THIS REQUEST.

CSR-REQ

22 55

6-10-1996 11:21AM FROM TOM PARKER GTE 214 718 3403

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FROM NATIONAL OPEN MARKET CENTER 919-683-8332 (FRI) 06.07'96 16:41/ST. 16:39/NO. 3561969198 P 3

CS-R1 LC=F4313 MSD=670595 TN= [REDACTED]  
 LS-PUB NOB= A NOD= OE=,  
 RA=A SAL= TXD=050003 POS=37  
 CAN=0675181755  
 SN= [REDACTED], [REDACTED]  
 SA= [REDACTED], [REDACTED]  
 VENICE FL 34293

---S&E  
 SE= 1, 1R; SURFL; EMR; ECL R 15.46  
 SE= 150, IWM 1.00  
 TOTAL NO SERV CHARGE 16.46\*

\*\*\* END \*\*\*

JUN-10-96 MON 13:23

214 718 3403

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AGBR 000083

000729

3

# GTE CUSTOMER SERVICE RECORD REQUEST

REQUESTOR COMPANY NAME AT&T TEL NO 800 278 9111  
 CONTACT NAME SAME GRANT FLOOR 9th ROOM 901  
 STREET 11 Main St STATE FL ZIP 33698  
 CITY ORLANDA ENR. ID \_\_\_\_\_  
 FACSIMILE TEL NO 303 850 9107

END USER NAME [REDACTED] FLOOR \_\_\_\_\_ ROOM \_\_\_\_\_  
 STREET [REDACTED] STATE NC ZIP 27707  
 CITY Durham

SERVICES/FEATURES  
 EU TEL NO [REDACTED] (1)pty key system touch CALL LINE IN  
919-493- [REDACTED] 'Rotary hunt'  
919-419- [REDACTED]  
919-419- [REDACTED]  
919-419- [REDACTED]

GTE CONTACT NAME Cenna Talliver TEL NO 800 828 3359 ADIT/BENT 61696

A VALID LETTER OF AUTHORIZATION (LOA) MUST BE ATTACHED TO THIS REQUEST.

CSR-REQ

4  
CS=BKS LC=E1012 MSD=930706 TN=██████████  
LS=PUB NOB= 1 NOD= - OE=RSU042-03092  
RA=0 SAL= TXD=000111 SIC=0000 POS=01  
AFCC=N CAN=0290666090  
SN=██████████  
SA=██████████  
DURHAM NC 27707

---S&E

ID= ,RS=1  
TN= 419-██████, TCSBL;  
MALBTUSS; SURNC;  
E911DURHAMNC; ECL BTKK 46.19  
TN= 419-██████, TCSBL;  
MALBTUSS; SURNC;  
E911DURHAMNC; ECL BTKK 46.19  
TN= 419-██████, TCSBL;  
MALBTUSS; SURNC;  
E911DURHAMNC; ECL BTKK 46.19

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