

Basic Service

The Toledo Telephone Co., Inc., also known as ToledoTel, has been the local Telephone Company serving the Toledo area since 1906. We began business when no one else would provide telecommunication services because of the higher costs in serving rural areas of Washington.

We have served and intend to continue to serve both residential and commercial customers in our rural communities with quality telecommunications services at competitive rates.

The Toledo Telephone Co., Inc is an "Eligible Telecommunications Carrier" for its service area, for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services.

In addition to our basic telephone services, we bring advanced telecommunications services to our rural communities, including Internet access, high-speed data services, special calling features and voice mail. Our basic services are comprised of several components, which at minimum, include:

Service Provided	Monthly Charge	
	Residence	Business
Single party voice grade access To the public network, including Unlimited local calls	\$18.00	\$18.00
Touch calling	No charge	No charge
Access to emergency 911 services State/County mandated surcharges	.25¢	/.70¢

Access to operator services - There is no charge from The Toledo Telephone Co., Inc for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handled the call.

Access to directory assistance - There is no charge from The Toledo Telephone Co., Inc. for the ability to call Directory Assistance; however, the call will involve a Directory Assistance

charge, the amount of which depends on the area called and the rates of the company whose operator provided the information.

Access to long distance carriers - There is no charge from The Toledo Telephone Co., Inc. for the ability to place and receive calls through long distance carriers that offer service through our network. However, the call may involve a charge from the long distance carrier depending on the type of call.

These services are available to all consumers of The Toledo Telephone Co., Inc. The costs associated with each are reflected each month on the regular telephone bill along with other charges for services provided by The Toledo Telephone Co., Inc. The services listed above are the basic services offered by our company. Other services including Telecommunications Relay Service, TRS, and services for the disabled, are available by contacting The Toledo Telephone Co., Inc's business office at (360) 864 4552.

The Toledo Telephone Co., participates in the Federal Lifeline Program. Qualified households may receive the standard Lifeline discount for basic voice service. Unlimited local calling is included with Lifeline. Long distance / toll calling is not included and may be purchased separately. Details about the Lifeline program are located at <http://www.universalservice.org/li/>

Toll limitation services - Currently there is no charge from The Toledo Telephone Co., for toll blocking service to low-income customers participating in the Lifeline program.

Publish: September 2016