

Fourth Quarter 2013 Lifeline Enrollment/Deactivation Report
with Corrections to 2012-2013 Lifeline Enrollment/Deactivation Reports
WUTC Docket UT-111534

	Q2 2012	Q3 2012			Q4 2012			Q1 2013			Q2 2013			Q3 2013			Q4 2013		
	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Beginning Balance	-	80	267	881	1,208	1,631	1,997	2,245	2,485	2,832	3,134	3,294	3,428	3,512	3,554	3,435	3,029	3,173	Not Available
Ending Balance	80	267	881	1,208	1,631	1,997	2,245	2,485	2,832	3,134	3,294	3,428	3,512	3,554	3,435	3,029	3,173	3,398	Not Available
Net Change	80	187	614	327	423	366	248	240	347	302	160	134	84	42	(119)	(406)	144	225	Not Available
Voluntary Disconnects	-	-	3	11	30	32	28	25	108	89	110	112	159	118	110	146	90	98	Not Available
Involuntary Disconnects	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Failed Recertification	-	-	-	-	-	-	-	-	-	-	-	-	-	-	348	478	-	-	Not Available
Total Enrolled (Approved Applications)	80	187	617	338	453	398	276	265	455	391	270	246	243	160	339	218	234	323	Not Available

Notes:

Estimate; data subject to change. The final month of reported data is a projection because it is reported prior to final reconciliation of the Lifeline subscriber base. Data is finalized after 60 days from the end of the calendar month.

No data is yet available for the last month of the most recent quarter.

Cricket performed its annual Lifeline continued eligibility verification (recertification) process during these months. These are the customers who were removed from the Lifeline subscriber base due to failure to recertify.

Cricket considers all non-payment disconnects to be voluntary. The distinction between a voluntary and involuntary disconnect is the latter is due to a violation of Cricket's "Acceptable Use Policy" outlined on the website.