

Qwest Corporation
1600 7th Avenue, Room 3206
Seattle, Washington 98191
(206) 345-1568
Facsimile (206) 343-4040

Mark S. Reynolds
Senior Director - Regulatory
Policy and Law



September 29, 2008

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

RECEIVED
2008 SEP 30 AM 11:31
OFFICE OF THE
SECRETARY OF
TRANSPORTATION
AND UTILITIES

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the August 2008 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

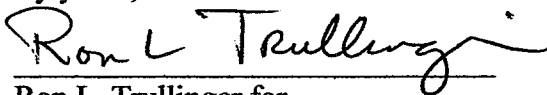
The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By 
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

Washington Service Quality Summary Report - AUGUST 2008

METRIC DESCRIPTION	JANUARY 2008			FEBRUARY 2008			MARCH 2008		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10151	10259	98.96%	8643	8691	99.45%	9104	9136	99.65%
OOS Tickets Not Cleared Within 48 Hrs	108	1	108	48	1	48	32	1	32
Number of OOS Exemptions	117	1	117	118	1	118	93	1	93
All Other Repairs Cleared LT < 72 Hrs	3593	3605	99.67%	2985	2995	99.67%	2829	2840	99.61%
All Other Troubles Cleared GTR > 72 Hrs	12	1	12	10	1	10	11	1	11
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2	0	1	0	0	1	0
Physically Obstructed All Other Troubles Cleared > 72 Hrs	25	1	25	24	1	24	19	1	19
Repair Force Majeure Exclusions	95	1	95	45	1	45	93	1	93
Repair Physically Obstructed Exclusions	89	1	89	64	1	64	46	1	46
Installation Appointments Met	10245	10725	95.52%	9859	10306	95.66%	9388	9768	96.11%
Repair Appointments Met	4767	5322	89.57%	4352	4804	90.59%	4332	4765	90.91%
Provisioning Missed for Company Reasons	236	1	236	182	1	182	224	1	224
Provisioning Missed for Customer Reasons	1215	1	1215	1120	1	1120	1091	1	1091
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - AUGUST 2008

METRIC DESCRIPTION	APRIL 2008			MAY 2008			JUNE 2008		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8470	8527	99.33%	8650	8750	98.86%	9330	9403	99.22%
OOS Tickets Not Cleared Within 48 Hrs	57	1	57	100	1	100	73	1	73
Number of OOS Exemptions	72	1	72	90	1	90	107	1	107
All Other Repairs Cleared LT < 72 Hrs	2674	2689	99.44%	2667	2680	99.51%	2684	2694	99.63%
All Other Troubles Cleared GTR > 72 Hrs	15	1	15	13	1	13	10	1	10
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	1	1	1	1	1	1	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	20	1	20	17	1	17	14	1	14
Repair Force Majeure Exclusions	51	1	51	40	1	40	86	1	86
Repair Physically Obstructed Exclusions	61	1	61	69	1	69	58	1	58
Installation Appointments Met	9849	10365	95.02%	8899	9378	94.89%	9068	9590	94.56%
Repair Appointments Met	4165	4699	88.64%	4327	4900	88.31%	4601	5232	87.94%
Provisioning Missed for Company Reasons	250	1	250	226	1	226	239	1	239
Provisioning Missed for Customer Reasons	1222	1	1222	1127	1	1127	1181	1	1181
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - AUGUST 2008

METRIC DESCRIPTION	JULY 2008			AUGUST 2008		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	9930	10064	98.67%	10386	10517	98.75%
OOS Tickets Not Cleared Within 48 Hrs	134	1	134	131	1	131
Number of OOS Exemptions	160	1	160	186	1	186
All Other Repairs Cleared LT < 72 Hrs	2978	3010	98.94%	2756	2789	98.82%
All Other Troubles Cleared GTR > 72 Hrs	32	1	32	33	1	33
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	4	1	4	2	1	2
Physically Obstructed All Other Troubles Cleared > 72 Hrs	34	1	34	19	1	19
Repair Force Majeure Exclusions	86	1	86	63	1	63
Repair Physically Obstructed Exclusions	74	1	74	75	1	75
Installation Appointments Met	9208	9986	92.21%	9185	10062	91.28%
Repair Appointments Met	5651	6755	83.66%	5956	7268	81.95%
Provisioning Missed for Company Reasons	281	1	281	253	1	253
Provisioning Missed for Customer Reasons	1224	1	1224	1233	1	1233
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		185	0		0	100.00%	0	100.00%	
AUBURN		305	11	13.91	5	98.36%	0	100.00%	
BAINBRIDGE ISLAND		102	3	32.33	2	98.04%	0	100.00%	
BATTLEGROUND		118	2	37.00	4	96.61%	0	100.00%	
BELFAIR		80	2	30.50	0	100.00%	0	100.00%	
BELLEVUE		425	7	41.57	4	99.06%	0	100.00%	
BELLEVUE GLENCOURT		179	3	65.00	2	98.88%	0	100.00%	
BELLEVUE-SHERWOOD		246	4	24.00	2	99.19%	0	100.00%	
BELLINGHAM		394	10	69.20	4	98.98%	0	100.00%	
BELLINGHAM LUMMI		25	1	96.00	0	100.00%	0	100.00%	
BELLINGHAM REGENT		369	9	66.22	4	98.92%	0	100.00%	
BLACK DIAMOND		23	0		2	91.30%	0	100.00%	
BREMERTON		340	7	24.86	8	97.65%	0	100.00%	
BREMERTON CROSBY		37	2	32.50	2	94.59%	0	100.00%	
BREMERTON ESSEX		300	5	21.80	6	98.00%	0	100.00%	
BREMERTON SUNNYSLOPE		3	0		0	100.00%	0	100.00%	
BUCKLEY		15	1	115.00	0	100.00%	0	100.00%	
CASTLE ROCK		45	3	17.00	1	97.78%	0	100.00%	
CENTRALIA		139	1	6.00	4	97.12%	0	100.00%	
CHEHALIS		118	1	24.00	4	96.61%	0	100.00%	
CHEHALIS		90	1	24.00	2	97.78%	0	100.00%	
CHEHALIS NAPAVINE		28	0		2	92.86%	0	100.00%	
CLE-ELUM		41	2	0.50	0	100.00%	0	100.00%	
COLFAX		23	1	37.00	1	95.65%	0	100.00%	
COLVILLE		84	2	19.00	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		53	3	13.67	1	98.11%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
COULEE DAM		27	0		1	96.30%	0	100.00%	
CRYSTAL MTN.		2	0		0	100.00%	0	100.00%	
DAYTON		21	1	77.00	0	100.00%	0	100.00%	
DEER PARK		72	2	22.00	4	94.44%	0	100.00%	
DES MOINES		428	8	26.38	2	99.53%	0	100.00%	
	DES MOINES	164	5	34.60	1	99.39%	0	100.00%	
	DES MOINES FEDERAL WAY	264	3	12.67	1	99.62%	0	100.00%	
EASTON		8	0		0	100.00%	0	100.00%	
ELK		34	1	27.00	1	97.06%	0	100.00%	
ENJUMCLAW		73	1	67.00	1	98.63%	0	100.00%	
EPHRATA		44	0		1	97.73%	0	100.00%	
GRAHAM		181	4	20.75	2	98.90%	0	100.00%	
GREEN BLUFF		18	1	171.00	1	94.44%	0	100.00%	1
HOODSPORT		18	1	38.00	0	100.00%	0	100.00%	
ISSAQUAH		203	2	29.50	3	98.52%	0	100.00%	
KENT		583	20	43.05	5	99.14%	0	100.00%	
	KENT MERIDIAN	157	2	22.50	2	98.73%	0	100.00%	
	KENT O BRIEN	60	5	60.60	1	98.33%	0	100.00%	
	KENT ULRICH	366	13	39.46	2	99.45%	0	100.00%	
LIBERTY LAKE		16	0		1	93.75%	0	100.00%	
LONGVIEW-KELSO		393	7	37.14	6	98.47%	0	100.00%	
LOON LAKE		15	0		0	100.00%	0	100.00%	
MAPLE VALLEY		82	0		0	100.00%	0	100.00%	
MOSES LAKE		211	9	47.89	2	99.05%	0	100.00%	
	MOSES LAKE AFB	39	1	58.00	1	97.44%	0	100.00%	
	MOSES LAKE ALDER	172	8	46.63	1	99.42%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
NEWMAN LAKE		20	0		0	100.00%	0	100.00%	
NORTHPORT		13	0		0	100.00%	0	100.00%	
OLYMPIA		740	6	51.83	3	99.59%	0	100.00%	
	OLYMPIA EVERGREEN	51	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	323	3	75.67	2	99.38%	0	100.00%	
	OLYMPIA WHITEHALL	366	3	28.00	1	99.73%	0	100.00%	
OMAK-OKANOGAN		115	4	49.25	2	98.26%	0	100.00%	
OROVILLE		33	2	47.00	0	100.00%	0	100.00%	
OTHELLO		74	0		1	98.65%	0	100.00%	
OTHER			0						
PASCO		338	10	38.40	2	99.41%	0	100.00%	
PATEROS		8	0		1	87.50%	0	100.00%	
POMEROY		17	0		1	94.12%	0	100.00%	
PT. ANGELES		201	4	43.00	5	97.51%	0	100.00%	
	PT ANGELES JOYCE	16	0		0	100.00%	0	100.00%	
	PT. ANGELES	185	4	43.00	5	97.30%	0	100.00%	
PT. LUDLOW		24	1	70.00	1	95.83%	0	100.00%	
PT. ORCHARD		208	7	21.86	7	96.63%	0	100.00%	
	PORT ORCHARD COLBY	74	1	17.00	3	95.95%	0	100.00%	
	PT. ORCHARD	134	6	22.67	4	97.01%	0	100.00%	
PT. TOWNSEND		140	6	35.50	4	97.14%	0	100.00%	
PUYALLAP		348	6	70.50	6	98.26%	0	100.00%	
RENTON		528	8	56.25	8	98.48%	0	100.00%	1
RIDGEFIELD		39	1	2.00	2	94.87%	0	100.00%	
ROCHESTER		62	2	17.00	5	91.94%	0	100.00%	
ROY		31	0		0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD SEATTLE		3252	61	34.39	40	99.00%	0	99.00%	1
	SEATTLE ATWATER	238	0		5	97.90%	0	100.00%	
	SEATTLE CAMPUS	121	0		1	99.17%	0	100.00%	
	SEATTLE CHERRY	529	11	31.00	8	98.49%	0	100.00%	
	SEATTLE DUWAMISH	202	1	13.00	4	98.02%	0	100.00%	
	SEATTLE EAST	441	13	37.38	5	98.87%	0	100.00%	
	SEATTLE ELLIOT	97	2	78.00	2	97.94%	0	100.00%	
	SEATTLE EMERSON	288	3	8.00	0	100.00%	0	100.00%	
	SEATTLE LAKEVIEW	261	3	53.33	1	99.62%	0	100.00%	1
	SEATTLE MAIN	307	14	21.43	6	98.05%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	76	1	17.00	1	98.66%	0	100.00%	
	SEATTLE PARKWAY	302	7	63.29	5	98.34%	0	100.00%	
	SEATTLE SUNSET	204	2	49.50	2	99.02%	0	100.00%	
	SEATTLE WEST	186	4	14.75	0	100.00%	0	100.00%	
SEQUIM		158	3	47.00	6	96.20%	0	100.00%	
SHELTON		182	2	4.50	0	100.00%	0	100.00%	
SILVERDALE		131	2	27.50	1	99.24%	0	100.00%	
SPOKANE		1707	27	46.11	16	99.06%	0	100.00%	1
	SPOKANE CHESTNUT	45	0		1	97.76%	0	100.00%	
	SPOKANE FAIRFAX	245	4	4.25	1	99.59%	0	100.00%	
	SPOKANE HUDSON	241	2	68.00	2	99.17%	0	100.00%	
	SPOKANE KEYSTONE	186	1	4.00	0	100.00%	0	100.00%	
	SPOKANE MORAN	72	3	54.33	1	98.61%	0	100.00%	
	SPOKANE RIVERSIDE	267	6	53.83	2	99.25%	0	100.00%	
	SPOKANE WALNUT	436	9	53.89	6	98.63%	0	100.00%	1
	SPOKANE WHITWORTH	213	2	58.50	3	98.59%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD			5	42.00	1	99.00%		99.00%	
SPRINGDALE		34					0	100.00%	
SUMNER (BONNEYLAKE)		126	1	1.00	0	100.00%	0	100.00%	
TACOMA		2092	46	52.80	12	99.43%	0	100.00%	
	TACOMA FORT LEWIS	61	2	13.50	0	100.00%	0	100.00%	
	TACOMA GREENFIELD	364	12	46.25	3	99.18%	0	100.00%	
	TACOMA JUNIPER	320	8	45.00	2	99.38%	0	100.00%	
	TACOMA LENNOX	353	10	51.50	3	99.15%	0	100.00%	
	TACOMA LOGAN	167	1	119.00	0	100.00%	0	100.00%	
	TACOMA MARKET (FAWCETT)	302	6	76.67	2	99.34%	0	100.00%	
	TACOMA SKYLINE	131	2	94.50	0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	92	1	25.00	0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	302	4	44.75	2	99.34%	0	100.00%	
VANCOUVER		1155	25	33.84	12	98.96%	0	100.00%	
	VANCOUVER ORCHARDS	571	14	19.36	5	99.12%	0	100.00%	
	VANCOUVER OXFORD	376	11	52.27	3	99.20%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	208	0		4	98.08%	0	100.00%	
WAITSBURG		6	1	5.00	0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		223	3	28.33	7	96.86%	0	100.00%	
WARDEN		23	0		0	100.00%	0	100.00%	
WINLOCK		27	0		0	100.00%	0	100.00%	
YAKIMA		801	13	31.85	7	99.13%	0	100.00%	
	YAKIMA CHESTNUT	596	12	31.83	4	99.33%	0	100.00%	
	YAKIMA WEST	205	1	32.00	3	98.54%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		76	1	19.00	1	98.68%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP 15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
TOTALS		17851	360	39.57	221	98.76%	0	100.00%	4
Green Bluff Order Not Completed > 180 Days Due to Customer Reasons	Green Bluff = One pending inward orders at the end of August with one > 180 days = 100%								
Renton Order Not Completed > 180 Days Due to Customer Reasons	Renton = Eight pending inward orders at the end of August with one > 180 days = 12.5%								
Seattle Lakeview Order Not Completed > 180 Days is under investigation	Seattle Lakeview = Three pending inward orders at the end of August with one > 180 days = 33.3%								
Spokane Walnut Order Not Completed > 180 Days Due to Customer Reasons	Spokane Walnut = Nine pending inward orders at the end of August with one > 180 days = 11%								

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

WASHINGTON TROUBLE REPORT RATE - AUGUST 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-08	JUL-08	JUN-08	MAY-08	APR-08	MAR-08	FEB-08	JAN-08	DEC-07	NOV-07	OCT-07	RATE SEP-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	12603	150	1.19	0.55	0.61	0.69	0.65	0.72	1.09	1.22	2.42	1.21	0.92	0.84
AUBURN	0	24648	303	1.23	0.86	0.98	1.53	0.69	0.78	0.67	0.79	0.89	0.91	1.23	0.76
BAINBRIDGE ISLAND	0	11662	118	1.01	0.98	0.76	0.67	0.72	0.80	0.80	0.81	1.00	0.90	1.17	0.70
BATTLEGROUND	0	10115	94	0.93	1.55	1.37	0.56	0.91	0.73	0.85	1.29	1.10	0.92	1.43	0.89
BELFAIR	0	7195	88	1.22	3.77	1.40	1.15	1.15	0.87	0.83	1.73	2.48	0.67	1.45	1.84
BELLEVUE	0	50825	349	0.69	0.71	0.58	0.56	0.52	0.49	0.47	0.57	0.67	0.47	0.59	0.58
	0	20613	106	0.51	0.47	0.44	0.41	0.42	0.39	0.38	0.41	0.45	0.42	0.50	0.46
BELLEVUE GLENCOURT	0	30212	243	0.80	0.88	0.68	0.67	0.60	0.56	0.53	0.67	0.82	0.50	0.65	0.66
BELLEVUE-SHERWOOD	0	33354	140	0.42	0.43	0.50	0.44	0.29	0.47	0.42	0.46	0.58	0.54	0.46	0.52
BELLINGHAM	0	1375	9	0.65	1.01	3.02	0.72	0.73	0.58	0.36	0.57	1.14	1.40	0.42	0.91
	0	31979	131	0.41	0.40	0.40	0.42	0.27	0.47	0.42	0.45	0.56	0.51	0.46	0.50
BELLINGHAM REGENT	0	2886	49	1.70	1.44	1.09	0.81	1.03	1.23	0.92	1.30	1.29	1.15	0.99	1.30
BLACK DIAMOND	0	34010	215	0.63	0.68	0.56	0.51	0.40	0.51	0.63	0.73	0.83	0.58	0.77	0.57
BREMERTON	0	3153	64	2.03	1.86	1.81	1.28	0.56	1.10	1.41	1.56	2.86	1.04	1.40	1.69
BREMERTON CROSBY	0	30153	146	0.48	0.56	0.42	0.42	0.39	0.43	0.56	0.65	0.62	0.53	0.71	0.44
BREMERTON ESSEX	0	704	5	0.71	0.56	0.84	0.56	0.42	0.97	0.41	0.41	0.69	0.95	0.54	1.07
BREMERTON SUNNYSLOPE	0	2543	46	1.81	1.35	1.31	1.15	0.91	0.75	0.97	0.89	1.46	1.46	1.74	1.14
BUCKLEY	0	4292	118	2.75	2.49	1.26	3.56	1.22	3.34	1.75	1.89	1.95	1.27	1.78	1.27
CASTLE ROCK	0	8326	145	1.74	0.80	0.69	0.69	0.76	1.60	1.40	2.14	1.60	1.38	1.20	1.24
CENTRALIA	0	9534	125	1.30	1.30	1.46	0.98	1.40	1.30	1.42	1.90	2.86	1.40	0.98	1.04
CHEHALIS	0	7033	87	1.24	1.15	1.66	0.86	1.74	1.29	1.28	1.94	3.43	1.10	0.97	1.01
CHEHALIS NAPAVINE	0	2601	38	1.46	1.73	0.92	1.34	0.50	1.34	1.80	1.80	1.30	2.25	0.99	1.10
CLE-ELUM	0	3134	48	1.53	0.79	1.50	0.84	0.62	0.77	0.65	0.99	0.86	0.91	1.88	0.97
COLFAX	0	2327	46	1.98	1.59	0.64	1.10	0.93	0.38	0.88	1.33	0.96	1.45	0.94	0.87
COLVILLE	0	6918	54	0.78	1.10	1.02	0.93	0.74	0.71	0.88	0.86	0.76	0.63	1.32	0.73
COPALIS(OCEAN SHORES)	0	3716	97	2.61	1.33	1.08	1.29	1.12	1.35	1.43	1.63	3.46	0.97	2.68	1.08
COULEE DAM	0	2187	30	1.37	1.55	0.86	1.22	1.08	0.81	0.40	0.36	1.26	1.43	0.98	0.67
CRYSTAL MTN.	0	624	3	0.48	2.24	0.64	1.43	1.27	0.93	2.94	2.30	3.69	1.50	1.20	1.34
DAYTON	0	1783	19	1.07	1.61	2.17	1.16	0.55	0.78	1.50	1.60	1.80	1.58	2.14	1.82
DEER PARK	0	6326	59	0.93	1.24	0.94	1.14	0.72	1.01	1.82	2.40	0.78	1.07	2.48	1.68
DES MOINES	0	25204	207	0.82	0.75	0.59	0.73	0.71	0.74	0.83	0.79	0.71	0.75	0.99	0.64
	0	9876	87	0.88	0.77	0.61	0.79	0.79	0.81	0.92	0.75	0.79	0.83	1.07	0.70
DES MOINES FEDERAL WAY	0	15328	120	0.78	0.74	0.57	0.69	0.67	0.69	0.77	0.81	0.66	0.70	0.94	0.61

WASHINGTON TROUBLE REPORT RATE - AUGUST 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-08 RATE	JUL-08 RATE	JUN-08 RATE	MAY-08 RATE	APR-08 RATE	MAR-08 RATE	FEB-08 RATE	JAN-08 RATE	DEC-07 RATE	NOV-07 RATE	OCT-07 RATE	RATE SEP-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	653	15	2.30	0.76	1.35	2.10	0.00	0.44	1.34	0.45	0.30	0.44	1.31	0.59
ELK	0	2704	32	1.18	2.06	1.43	2.13	1.70	0.96	1.97	1.86	0.89	0.92	0.99	1.02
ENJUMCLAW	0	7372	83	1.13	1.59	1.11	1.09	1.19	0.81	1.00	1.35	1.39	1.22	1.10	1.08
EPHRATA	0	3188	20	0.63	0.62	0.93	0.83	0.74	0.73	0.57	0.57	0.84	1.25	0.86	0.91
GRAHAM	0	14248	120	0.84	0.89	1.01	0.87	0.91	1.02	0.88	0.91	1.20	0.85	1.09	1.13
GREEN BLUFF	0	2737	31	1.13	0.95	1.62	1.57	0.71	0.92	2.11	1.09	0.87	0.66	1.39	0.41
HOODSPORT	0	2308	22	0.95	1.85	0.94	0.98	1.10	0.89	1.68	0.72	3.80	0.71	0.95	0.90
ISSAQUAH	0	20473	109	0.53	0.77	0.57	1.15	0.59	0.53	0.47	0.49	0.59	0.56	0.61	0.53
KENT	0	46100	343	0.74	0.89	0.71	0.61	0.77	0.65	0.57	0.85	0.81	0.78	0.86	0.68
KENT MERIDIAN	0	16408	172	1.05	1.01	0.84	0.76	1.00	0.91	0.72	1.14	1.11	1.06	1.19	0.89
KENT O BRIEN	0	9074	20	0.22	0.25	0.18	0.35	0.31	0.32	0.26	0.23	0.27	0.18	0.39	0.29
KENT ULRICH	0	20618	151	0.73	1.08	0.84	0.59	0.78	0.57	0.58	0.88	0.81	0.81	0.79	0.67
LIBERTY LAKE	0	1395	7	0.50	1.14	0.36	0.57	0.92	0.28	1.05	0.56	1.60	2.15	1.66	1.03
LONGVIEW-KELSO	0	25968	325	1.25	0.94	0.91	0.78	1.50	1.13	2.10	2.16	1.64	1.08	1.17	0.91
LOON LAKE	1	1313	33	2.51	4.45	1.20	0.99	0.99	1.51	1.36	0.38	0.67	1.34	1.19	1.38
MAPLE VALLEY	0	10124	164	1.62	0.96	0.65	0.58	0.39	0.38	0.69	1.00	1.07	0.60	0.88	1.00
MOSES LAKE	0	13133	161	1.23	1.12	0.84	1.20	0.75	0.69	0.85	1.00	1.29	1.11	1.15	1.10
MOSES LAKE AFB	0	2129	21	0.99	0.84	0.97	0.96	0.45	0.77	0.63	1.03	0.75	0.71	0.70	0.61
MOSES LAKE ALDER	0	11004	140	1.27	1.18	0.81	1.25	0.81	0.68	0.90	0.99	1.39	1.20	1.24	1.19
NEWMAN LAKE	1	1864	82	4.40	1.03	1.43	1.63	0.85	0.70	0.69	1.17	0.87	1.14	0.66	0.70
NORTHPORT	0	1067	10	0.94	2.24	1.02	0.65	1.20	3.88	0.64	1.01	1.28	0.91	1.74	1.28
OLYMPIA	0	69815	530	0.76	0.67	0.60	0.65	0.65	0.66	0.77	0.94	0.79	0.68	0.80	0.76
OLYMPIA EVERGREEN	0	5339	59	1.11	0.70	0.82	0.60	1.05	1.30	0.67	0.91	1.05	1.02	1.06	0.85
OLYMPIA LACEY	0	30615	203	0.66	0.64	0.55	0.68	0.69	0.59	0.61	1.03	0.74	0.63	0.68	0.75
OLYMPIA WHITEHALL	0	33861	268	0.79	0.70	0.61	0.62	0.55	0.62	0.92	0.86	0.79	0.67	0.87	0.75
OMAK-OKANOGAN	0	7215	123	1.70	3.05	1.75	1.31	0.72	0.69	1.29	1.18	1.47	1.06	1.19	1.10
OROVILLE	0	1842	20	1.09	2.23	1.24	0.75	1.45	0.54	0.32	1.13	0.65	0.91	1.56	0.65
OTHELLO	0	4347	51	1.17	1.70	1.19	1.06	1.13	0.71	1.04	1.13	1.54	1.53	1.23	0.77
PASCO	0	17503	218	1.25	0.98	0.95	0.87	0.64	0.72	0.84	0.75	0.94	1.15	0.94	0.95
PATEROS	0	794	14	1.76	2.53	3.89	1.52	0.89	0.50	1.00	0.87	0.87	0.87	0.37	0.12
POMEROY	0	1286	27	2.10	1.56	1.54	3.31	1.46	1.78	1.85	1.00	1.23	2.14	3.28	2.04
PT. ANGELES	0	16438	135	0.82	0.66	0.64	0.72	0.69	0.81	0.50	0.89	1.21	0.84	0.97	1.03
PT ANGELES JOYCE	0	1163	22	1.89	1.29	1.86	1.53	0.93	1.69	0.59	1.28	2.54	1.26	1.18	1.00

WASHINGTON TROUBLE REPORT RATE - AUGUST 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-08	JUL-08	JUN-08	MAY-08	APR-08	MAR-08	FEB-08	JAN-08	DEC-07	NOV-07	OCT-07	RATE SEP-07
STANDARD	0	15275	113	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	2656	28	1.05	0.86	0.82	0.74	0.81	1.25	0.94	1.01	1.12	0.72	0.53	0.49
PT. LUDLOW	0	19160	153	0.80	0.86	0.82	0.66	0.61	0.68	0.68	1.07	1.38	0.86	1.18	0.80
PT. ORCHARD	0	7215	60	0.83	0.99	0.83	0.70	0.57	0.70	0.93	0.90	1.83	0.78	1.39	0.67
PORT ORCHARD COLBY	0	11945	93	0.78	0.79	0.81	0.64	0.63	0.67	0.75	1.17	1.10	0.91	1.05	0.88
PT. ORCHARD	0	11330	77	0.68	0.85	0.89	0.74	0.72	0.77	0.74	0.95	0.75	0.83	0.79	0.69
PT. TOWNSEND	0	27181	262	0.96	0.98	0.76	0.62	1.03	0.76	0.80	0.77	0.71	0.70	0.85	0.69
PUYALLAP	0	42166	461	1.09	0.70	0.75	0.66	0.60	1.04	0.63	0.64	0.76	0.68	0.83	0.68
RENTON	0	3493	39	1.12	2.53	0.93	1.04	1.47	1.16	1.60	2.01	2.24	2.03	2.79	1.97
RIDGEFIELD	0	5078	66	1.30	1.69	0.81	0.96	0.93	0.84	1.34	2.00	2.48	1.15	1.07	1.36
ROCHESTER	0	2418	28	1.16	1.85	1.17	1.81	0.96	1.18	1.46	1.42	2.28	1.96	2.22	0.92
ROY	0	296373	1838	0.62	0.55	0.51	0.53	0.50	0.53	0.47	0.56	0.80	0.54	0.66	0.54
SEATTLE	0	22517	79	0.35	0.41	0.44	0.44	0.35	0.57	0.39	0.48	0.49	0.44	0.45	0.38
SEATTLE ATWATER	0	11045	55	0.50	0.48	0.39	0.28	0.37	0.21	0.21	0.33	0.43	0.28	0.39	0.40
SEATTLE CAMPUS	0	34272	370	1.08	0.84	0.77	0.72	0.86	0.83	0.72	0.81	0.92	0.74	1.03	1.09
SEATTLE CHERRY	0	13916	101	0.73	0.62	0.48	0.47	0.50	0.77	0.68	0.68	0.92	0.68	0.79	0.54
SEATTLE DUWAMISH	0	31882	211	0.66	0.55	0.57	1.15	0.55	0.52	0.49	0.61	0.83	0.80	0.71	0.59
SEATTLE EAST	0	8499	32	0.38	0.34	0.17	0.25	0.11	0.24	0.16	0.27	0.25	0.18	0.28	0.17
SEATTLE ELLIOT	0	31542	165	0.52	0.52	0.54	0.47	0.50	0.44	0.59	0.69	1.07	0.62	0.77	0.59
SEATTLE EMERSON	0	27448	187	0.68	0.54	0.59	0.62	0.69	0.65	0.45	0.55	0.81	0.62	0.78	0.59
SEATTLE LAKEVIEW	0	42576	98	0.23	0.22	0.22	0.16	0.21	0.20	0.17	0.18	0.19	0.14	0.18	0.19
SEATTLE MAIN	0	9638	69	0.72	0.84	0.76	0.54	0.47	0.65	0.58	0.68	1.05	0.59	0.97	0.54
SEATTLE MERCER ISLAND (ADAMS)	0	19787	189	0.96	0.99	0.88	0.72	0.65	0.75	0.74	0.95	1.71	0.77	1.00	0.74
SEATTLE PARKWAY	0	23403	125	0.53	0.60	0.36	0.41	0.42	0.51	0.40	0.46	0.98	0.39	0.57	0.42
SEATTLE SUNSET	0	21848	157	0.72	0.42	0.42	0.39	0.45	0.57	0.51	0.60	0.83	0.62	0.73	0.46
SEATTLE WEST	0	13697	119	0.87	0.79	0.59	0.80	0.57	0.64	0.86	0.69	1.06	1.32	1.08	0.73
SEQUIM	0	14549	166	1.14	0.89	0.78	0.68	0.82	1.08	0.94	1.21	1.84	0.80	1.30	1.07
SHELTON	0	13774	73	0.53	0.54	0.41	0.49	0.48	0.46	0.63	0.91	1.32	0.64	1.16	0.94
SILVERDALE	0	132068	1410	1.07	1.02	0.98	0.81	0.87	0.92	0.86	0.87	1.02	0.74	0.81	0.91
SPOKANE	0	2725	41	1.50	1.18	0.84	1.28	0.83	0.82	1.26	1.12	0.89	0.95	0.74	0.61
SPOKANE CHESTNUT	0	18630	231	1.24	0.94	1.01	0.97	0.82	0.81	0.87	0.98	1.08	0.89	0.87	0.73
SPOKANE FAIRFAX	0	14478	154	1.06	1.20	1.04	0.73	0.91	0.87	0.95	0.79	1.09	0.93	0.73	0.95
SPOKANE HUDSON	0	12932	90	0.70	0.85	1.09	0.68	0.73	0.77	0.87	0.88	1.10	0.71	0.81	0.78
SPOKANE KEYSTONE	0														

WASHINGTON TROUBLE REPORT RATE - AUGUST 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-08 RATE	JUL-08 RATE	JUN-08 RATE	MAY-08 RATE	APR-08 RATE	MAR-08 RATE	FEB-08 RATE	JAN-08 RATE	DEC-07 RATE	NOV-07 RATE	OCT-07 RATE	RATE SEP-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	8161	83	1.02	1.00	0.97	0.69	1.71	0.68	1.11	1.19	1.46	0.50	0.87	0.69
SPOKANE RIVERSIDE	0	18647	113	0.61	0.70	0.80	0.86	1.00	2.23	0.73	0.97	1.04	0.69	0.80	0.71
SPOKANE WALNUT	0	36560	416	1.14	1.18	0.96	0.80	0.79	0.57	0.78	0.80	0.90	0.70	0.69	1.01
SPOKANE WHITWORTH	0	19935	282	1.41	1.03	1.04	0.76	0.68	0.70	0.90	0.65	0.92	0.67	1.05	1.27
SPRINGDALE	0	1760	37	2.10	2.99	1.46	1.47	1.25	1.58	1.75	1.65	1.75	2.34	3.11	1.64
SUMNER (BONNEYLAKE)	0	16758	139	0.83	0.75	0.68	0.73	0.68	0.77	0.72	0.77	0.87	1.28	1.20	0.76
TACOMA	0	142958	1064	0.74	0.73	0.68	0.74	0.71	0.74	0.72	0.83	0.85	0.70	0.95	0.79
TACOMA FORT LEWIS	0	3215	17	0.53	0.46	0.51	1.04	0.53	0.67	0.49	0.45	0.35	0.31	0.50	0.50
TACOMA GREENFIELD	0	19396	172	0.89	0.84	0.67	0.81	0.91	1.04	0.92	1.14	1.27	0.95	1.31	1.01
TACOMA JUNIPER	0	19868	138	0.69	0.68	0.79	0.63	0.80	0.62	0.76	0.93	0.83	0.87	0.86	0.71
TACOMA LENNOX	0	23569	253	1.07	1.01	0.78	1.25	0.88	0.82	1.22	1.01	0.95	0.81	1.35	0.88
TACOMA LOGAN	0	14018	84	0.60	0.65	0.67	0.74	0.58	0.76	0.66	0.72	0.88	0.52	0.76	0.64
TACOMA MARKET (FAWCETT)	0	16769	93	0.55	0.59	0.48	0.39	0.89	0.55	0.38	0.53	0.53	0.46	0.75	0.50
TACOMA SKYLINE	0	13659	83	0.61	0.70	0.53	0.52	0.43	0.63	0.46	0.79	0.82	0.68	0.82	0.97
TACOMA WAVERLY-2	0	6623	47	0.71	0.64	1.00	0.73	0.68	0.87	0.59	0.72	0.83	1.02	0.78	0.76
TACOMA WAVERLY-7	0	25841	177	0.68	0.62	0.65	0.59	0.49	0.68	0.50	0.72	0.78	0.51	0.82	0.80
VANCOUVER	0	81684	754	0.92	0.86	1.04	0.80	0.87	0.86	0.76	1.08	1.11	0.97	1.16	1.02
VANCOUVER ORCHARDS	0	41139	402	0.98	0.76	1.35	0.88	0.84	0.80	0.65	0.89	0.90	0.98	1.13	1.07
VANCOUVER OXFORD	0	23231	243	1.05	1.01	0.77	0.82	1.00	0.96	0.88	1.31	1.48	1.01	1.18	0.88
VANCOUVER SALMON CRK(NORTH)	0	17314	109	0.63	0.91	0.65	0.56	0.76	0.87	0.87	1.24	1.13	0.92	1.18	1.09
WAITSBURG	0	570	7	1.23	1.89	1.70	2.70	0.83	0.66	0.98	1.47	1.29	2.07	2.06	0.32
WALLA WALLA (INCL TOUCHET)	0	16206	176	1.09	1.41	0.95	0.83	0.76	0.92	0.83	1.70	0.80	1.14	0.97	0.88
WARDEN	0	1255	33	2.63	1.51	3.82	1.35	1.50	1.58	1.27	1.60	1.43	1.49	1.57	0.39
WINLOCK	0	2177	25	1.15	0.59	0.91	1.13	0.90	0.86	1.35	1.67	1.26	1.25	1.75	1.07
YAKIMA	0	43666	370	0.85	0.93	0.60	0.77	0.66	0.63	0.49	0.54	0.73	0.70	0.63	0.67
YAKIMA CHESTNUT	0	29419	277	0.94	0.85	0.62	0.72	0.62	0.51	0.52	0.59	0.73	0.76	0.59	0.70
YAKIMA WEST	0	14247	93	0.65	1.09	0.55	0.88	0.73	0.88	0.42	0.45	0.72	0.59	0.72	0.61
Exchanges in Neighboring States															
CLARKSTON	0	6927	99	1.43	1.28	0.87	0.80	0.96	1.10	1.04	0.70	0.84	1.04	1.10	1.15
TOTALS	0	1438103	12602	0.88	0.85	0.75	0.74	0.70	0.74	0.73	0.86	0.97	0.76	0.90	0.77

WASHINGTON TRUNK BLOCKING SUMMARY - AUGUST 2008

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	132	0	0.00%
LOCAL	362	0	0.00%
TOLL	374	1	0.27%

WASHINGTON TRUNK BLOCKING - AUGUST 2008

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP073982	192			TOLL	TWO_WAY	3.80%	Blocked hr 10 week of 8/11/08 due to mass calling events in STLLWA0303T. SA issued 8/1/08 continued to have spikes in pc in STLLWA0303T but does not warrant augment at this time