BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Joint Application of

QWEST COMMUNICATIONS INTERNATIONAL INC. AND CENTURYTEL, INC.

For Approval of Indirect Transfer of Control of Qwest Corporation, Qwest Communications Company LLC, and Qwest LD Corp. **DOCKET NO. UT-100820**

REBUTTAL TESTIMONY OF

G. CLAY BAILEY

ON BEHALF OF

CENTURYLINK, INC.

NOVEMBER 1, 2010

REDACTED HIGHLY CONFIDENTIAL VERSION

1 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

- 2 A. My name is G. Clay Bailey and my business address is 100 CenturyLink Drive, Monroe,
- 3 Louisiana 71203.

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5 Q. WHO IS YOUR EMPLOYER AND WHAT IS YOUR POSITION?

- 6 A. I am employed as Senior Vice President and Treasurer for CenturyLink, Inc.
- 7 ("CenturyLink," or the "Company").

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- 9 O. ARE YOU THE SAME G. CLAY BAILEY WHO SUPPLIED DIRECT
- 10 TESTIMONY IN THIS PROCEEDING ON MAY 21, 2010?¹

UT-100820, September 27, 2010 [hereafter "Staff, Applegate"].

11 A. Yes. I am.

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13 Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?

- 14 A. I am providing rebuttal testimony concerning financial and related issues raised in certain
- 15 testimonies in the proceeding before the Washington Utilities and Transportation
- 16 Commission ("Commission") related to the proposed merger (the "Transaction") of
- 17 Qwest Communications International, Inc. ("Qwest") and CenturyLink. Specifically, I
- will address the testimonies of Mr. Rick T. Applegate² and Mr. Mark J. Vasconi³, who

¹ Direct Testimony of G. Clay Bailey, CenturyLink, Joint Application of Qwest Communications International, Inc. and CenturyLink, Inc. for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company, LLC and Qwest LD Corp. Docket No. UT-100820, May 21, 2010 [hereafter "Bailey Direct"].

² Testimony of Rick T. Applegate, Staff of Washington Utilities and Transportation Commission, In the Matter of Joint Application of Qwest Communications International, Inc. and CenturyLink, Inc. for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company, LLC and Qwest LD Corp., Docket No.

provided testimony on behalf of the Staff of the Commission (collectively "Staff"); Mr. Timothy Gates⁴ and Dr. August Ankum⁵, who provided responsive testimony on behalf of Integra Telecom of Washington, Inc., Electric Lightwave, Inc., Advanced TelCom, Inc., and United Communications, Inc. d/b/a Unicom (collectively "Integra"); tw telecom of Washington, LLC; Covad Communications Company; Level 3 Communications, LLC; McLeodUSA Telecommunications Services Inc., d/b/a PAETEC Business Services; Charter Fiberlink WA-CCVII, LLC; and Cbeyond Communications LLC (collectively, these competitive local exchange carriers are the "Joint CLECs"); Mr. James Appleby⁶, who provided responsive testimony on behalf of Sprint Nextel Corporation ("Sprint Nextel"); and Mr. Charles King⁷, who provided responsive testimony on behalf of The Department of Defense and all other Federal Executive Agencies ("DOD"). My rebuttal testimony regarding financial and related issues is to be read in conjunction with the rebuttal testimonies provided by other witnesses representing CenturyLink and Qwest

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³ Testimony of Mark J. Vasconi, Staff of Washington Utilities and Transportation Commission, In the Matter of Joint Application of Qwest Communications International, Inc. and CenturyLink, Inc. for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company, LLC and Qwest LD Corp., Docket No. UT-100820, September 27, 2010 [hereafter "Staff, Vasconi"].

⁴ Responsive Testimony of Timothy J Gates on behalf of Integra Telecom of Washington, Inc., Electric Lightwave, Inc., Advanced TelCom, Inc., and United Communications, Inc. d/b/a Unicom (collectively "Integra"); tw telecom of washington llc; Covad Communications Company; Level 3 Communications, LLC; McLeodUSA Telecommunications Services, Inc., d/b/a PAETEC Business Services; Charter Fiberlink WA-CCVII, LLC; and Cbeyond Communications LLC, Docket No. UT-100820, September 27, 2010 [hereafter "Joint CLECs, Gates"]. ⁵ Responsive Testimony of August H. Ankum, Ph.D. on behalf of Integra Telecom of Washington, Inc., Electric Lightwave, Inc., Advanced TelCom, Inc., and United Communications, Inc. d/b/a Unicom (collectively "Integra"); tw telecom of washington llc; Covad Communications Company; Level 3 Communications, LLC; McLeodUSA Telecommunications Services, Inc., d/b/a PAETEC Business Services; Charter Fiberlink WA-CCVII, LLC; and Cbeyond Communications LLC, Docket No. UT-100820, September 27, 2010 [hereafter "Joint CLECs, Ankum"]. ⁶ Testimony of James A. Appleby, Sprint Nextel Corporation, In the Matter of Joint Application of Qwest Communications International, Inc. and CenturyLink, Inc. for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company, LLC and Qwest LD Corp., Docket No. UT-100820, September 27, 2010 [hereafter "Sprint Nextel, Appleby"].

⁷ Responsive Testimony of Charles W. King on behalf of The Department of Defense and all other Federal Executive Agencies, In the Matter of Joint Application of Qwest Communications International, Inc. and CenturyLink, Inc. for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company, LLC and Qwest LD Corp., Docket No. UT-100820, September 27, 2010 [hereafter "DOD, King"].

1 ("Joint Applicants"). I have reviewed and agree with the rebuttal testimonies presented 2 by those other Joint Applicant witnesses. 3 4 Q. PLEASE SUMMARIZE YOUR REBUTTAL TESTIMONY. 5 A. I will respond to the Staff and intervenor testimonies noted above regarding financial 6 concerns raised in the various testimonies, principally based on the proposed Staff 7 conditions. I will address the following general matters: 8 1. The standard of review applied and the approach used in evaluating the 9 proposed Transaction, notably based on the testimonies of Mr. Vasconi and 10 Mr. Applegate; 11 2. The financial analyses of Mr. Applegate that lead him to conclude that no 12 deterioration in the combined company's financial condition (i.e., financial 13 harm) is likely to result from the Transaction; 14 3. The additional financial analyses and recommendations of Mr. Vasconi; 4. Perspectives on the appropriate use of the Risk Factors section of the 15 16 Securities and Exchange Commission ("SEC") Form S-4 filing ("S-4") in 17 this proceeding;⁸ 5. 18 The Joint CLECs' recommendation that the Joint Applicants should be 19 required to prove affirmative benefits and share synergy savings with 20 wholesale or other customers in Washington; 21 Other financial issues raised by intervenor witnesses; and 6.

⁸ CenturyLink SEC Form S-4, filed July 16, 2010, available at http://www.sec.gov/Archives/edgar/data/18926/000095012310066042/y84818a1sv4za.htm#113.

7. Staff recommendations regarding proposed financial conditions.

A.

- I. THE STANDARD OF REVIEW APPLIED AND THE APPROACH USED IN EVALUATING THE PROPOSED TRANSACTION, NOTABLY BASED ON THE TESTIMONIES OF MR. VASCONI AND MR. APPLEGATE.
- Q. WHAT IS YOUR UNDERSTANDING OF THE STANDARD OF REVIEW TO BE
 APPLIED BY THE COMMISSION IN THIS TRANSFER OF CONTROL
 - I am not an attorney, but I have reviewed the testimony of Staff lead witness Mr. Vasconi, who states that the "standard used by the Commission in reviewing an application such as this is a 'no harm' standard." I also reviewed the testimony of Staff witness Mr. Applegate who provides financial analyses of the proposed Transaction, and he affirms that the Commission "will approve [the merger] if the record demonstrates that 'no harm' will occur as a result." Finally, I have read the Washington statute at 80.12 RCW, which, as I understand the section, establishes a standard of review under which the Commission should approve the application for transfer. In summary, my layman's opinion is that the Joint Applicants are required to demonstrate that the proposed Transaction does not result in "harm" to the companies' customers in Washington. My rebuttal testimony, therefore, will focus on the financial factors surrounding the proposed merger to demonstrate that, at a minimum, there is no harm to Washington customers,

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⁹ Staff, Vasconi, p. 9, lines 5-6.

¹⁰ Staff, Applegate, p. 3, lines 5-7.

and in all likelihood Washington and Washington customers will benefit as a result of the proposed Transaction.

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Q. DOES STAFF FINANCIAL WITNESS APPLEGATE USE THIS "NO HARM"

STANDARD IN HIS REVIEW OF THE FINANCIAL FACTORS RELATED TO

6 **THE TRANSACTION?**

Yes. Mr. Applegate states that he has identified "several potential harms," which he assesses, and then he recommends specific conditions to protect against those "potential harms." In general, Mr. Applegate considers whether financial aspects of the proposed Transaction might cause a "deterioration of the financial condition of the Combined Company," which he uses as the measure for financial harm. ¹¹ I will discuss in more detail below that Mr. Applegate reviews a number of potential risks that might cause public interest harm; however, he concludes that none of those scenarios are likely to result in a meaningful deterioration or degradation of the combined company's financial condition. As such, Mr. Applegate concludes on the basis of his "more conservative analysis and . . . financial conditions [that] . . . the financial aspects of this Transaction meet the Commission's 'no harm' standard." I will provide more specific responsive testimony to Mr. Applegate's "more conservative analysis" and to his proposed conditions, but I believe that Mr. Applegate understands and generally has assessed the financial matters in a balanced manner. I concur in Mr. Applegate's conclusions that the various potential risks he raises are unlikely to cause deterioration in CenturyLink's

¹¹ Staff, Applegate, p. 5, lines 12-15.

¹² Staff, Applegate, p. 28, lines 5-8.

financial condition, and therefore, it is improbable that there will be any Transaction-related harm to Washington customers.

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4 Q. DOES STAFF WITNESS VASCONI USE A "NO HARM" STANDARD IN HIS

REVIEW OF THE FINANCIAL FACTORS RELATED TO THE

TRANSACTION?

Not in my opinion. Mr. Vasconi states the standard correctly, according to my layman's understanding of the law, but testifies very shortly thereafter that he is "concerned that synergy savings estimated by the Applicants will not provide any benefits to Washington customers."13 [Emphasis added.] Mr. Vasconi then sponsors several financial conditions that are in addition to those proposed by Mr. Applegate. Through those recommended conditions the lead Staff witness attempts to achieve financial outcomes that exceed, as I will show, what could be termed as outcomes consistent with a "no harm" standard. Additionally, Mr. Vasconi presents other conditions, sponsored by himself or other Staff, which appear to exceed the requirements of a "no harm" standard. The responses of the Joint Applicants to many of those additional proposed Staff conditions will be provided by witnesses other than myself. With respect to the financial conditions, Mr. Vasconi's primary additional recommendations are Conditions 43 through 45 that include constant levels of capital expenditures over the three years following the merger close.¹⁴ I will explain in my rebuttal testimony that the per-line capital expenditures and the DSL commitments that Mr. Vasconi is proposing clearly represent financial "net benefits" (not

¹³ Staff, Vasconi, p. 10, lines 24-25.

¹⁴ Staff, Vasconi, p. 18, line 20 through p. 19, line 4.

the avoidance of harm) and will limit the Company's ability to determine how best to use its capital in responding to market and customer demands. CenturyLink objects to Mr. Vasconi's attempt to modify the standard of review in order to obtain financial benefits as a condition to receiving approval of the proposed Transaction. CenturyLink's objection is not because the Company intends to withhold appropriate investment and broadband deployment in Washington, but because the competitive market requires financial flexibility in terms of the allocation of capital resources during this period of industry transformation.

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Q. IS IT PRUDENT THAT THE STAFF AND THE JOINT CLECS SHOULD SEEK INCREMENTAL BENEFITS FROM THE PROPOSED TRANSACTION TO OFFSET THE UNCERTAINTIES IN THIS OR IN ANY OTHER MERGER IN **WASHINGTON?**

No. CenturyLink believes that "risks" should be assessed in terms of their probability and whether they truly flow from a proposed merger, and where appropriate, protective conditions should be defined narrowly to address a specific harm that likely will be a direct result of the transaction under review. For example, there are currently service quality standards determined by the Commission and by the terms of contractual agreements with other carriers. These service quality protections were considered sufficient to protect CenturyLink and Qwest customers in Washington prior to the announcement of the proposed Transaction, and the existing rules, regulations and contract terms should be sufficient to protect against performance shortfalls of the combined company, in the unlikely event such shortfalls were to occur. In addition, REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

CenturyLink believes that incremental broadband commitments, mandated capital expenditures and new obligations addressed in other testimonies are not required to satisfy the "no harm" standard, but are attempts to modify the standard to achieve benefits for specific intervenors. CenturyLink believes that it should be held to the statutory requirements and contractual obligations of Qwest and the Company, but objects to redirection of its cash flows when the result might not be in the best interests of its customers, and, therefore, might not be in the best interests of employees, public policy, and other stakeholders. In response to the question raised by Staff and intervenor witnesses regarding potential risks or new uncertainties, I submit that the strongest testimony that CenturyLink can provide, which is more tangible and concrete than any speculative risk or harm raised by the Staff or intervenor witnesses, is the Company's long history of providing service consistent with customer interests, including improved services after the consummation of the Company's many previous acquisitions. I note that no testimony from Staff or the intervenor witnesses has presented substantive evidence or data to show any probability that CenturyLink will fail to meet any of the Washington policy objectives or statutory requirements, as I understand them, such that the Company's historical record is outweighed. CenturyLink is a consistent provider of high-quality services that are customer-centric, and the Company has proven its commitment to the customers and communities it serves in every acquisition it has completed over the last twenty years.

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Q. ARE YOU SAYING THAT CENTURYLINK BELIEVES THERE ARE NO RISKS RELATED TO THE PROPOSED TRANSACTION?

A. No. CenturyLink acknowledges the potential risks—faced by all companies—associated with running a business, particularly in the local telecommunications industry. The Company does not seek to trivialize potential risks in merger and acquisition transactions. As the Commission understands, all businesses cope with potential risks in the ordinary course of operating and certainly in conjunction with strategic initiatives such as mergers, acquisitions, growth projects, etc. What sets exceptional companies apart from others is how well they recognize and mitigate the inevitable risks. The noteworthy point is that the shareholders of Qwest and CenturyLink, the vast majority of whom are experienced institutional investors, were aware of the potential risks and benefits associated with the Transaction, and voted overwhelmingly to approve the Transaction. believes that its long track record of strong and responsible operating results provides investors, customers, employees and the Commission with a tangible indication that the Company is capable of avoiding risks that may confront the combined company's operations.

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Q. BECAUSE THERE ARE POTENTIAL RISKS, DOES THAT MEAN IT IS APPROPRIATE THAT THE COMMISSION SHOULD IMPOSE CONDITIONS?

Not necessarily. CenturyLink urges the Commission to focus its review of the proposed Transaction on the Washington "no harm" standard. CenturyLink strongly believes conditions that require unnecessary restrictions on the operation of the business or on the use of capital should be avoided. "Unnecessary" restrictions are those that have no certain harm against which they protect, and are those that potentially frustrate the appropriate operating flexibility of a company that is competing in a challenging REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

economic environment and changing industry. CenturyLink does not oppose reasonable regulatory oversight or existing service quality standards, but it cautions against excessive new restrictions that impact how a company can exercise its management discretion to operate its business. Today, the Company cannot predict precisely what will happen with new technology developments or competition. CenturyLink and Qwest seek to gain increased financial flexibility to achieve a stronger balance sheet, improved efficiency, best practices, better purchasing power, and increased access to debt and equity capital. These are not vague assertions, but are foundational pillars of the rationale for the proposed Transaction. The underlying purpose of CenturyLink's business approach remains the same as it has always been—to serve customers more effectively and efficiently. If no harm related to the Transaction is demonstrated—as opposed to speculative potential risks—then conditions are not warranted under the Washington standard of review. CenturyLink urges the Commission to avoid imposing unnecessary conditions that can increase costs, interfere with management discretion, divert management attention, and alter the competitive balance in a way that ultimately may harm, not benefit, Washington customers.

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- Q. CAN YOU SUMMARIZE FROM A FINANCIAL POINT OF VIEW WHY THE PROPOSED TRANSACTION IS EXPECTED TO BENEFIT WASHINGTON CUSTOMERS AND, AT THE VERY LEAST, MEETS THE WASHINGTON "NO HARM" STANDARD OF REVIEW?
- A. Yes. The merger is a direct and constructive response to industry pressures. Competition in the telecommunications industry is robust and is increasing in terms of business REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

services provided by competitive local exchange carriers ("CLECs"), and residential and business services provided by cable operators, including those that sponsor voice over Internet protocol ("VoIP") services. Wireless carriers also are capturing a very large percentage of the marketplace, particularly among residential subscribers—it is generally accepted that currently more than 25% of the residential telephone customer base has "cut the cord." Telecommunications is no longer a monopoly business, except by the most narrow of definitions (for industry sub-segments that have little relevance in understanding overall industry dynamics). Illustrating the competitive pressures, Qwest reported total access lines that fell by 10.5% year-over-year at the end of the second quarter of 2010, while CenturyLink reported an 8.0% decline pro forma (adjusting for the acquisition of Embarq Corporation ("Embarq")). Technologies are changing as

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<u>ir.net/External.File?item=UGFyZW50SUQ9MzkyMDAyfENoaWxkSUQ9Mzk2MzQxfFR5cGU9MQ==&t=1</u>, p

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¹⁵ Dan Frommer, Almost a Third of U.S. Households Have Cut the Landline Cord, SFGate (San Francisco Chronicle), August 18, 2010, available at http://www.sfgate.com/cgibin/article.cgi?f=/g/a/2010/08/18/businessinsider-chart-of-the-day-almost-a-third-of-us-households-have-cut-the-day-almost-a-third-of-us-households-have-cut-thelandline-cord-2010-8.DTL; Frommer states that "[a]lmost 30% of U.S. households have cut the cord, up from about 25% a year ago, via a Citi Investment Research report by analyst Jason Bazinet." At the end of 2009, the Center for Disease Control reported that 24.5% of homes were wireless-only; see Stephen J. Blumberg, Ph.D., and Julian V. Luke, Division of Health Interview Statistics, National Center for Health Statistics, Wireless Substitution: Early Release of Estimates From the National Health Interview Survey, July-December 2009, available at http://www.cdc.gov/nchs/data/nhis/earlyrelease/wireless201005.pdf. See, also, Dane Jasper, Why Include Phone, September 9, 2010, Sonic.net CEO, available at http://corp.sonic.net/ceo/2010/09/09/why-include-phone/. ¹⁶ Mr. Appleby notes that the "Merged Firm will increase its market-share of Washington ILEC lines to 74%." See, Sprint Nextel, Appleby, p. 5, lines 7-8. However, Mr. Appleby fails to note that the appropriate market is not "ILEC lines" but rather telecommunications customers. The most recent report from the FCC on Trends in Telephone Service (as of December 31, 2008) included Table 8.5 that showed Washington state with 3,386,000 switched and voice landline connections; of those 2,367,000 were ILEC lines, which were 70% of the total. However, the appropriate universe is larger than landline services, as wireless continues to capture market share at a rapid rate. Wireless connections in Washington, according to the FCC, at the end of 2008 were 5,624,000 (Table 11.1); available at http://www.fcc.gov/Daily_Releases/Daily_Business/2010/db0930/DOC-301823A1.pdf. Thus, the statewide market share of landline connections for all ILECs was 70% (which was likely somewhat lower in the more densely populated Qwest and CenturyLink regions), and statewide ILEC lines were 26% of total connections if one includes all wireless and non-ILEC connections.

¹⁷ Qwest Communications 2010: Second Quarter Historical Financial Info, August 4, 2010, available at http://investor.qwest.com/index.php?s=68. CenturyLink Reports Second Quarter 2010 Earnings, August 4, 2010, available at http://phx.corporate-ir.net/External.File?item=UGFyZW50SUQ9MzkyMDAyfENoaWxkSUO9Mzk2MzOxfFR5cGU9MO==&t=1.p.

customers are demanding higher throughput for data and a range of new applications, including those provided by wireless carriers (that are in the process of introducing 4G technologies) or cable television companies (that are moving toward very high-speed DOCSIS 3.0 services).

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From a financial point of view, the wireline telecommunications industry is coping with a shrinking base of voice-only customers (generally contracting between 6% and 12% annually), greater risks in terms of deploying technologies (with uncertainty surrounding how far fiber should be pushed toward the premises), pressures on margins and cash flows (as most carriers are reporting at least some margin compression), more critical scrutiny from debt and equity investors (among the major carriers only three, including CenturyLink, have corporate credit ratings that are investment grade), the need to rationalize operations to achieve efficiencies (such that rapid consolidation is occurring in the industry, including among the largest carriers), and pending federal financial regulatory reforms. The financial benefits of the proposed Transaction, therefore, are centered on creating a combined company with greater scope and scale, strong financial characteristics (low leverage, prudent payout ratio, diversification of markets and revenue sources, etc.), and the ability to generate significant free cash flows. It is also important to note that the combined company is not acquiring any new debt as the Transaction is a The combined company is positioning itself to generate stock-for-stock merger. incremental cash flows through synergies and incremental revenues from expanded service offerings based on the combination of CenturyLink and Owest assets. The result will be higher cash flows that can be used to fund operations, invest in new service REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

capabilities, and reduce debt from current levels, which are affirmative benefits of the merger. In addition, CenturyLink believes that the merged company's market capitalization will provide a larger and more liquid equity base (more shares outstanding and a higher market capitalization). All else being equal, the increase in market capitalization generally improves access to capital markets, which is an important consideration for the Commission in this review process. Finally, the combined company will be run by a management team that has been effective in responding to customers, in generating better efficiencies through synergies and more efficient operations, and in investing in network and services.

Based on the financial benefits of the proposed Transaction, CenturyLink believes that the Washington "no harm" approval standard has been satisfied. As such, the imposition of unnecessary conditions could undermine the expected financial benefits and hinder the Company's ability to respond flexibly to the rapidly changing and increasingly competitive telecommunications marketplace—a result which would harm Washington customers and public policy.

 II. THE FINANCIAL ANALYSES OF MR. APPLEGATE THAT LEAD HIM TO CONCLUDE THAT NO DETERIORATION IN THE COMBINED COMPANY'S FINANCIAL CONDITION (I.E., FINANCIAL HARM) IS LIKELY TO RESULT FROM THE TRANSACTION.

Q. PLEASE COMMENT ON STAFF WITNESS APPLEGATE'S SUMMARY OF THE RATIONALE FOR THE PROPOSED TRANSACTION.

Mr. Applegate testifies in a single sentence response that the rationale for the merger is that "[t]he Combined Company should benefit from economies of scale." CenturyLink agrees that the merged company will benefit from improved economies of scale, which are expected to generate improved efficiencies and increased cash flows that can be used to better serve the Company's customers. CenturyLink also believes that the rationale includes the ability to combine complementary capabilities and assets, including transport and local access, to offer a broader range of products and services to our customers. Finally, CenturyLink and Qwest seek to diversify their operations, thereby improving the overall risk profile of the merged company's business. All of these "rationales" should make the Company a better, more capable service provider for Washington and Washington customers.

A.

Q. WHAT IS THE OVERRIDING FINANCIAL RISK THAT CONCERNS MR. APPLEGATE AND HOW DOES HE PROPOSE TO ASSESS THE RISK?

A. Mr. Applegate primarily is concerned with assessing the potential for deterioration in the financial condition of the combined company as a result of the proposed Transaction.¹⁹ Mr. Applegate focuses his evaluation of the combined company's financial condition on three metrics: (i) earnings before interest, taxes, depreciation and amortization ("EBITDA"), (ii) long-term debt, and (iii) free cash flow after dividends.²⁰ CenturyLink agrees that the three metrics identified by Mr. Applegate highlight, at least generally, the financial health of a company and are consistent with the rationale for the merger. As

¹⁸ Staff, Applegate, p. 5, lines 6-8.

Staff, Applegate, p. 5, lines 12-15.

²⁰ Staff, Applegate, p. 5, lines 17-20.

1 such, the metrics provide a reasonable basis for assessing the financial risks associated 2 with the proposed Transaction. 3 4 Q. WHAT ARE THE PRIMARY POTENTIAL RISK FACTORS THAT SERVE AS 5 THE BASIS FOR MR. APPLEGATE'S ASSESSMENT? 6 A. The financial factors analyzed by Mr. Applegate are: (i) integration expenses to be 7 incurred by CenturyLink, (ii) the combined company's ability to integrate and generate 8 the expected synergies, (iii) CenturyLink's assumption of additional debt, (iv) financial 9 impacts of continuing access line losses, and (v) any material adverse litigation outcomes, particularly the KPNQwest litigation.²¹ I will address each of these factors below in my 10 11 testimony. 12 13 Q. WHAT IS MR. APPLEGATE'S ASSESSMENT OF THE RISK OF FINANCIAL 14 HARM RELATED TO ONE-TIME INTEGRATION COSTS? 15 Mr. Applegate prepared confidential Table 2 that summarizes the expected one-time A. 16 operating and capital integration costs, and how those nonrecurring costs will be phasedin over the 2011-2015 time period.²² Mr. Applegate then assessed those costs relative to 17 the combined company's expected financial performance, concluding that the integration 18 19 costs are ***BEGIN HIGHLY CONFIDENTIAL "REDACTED XXXXXXX 20 21 END HIGHLY CONFIDENTIAL *** As such, the Staff financial witness concludes

Staff, Applegate, p. 8, lines 1-16.
 Staff, Applegate, p. 9, lines 1-6.

²³ Staff, Applegate, p. 9, lines 16-17.

- 1 that "integration costs should not cause the financial condition of the Combined
- Company to deteriorate."²⁴ Thus, by Mr. Applegate's own definition, the integration 2
- 3 costs should not be expected to cause harm to Washington or Washington customers.
- 4 CenturyLink agrees with Mr. Applegate's assessment.

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DO YOU HAVE ANY COMMENTS ON MR. APPLEGATE'S ANALYSIS OF 6 Q.

THE COMBINED COMPANY'S ABILITY TO GENERATE THE EXPECTED

SYNERGY SAVINGS AND CASH FLOW IMPROVEMENTS?

A. Yes. Mr. Applegate prepared Highly Confidential Table 3 that summarizes the annual impact of merger-related one-time integration costs (discussed above) and expected synergies between 2011 and 2015.²⁵ Regarding the level of expected synergies, Mr. Applegate clearly states, "My analysis has not indicated any major flaws or weaknesses in CenturyLink's estimated synergy values," as he believes the Transaction "undoubtedly presents opportunities to eliminate redundant functions or to achieve economies of scale."26 CenturyLink agrees with Mr. Applegate's assessment that the expected synergies are reasonable and achievable. In addition, Mr. Applegate indicates that "[a] failure to achieve synergies probably would not result in a degraded financial condition."²⁷ Since the Staff financial witness has defined financial harm as deterioration in financial condition, the conclusion must be that even if the combined company does not achieve the expected synergies—which are reasonable and achievable—it is

Staff, Applegate, p. 9, lines 13-14.
 Staff, Applegate, p. 10, line 7 through p. 11, line 16.

²⁶ Staff, Applegate, p. 12, lines 6-9.

²⁷ Staff, Applegate, p. 10, lines 12-13.

Q. WHAT IS MR. APPLEGATE'S ASSESSMENT RELATED TO CENTURYLINK'S "ASSUMPTION OF SUBSTANTIAL DEBT"?

²⁸ Staff, Applegate, p. 11, lines 15-16.

²⁹ Staff, Applegate, p. 12, lines 15-21.

public interest harm, because customer rates might rise to accommodate the possibly higher cost of capital and because investment might suffer as the Company calculates a lower net present value ("NPV") of future investments that are discounted using what might be a higher cost of capital.³⁰ To manage the risk of harm that he believes he has identified, Mr. Applegate then proposes a condition about which I will comment in the final section of my testimony below.

A.

Q. DO YOU AGREE WITH MR. APPLEGATE'S ASSESSMENT OF THE RISKS

ASSOCIATED WITH CENTURYLINK HAVING A HIGHER LEVEL OF DEBT?

No. I disagree with him for three reasons. First, Mr. Applegate is assessing the possibility that the merged company's credit rating will be lower than that of CenturyLink today. Mr. Applegate's conclusion is that more costly debt capital may create a greater risk of harm (not actual harm). However, Mr. Applegate's commentary overlooks that 88% of the access lines (based on 2009 pro forma lines) of the merged company in Washington are customers who currently are served by Qwest. As will be discussed later, Qwest's credit rating likely will be *improved* as a result of the proposed Transaction. Accordingly, Mr. Applegate's argument can be reversed. In fact, the overwhelming majority of customers of the pro forma company in Washington will benefit from a lower cost of capital and, with respect to future investment, will benefit from an NPV that is higher (based on a lower discount rate) than might have been calculated before the proposed Transaction.

 $^{^{30}}$ Staff, Applegate, p. 16, line 16 through p. 17, line 7.

Q. WHAT IS THE SECOND REASON FOR YOUR DISAGREEMENT WITH MR.

APPLEGATE CONCERNING THE RISKS ASSOCIATED WITH HIGHER

DEBT?

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Mr. Applegate assumes that CenturyLink will make investment decisions significantly on the basis of slightly higher or slightly lower discount rates that affect the NPV of those investments. He is not correct. First, as was just explained, the Qwest investments will be evaluated in light of *improved* (lower) discount rates, which is therefore a benefit. Second and more important, CenturyLink makes investment decisions based on the potential for multiple benefits, including the introduction of new products and the deployment of advanced technologies that position the Company to be responsive to customers, to reduce maintenance expenses, to accommodate growth, to fulfill carrier of last resort obligations, among others. The very slight differences associated with what might be higher or lower discount rates will almost certainly not be determinative in capital investment decisions when combined with the multitude of other considerations that affect investment commitments. Mr. Applegate's concern that investment will be affected by potentially slightly higher or lower costs of capital is not only speculative, but it is based on too narrow a perspective regarding the criteria by which CenturyLink evaluates investment decisions.

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Q. WHAT IS THE FINAL REASON THAT YOU OBJECT TO MR. APPLEGATE'S

21 ASSESSMENT OF THE CREDIT PROFILE OF THE MERGED COMPANY?

A. Mr. Applegate is attempting to assess the possible credit rating of the combined company at one specific point in time—at the close of the merger. However, Mr. Applegate REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

already has explained that the merged company expects to generate increased efficiencies and cash flows over time and should have the discretion to pay down debt. The benefit, therefore, of ongoing improvements in cash flows could enhance the longer-term credit profile of the merged company compared with the standalone credit characteristics of Qwest or CenturyLink. That is, even if a temporary credit downgrade were to occur, it is expected that CenturyLink will work to regain its investment grade credit rating, possibly achieving higher ratings and lower capital costs than it would have as a standalone company. The Joint Applicants believe that the merged company's operating performance and financial strength will be strengthened materially due to this merger, in part based on the Company's estimates that the longer-term synergies will generate an NPV of \$3.3 billion.³¹ Sound financial decisions require a longer-term view of whether the combination benefits customers and the service provider over the foreseeable future. The Company is confident that the vast majority of Washington customers will benefit from the combination from day one, and the entire Company's cost of capital will be improved relative to what it might have been the case if the merger were not to occur.

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Q. PLEASE COMMENT ON MR. APPLEGATE'S ANALYSES RELATED TO ACCESS LINE LOSSES, DECLINING REVENUES, AND THE POSSIBLE IMPACT ON CASH FLOWS AFTER DIVIDENDS.

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³¹ See CenturyLink and Qwest Merger Conference Call, April 22, 2010, [hereafter "Merger Conference Call"]; available at http://phx.corporate-ir.net/External.File?item=UGFyZW50SUQ9MzA0MDUyNnxDaGlsZEIEPTM3ODA0M3xUeXBIPTI=&t=1.slide

Mr. Applegate assesses CenturyLink's pro forma combined projection model for the years 2011 through 2015, and attempts to test certain assumptions included in the Highly Confidential model used by the Company. Specifically, Mr. Applegate evaluates the revenue projections and other inputs to judge the relative risk associated with the Company's projections. I will briefly address certain misunderstandings reflected in Mr. Applegate's concerns regarding certain model assumptions.

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First, Mr. Applegate believes that the average monthly revenue per line assumption in the model is too low because the companies' Washington metrics are higher.³² The reality is that the projection model is for the combined company's nationwide operations. Therefore, the assumption inputs should reflect national data, not Washington-specific metrics as suggested by Mr. Applegate. In addition, theoretically increasing the average monthly revenue per line assumption in the model, as Mr. Applegate suggests, while raising the level of revenues lost due to access line declines, ultimately would result in greater projected revenues and cash flows for post-merger CenturyLink. This is because the higher per unit revenue assumption would be multiplied by all of the combined company access lines, generating a revenue increase substantially higher than the incremental revenue loss used by Mr. Applegate. As such, the actual impact of Mr. Applegate's suggested theoretical change would be positive, not negative. The answer, however, is that the average monthly revenue per line assumptions in the model are set appropriately based on national data, and Mr. Applegate is incorrect in suggesting that the assumptions should be increased to reflect Washington-specific metrics. The same

³² Staff, Applegate, p. 21, lines 7-12.

issues can be raised with Mr. Applegate's contention regarding the margin assumptions in the CenturyLink forecasts—national, not Washington-specific, inputs must be used in the total company model, and increasing the assumed margins theoretically would enhance the combined company's total EBITDA by a far greater amount than the incremental margin reduction due to line losses. In any event, accepting for argument's sake Mr. Applegate's approach to adjusting the projections as quantified in his testimony, ***BEGIN HIGHLY CONFIDENTIAL: REDACTED XXXXXXXXXXXXXXXXX HIGHLY CONFIDENTIAL*** Q. MR. APPLEGATE ALSO RAISES THE POTENTIAL RISK OF GOODWILL

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IMPAIRMENT

THE

GOODWILL AS A RESULT OF THE PROPOSED TRANSACTION.³⁴ ARE THE

POTENTIAL CONCERNS RELATED TO GOODWILL LIKELY TO CAUSE

INCREASE IN CENTURYLINK'S

AND NOTES

HARM TO WASHINGTON CUSTOMERS?

³³ Staff, Applegate, p. 22, lines 3-5.

³⁴ Staff, Applegate, p. 20, lines 9-13 and FN 21.

No. Goodwill is an accounting convention that permits a company to book on its balance sheet the value of intangible assets that may not be captured in the tangible assets or liabilities accounts. While goodwill most often is created when a premium is paid in an acquisition, it is also used to account for the value of licenses, customer lists, or other intangible assets. By contrast with book accounting conventions, most businesses generally are valued on the basis of their potential to generate cash flows, regardless of the tangible or intangible nature of the assets on the balance sheet. Whatever the level of goodwill on a company's balance sheet, it is the company's ability to generate cash flows that in most cases will drive the value and sustainability of the business.

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It is correct that, due to current accounting rules, goodwill cannot be amortized on the income statement, and that a "test" occurs at regular intervals to determine whether the value captured in goodwill has declined ("goodwill impairment"), which could lead to lower book earnings if there were a write-down in value. However, the reduction in book earnings is non-cash in nature, which is the critical insight. If cash is unaffected, then regardless of changes in the value of goodwill, the same level of cash flows remain available to fund operating expenses, investment, service of equity and debt, etc. Investors focus on cash flows. This past summer, CenturyLink disclosed in SEC filings the estimated goodwill that will be created as a result of the acquisition of Qwest, as Mr. Applegate notes. However, there was no material negative change in CenturyLink's share price as a result of this disclosure. Investors understand that the creation of goodwill and any potential future goodwill impairment charge will have no impact on the cash flow generation capabilities of the combined company. Changes in the value of REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

goodwill do not, of themselves, create volatility in cash flows or a risk to the economic value of the company, and therefore, do not create harm for customers.

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Q. PLEASE COMMENT ON MR. APPLEGATE'S ASSESSMENT OF THE KPNOWEST LITIGATION.

A. Mr. Applegate testifies concerning the pending litigation related to the partnership between Qwest and the Dutch national telecommunications company, KPN. Applegate states that this merger might "expose an even greater portion of Washington telecommunications services to what would be isolated nonsystematic risks of a single company."³⁵ The Staff financial witness also acknowledges that "the magnitude of [the litigation's] impact is neither known nor measurable."³⁶ CenturyLink recognizes that there is a risk that the KPNQwest litigation will result in an adverse outcome. However, the same risk exists today for Qwest and its customers, which constitute approximately 88% of the pro forma company's Washington customers. While more customers (the current CenturyLink Washington customers) would be exposed to the risk in the postmerger company, the risk would be spread over a larger nationwide customer base, thereby reducing the per-customer exposure to that risk. Further, the merged company expects to generate synergies, so that the available cash would presumably render the Company better able to resolve any negative litigation outcomes, if those were to occur. On balance, CenturyLink believes that the risk per customer is significantly reduced by virtue of the merger, which is again a net benefit to Washington customers.

³⁵ Staff, Applegate, p. 23 lines 8-10.

³⁶ Staff, Applegate, p. 23, lines 3-5.

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III. THE ADDITIONAL FINANCIAL ANALYSES AND RECOMMENDATIONS OF MR. VASCONI.

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ARE THERE SPECIFIC ALLEGED FINANCIAL "RISKS" RELATED TO THE Q.

PROPOSED TRANSACTION THAT CONCERN MR. VASCONI?

7 A. Mr. Vasconi indicates that he has some concern that the estimated synergies will not 8 benefit Washington customers—despite the fact that the Staff lead witness already has 9 asserted correctly that a "no harm" standard of review is applicable—and he is concerned that the combined company eventually will increase rates.³⁷ 10

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CAN YOU RESPOND TO MR. VASCONI'S CONCERNS REGARDING Q.

SYNERGIES, AND WHETHER OR NOT THE SYNERGIES MAY PROVIDE

BENEFITS TO WASHINGTON CUSTOMERS?

15 It is somewhat difficult to understand what are Mr. Vasconi's concerns regarding the A. 16 expected synergies. On the one hand, Mr. Vasconi seems to be seeking benefits for 17 Washington from the synergies, which would go beyond what is required for approval of 18 the Transaction under the "no harm" standard of review. On the other hand, the Staff lead witness seems concerned that achieving the synergies and enhancing the cash flows 19 20 of the combined company somehow creates a "risk that maintenance as well as investment in Washington will be reduced."38 This second concern appears to be the 21 22 source of proposed Conditions 43 and 44, which I will address in more detail below. 23 However, the summary response is that the proposed synergy levels are achievable—as

³⁷ Staff, Vasconi, p. 10, lines 24-26.

³⁸ Staff, Vasconi, p. 11, lines 1-2.

Staff witness Mr. Applegate reinforces—and the combined company is expected to generate sufficient cash flows from operations, regardless of whether or not the synergies are achieved, so that CenturyLink's investment in the combined Washington operations will not be put at risk.

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Q. CAN YOU RESPOND TO STAFF WITNESS LIU'S CONCERN THAT

CENTURYLINK SHOULD BE REQUIRED TO DEDICATE A "FAIR PORTION

OF ITS SYNERGY SAVINGS TO THE STATE OF WASHINGTON"?39

Yes. First, my understanding is that the Commission is evaluating whether the proposed Transaction meets a "no harm" standard of review. Staff witness Liu is seeking incremental assurances and benefits that are not present today, despite the fact that no related harm resulting from the Transaction has been identified. Second, CenturyLink has indicated repeatedly that it is committed to funding ongoing network investment that supports its customers' demands, as Mr. Jones explains in his testimony. Both CenturyLink and Qwest have invested significantly and consistently in their Washington networks in order to provide their customers with access to advanced services. In addition, CenturyLink understands that the future of the telecommunications industry is based on broadband, and the Company is committed strategically to expanding its broadband capabilities. With broadband currently available to approximately BEGIN HIGHLY CONFIDENTIAL REDACTED END HIGHLY CONFIDENTIAL of Qwest's Washington residential households and BEGIN HIGHLY CONFIDENTIAL REDACTED END HIGHLY CONFIDENTIAL REDACTED

³⁹ Staff, Liu, p. 5, lines 8-10.

	state, the companies have demonstrated their commitment—based on their business
	strategies—to invest in Washington. Therefore, based on the Company's consistent
	track-record of investment, CenturyLink believes that the broadband investment
	commitment proposed by Staff is unnecessary to assure that the Company will do all in
	its power to serve its customers' needs. Third, CenturyLink is working to achieve
	appropriate financial flexibility—which is a fundamental rationale and benefit of the
	proposed Transaction—to respond constructively to the Company's increasingly
	competitive markets. I use the word "constructively" because CenturyLink is "building"
	the robust cash flows, high-quality assets, sound balance sheet, and experienced
	personnel to achieve goals that are entirely consistent with the public interest goals of the
	Commission. Specifically, that "construction" includes increased cash flows that should
	allow the Company to maintain an appropriately conservative capital structure, respond
	to market forces, price competitively, implement new technologies, and attract and retain
	a superior workforce. Respectfully, I note that neither the Commission nor CenturyLink
	knows what competitive conditions will be in three or five years, as technologies change,
	or competitors gain support for services in high-cost regions, or margins compress, or the
	federal government alters decades of regulatory systems. CenturyLink is seeking through
	this merger to achieve greater flexibility to serve its Washington customers and compete
	effectively. As such, micromanagement of the Company's cash flows through mandated
	broadband investment levels has the potential effect of damaging the financial flexibility
	that a prudent and long-term communications operator requires and easily could result in
	the inefficient deployment of scarce capital resources. Thus, CenturyLink believes that
	specific capital commitments can have the unintended consequence of being harmful in a
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1 rapidly changing competitive and technologically-driven telecommunications 2 marketplace. Given these risks and the Company's well-established track-record of 3 broadband investment in Washington, no capital commitment is required to ensure that 4 Washington and Washington customers will not be harmed by and in fact will benefit 5 from the proposed Transaction. 6 7 Q. WHAT IS MR. VASCONI'S CONCERN REGARDING POTENTIAL FUTURE 8 **RATE INCREASES?** 9 A. Mr. Vasconi indicates that "the merged entity may attempt to recover costs associated with the Transaction through eventual rate increases for residential services or basic 10 11 business services." [Emphasis added.] As such, Mr. Vasconi indicates clearly through 12 the language in his testimony that the rate increase concern is not a harm resulting from 13 the Transaction, but reflects a speculative possibility that the Company might attempt to 14 change rates in the future. 15 16 Q. DOESN'T DOD WITNESS MR. KING RAISE A SOMEWHAT SIMILAR 17 CONCERN THAT THE INTEGRATION WILL REQUIRE INVESTMENT 18 BEFORE THE REALIZATION OF SYNERGIES, CAUSING HIM TO THREE-YEAR RATE CAP ON BASIC 19 RECOMMEND **BUSINESS** 20 SERVICES?⁴⁰ 21 A. Mr. King states that he does "not necessarily" oppose the transaction, as 22 CenturyLink is a larger, financially healthier company compared with other acquirers of

⁴⁰ DOD, King, p. 17, lines 20-30.

ILEC properties, and has a "trouble-free" history. However, Mr. King cites a concern related to the source of funding for the integration expenses. Mr. King then speculates that "costs will be incurred before the benefits of the synergies are felt, so that they represent a new net requirement for funds. Left unstated is where the money for these transition costs will come from . . . CenturyLink may look to its local operations, including those in Washington, to meet the urgent requirement to increase revenue." Thus, Mr. King is concerned that "additional revenue" in the form of rate increases will be required to pay for integration costs.

CAN YOU ADDRESS MR. VASCONI'S AND MR. KING'S CONCERNS

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11 **REGARDING** THE **SYNERGIES** AND INTEGRATION COSTS, 12 WHETHER THESE TRANSACTION-RELATED FACTORS WILL CAUSE THE 13 COMBINED COMPANY TO INCREASE RATES OR REDUCE INVESTMENT? 14 Yes. Regarding potential future rate impacts, Mr. Vasconi and Mr. King are incorrect, as A. no rate increases will be required to pay for the Transaction costs or the integration 15 16 process. In addition, CenturyLink has indicated clearly that rates, if and when they are 17 changed, will be altered only in conformity with proper regulatory review and negotiated 18 terms, as rate changes were handled before the merger. The simple response to the Staff

⁴¹ DOD, King, p. 11, lines 19-27.

⁴² DOD, King, p. 13, lines 2-18.

⁴³ DOD, King, p. 13, lines 16-18.

⁴⁴ DOD, King, p. 16, lines 21-23; "Based on the foregoing, I believe that basic business services are most susceptible to unilateral rate increases motivated by the need to raise revenue to implement the merger." Mr. King also incorrectly alleges that the post-merger company may need to engage in "cost cutting in the form of reduced resources, including capital investment and the manpower devoted to plant maintenance and customer service." DOD, King, p. 20, lines 11-13. As indicated, post-merger CenturyLink's free cash flow generation, even before synergies, will be sufficient to cover the integration costs, making Mr. King's cost cutting "concern" moot.

and DOD witnesses is that post-merger CenturyLink will have the ability to pay for onetime transaction and integration costs out of pre-synergy cash flow generated by the combined operations; and network investment will not be put at risk nor will ratepayers be burdened with one-time merger costs. The Company anticipates generating annual "excess" free cash flow that, based on 2009 pro forma results and before including any synergies, would be \$1.7 billion. This residual cash flow assumes that the Company has paid all operating expenses, and invested approximately \$2.4 billion in capital plant, and met its dividend obligations to equity-holders who supply critical capital. The one-time integration expenses are expected to be \$650 million to \$800 million, with another \$150 million to \$200 million in one-time capital costs. 45 In addition, the integration expenses will not occur in a single year immediately after closing, but are expected to be phased-in over five years, while the one-time capital costs will be incurred over a shorter multi-year period. CenturyLink believes that the post-merger company will be able comfortably to fund *one-time* integration and transaction costs, which, at the highest estimated level, total an aggregate \$1.0 billion (the combination of the high figures of the ranges for onetime integration and capital costs) and are expected to be spread over a multi-year period. Additionally, as has been the experience of the Company in previous transactions, including the Embarq acquisition, CenturyLink begins to realize synergies immediately after the consummation of the merger, providing a still larger buffer for the merged company to fund one-time integration and transaction costs without reducing network investment or raising rates. As such, Mr. Vasconi's speculations regarding rate increases

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⁴⁵ DOD, King, p. 12, lines 21-24; Mr. King reports that the high end of the one-time integration costs is \$850, but the announced range is \$650 million to \$800 million, as found in the Merger Conference Call, slide 13.

and underinvestment that might harm Washington customers are not based on the financial data presented in this case, nor are they based on the Company's long record. In addition, Mr. King's proposed condition requiring a three-year cap on basic business services rates is entirely unnecessary as his foundational concern about the source of funding is also contrary to the financial evidence.

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Q. GIVEN THE STAFF'S AND MR. KING'S CONCERNS ABOUT THE SYNERGIES, ARE THE PUBLISHED SYNERGY TARGETS EXTRAORDINARILY LARGE OR AGGRESSIVE IN THE PROPOSED TRANSACTION?

No, they are not. The reality is that the estimate of \$575 million in operating expense savings is approximately 7% of Qwest's 2009 cash operating costs. Further, the synergy targets are modest compared with synergy expectations announced in other ILEC mergers. Illustrating the reasonableness of the expected synergies for the proposed Transaction, the estimates (operating costs and capital expenditure savings) as a percentage of cash operating costs are below the 11% expected cost savings announced when CenturyTel merged with Embarq, and are well below other merger-related synergies from ILEC transactions that generally have been 20%+ of the target company's cash operating costs in recent years, as verified by independent financial analysts. In addition, as I noted earlier, the Staff financial witness, Mr. Applegate, states that his "analysis has not indicated any major flaws or weaknesses in CenturyLink's estimated

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⁴⁶ Simon Flannery, CenturyTel: 1Q10 Preview: Awaiting Embarq Synergy/Integration Update and Additional Color on Qwest Deal, Morgan Stanley Research, North America, April 29, 2010.

synergy values" and that the Transaction "undoubtedly presents opportunities to eliminate redundant functions or to achieve economies of scale."

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Q. DOES THE SYNERGY TARGET CREATE AN INCREMENTAL RISK FOR

CLECS, BASED ON INVESTOR EXPECTATIONS, AS SUGGESTED BY MR.

6 GATES?

No. Mr. Gates states that the merged company will be seeking "to find synergies [and] it will be under pressure to produce meaningful dividends, pay down debt and invest in advanced services" which might result in making wholesale service a "low . . . priority." CenturyLink's management believes the estimated synergies can be achieved while continuing to provide high-quality service to customers and to invest in the As noted above, using pro forma 2009 financials, before any expected network. synergies, the merged CenturyLink and Qwest estimate that, after meeting all operating, capital and financial costs, the combined company would have had about \$1.7 billion in remaining cash flow—without assuming any synergies—that could be used for additional investment (beyond the \$2.4 billion in capital investment noted above), debt repayment, and other appropriate uses. As such, CenturyLink expects to be financially sound even if no synergies are achieved and, therefore, will not be unduly pressured by investors or other stakeholders. CenturyLink understands its business, and its priorities are aligned with successfully managing and operating the business in a manner that benefits its customers and other key stakeholders.

Staff, Applegate, p. 12, lines 6-9.

⁴⁸ Joint CLECs, Gates p. 28, lines 13-16.

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2 Q. YOU NOTED ABOVE THAT IT APPEARS THAT MR. VASCONI'S CONCERN 3 REGARDING THE REALIZATION OF SYNERGIES HAS CAUSED HIM TO PROPOSE CONDITIONS RELATED TO CAPITAL INVESTMENT IN 4 5 WASHINGTON. PLEASE COMMENT ON PROPOSED STAFF CONDITION 43, WHICH REQUIRES THAT, FOR THREE YEARS, CENTURYLINK WOULD 6 INVEST TOTAL ANNUAL CAPITAL EXPENDITURES IN THE WASHINGTON 7 8 NETWORK NO LESS THAN THE AVERAGE ANNUAL LEVEL INVESTED BETWEEN 2005 AND 2009.49 9 10 A. CenturyLink strongly objects to Mr. Vasconi's proposed condition as quantifiably 11 unreasonable. Staff witness Vasconi proposes that annual capital expenditures in 12 Washington for the combined company should be totaled each year between 2005 and 13 Then the five-year average annual level of capital expenditures should be 14 computed, and, according to Mr. Vasconi, the post-merger Company should be required 15 to make the same average level of annual investment in Washington for each of the three 16 years following the merger close. However, Mr. Vasconi fails to acknowledge that both 17 CenturyLink and Qwest have had declining numbers of access lines in its regulated 18 business over 2005 to 2009 period and likely will experience ongoing access line 19 contraction over the next years. If Staff's assumption is that the combined company 20 invested at an appropriate level in 2007 (the middle year of the proposed five-year 21 benchmark period), it should be clear that total investment going forward should be

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lower, all else being equal, because the number of access lines is contracting at a sharp

⁴⁹ Staff, Vasconi, p. 18, lines 20-25.

rate and a constant level of total investment would result in rapidly increasing per-line investment that is not justified from a financial perspective. A closer examination of a simplified illustrative analysis as found in Table 1 reveals the problem with Staff's proposed Condition 43.

Table 1: Analyzing per line capital expenditures per Staff Condition 43

		med avg 5-2009)					Analysis for 2013 or 2014, depending on which is year 3						
		2007	2008		2009	2010	2011	2012	2013		2014		
Assumed annual capex	\$	10,000	\$10,000	\$1	0,000	\$10,000	\$10,000	\$10,000	\$10,000	\$1	0,000		
Assumed average lines at 8.5% annual line loss		100	92		84	77	70	64	59		54		
Assumed average capex per line	\$	100	\$ 109	\$	119	\$ 131	\$ 143	\$ 156	\$ 170	\$	186		
% increase per line compared with 2007		0.0%	9.3%		19.4%	30.5%	42.7%	55.9%	70.4%		86.2%		

The analysis begins with illustrative 2007 figures (the middle year of the five-year benchmark period, which for lines and capex are assumed to be approximately the average for the five-year period), assuming the combined company averaged \$10,000 in total capital expenditures and had 100 average access lines in that year. Thus, in 2007 the pro forma company would have invested \$100 per average line in the hypothetical analysis. If one assumed that access lines were contracting annually at an 8.5% rate, the effect by 2013 (if that were the third year according to Condition 43) would be to *increase* the investment per line by 70% (that is, 170% of the 2007 capital expenditures per line), or to *increase* the investment per line by 86% (that is, 186% of the 2007 capital expenditures per line) if 2014 were the third year. The access line contraction might be higher or lower than 8.5%, but CenturyLink suggests that 8.5% is a reasonable figure as CenturyLink's pro forma⁵⁰ company-wide annual line loss was reported as 8.0% in the

⁵⁰ A "pro forma" adjustment is necessary because CenturyLink completed the Embarq acquisition mid-year 2009.

second quarter of 2010 and Qwest's current annual rate of total access line decline was reported at 10.5% in the second quarter of 2010. If an access line loss rate higher than 8.5% were assumed in the illustration, the per-line investment percentage increases would be *higher still*. Such a formulaic increase in per-line investment would almost certainly be economically unjustifiable and in all probability requires over-investment that could harm, not benefit, Washington ratepayers.

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Q. ARE THERE OTHER OBJECTIONS TO PROPOSED STAFF CONDITION 43?

Yes. There are several other problems with Condition 43. First, capital expenditures in a state (or on a company-wide basis) are higher or lower in any given year due, for example, to whether there is a need for replacement of higher-cost components such as switches, expansion of network because of economic growth, or fiber builds to businesses or homes, among other factors. It is not prudent for the Commission to compel a company to dedicate any specific level of capital expenditures, particularly when the Commission is able to monitor the performance of the network and customer satisfaction in terms of existing service quality metrics, which are the best test of ongoing service. Second, ILECs today are operating in a highly competitive business that requires flexible allocations of capital. Conflicts for the use of capital include capital expenditures in other jurisdictions (e.g., service centers or transport) which could be beneficial to Washington customers, debt repayment that ultimately may lower the per-unit costs of services, the acquisitions of new assets or service capabilities that benefit many or all customers, among others. Accordingly, a limitation on the allocation of capital is potentially a harmful approach, particularly when it is clear that customers derive benefits

from a variety of uses of capital. Third, it is possible that the investment levels recommended by Staff will not be reasonable in light of the market demand, and the risk is that CenturyLink will be required to dedicate capital in Washington in a way that is not economically justified, as noted above. No such requirement exists at the present, and no potential harm has been demonstrated to justify such a condition. Finally, it is important to note that Moody's Investors Service ("Moody's") has indicated that its affirmation todate of CenturyTel's credit ratings "assumes that any conditions that may be imposed will not have a material impact on the Company's financial profile."⁵¹ CenturyLink is concerned that proposed conditions that have meaningful financial impacts could be perceived by the credit rating agencies as negatively affecting the Company's financial profile. Such a result would have the probable effect of increasing the merged company's cost of capital. CenturyLink believes that this potentially unintended consequence of certain types of conditions should be given serious consideration by the Commission. Therefore, Staff's proposed Condition 43 is not acceptable to CenturyLink because it is inconsistent with the current telecommunications business environment and is more likely to harm, rather than benefit, Washington customers.

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Q. PLEASE COMMENT ON STAFF'S PROPOSED CONDITION 44.

A. Mr. Vasconi proposes that maintenance capital expenditures for the CenturyLink and Qwest operations in Washington should remain at the same level as that of the average

⁵¹ Moody's Investors Service, "Rating Action: Moody's changes CenturyTel's outlook to negative; reviews Qwest's ratings for upgrade," April 22, 2010, p.1.

annual maintenance capital expenditures between the years 2005 and 2009.⁵² Proposed Condition 44, which appears to be a subset of proposed Condition 43, is objectionable for virtually the same reasons as I outlined above in response to proposed Condition 43. That is, as access lines contract and maintenance investment is held constant, the growth in per-line maintenance capital expenditures would be expected to expand at high rates, similar to the illustration in Table 1, which is unreasonable. As the Commission understands, maintenance capital expenditures will vary from one year to the next based on a variety of factors, and an approach that mandates in advance a constant level of maintenance investment is far too inflexible. Additionally, the Commission has service quality metrics to ensure that customers' needs are met satisfactorily, which presumably captures the most important information about whether a carrier is failing to maintain its And, finally, no such minimum investment requirement exists in network plant. Washington at the present and there is no defined or even suggested harm resulting from the Transaction against which proposed Condition 44 protects. It could be suggested that a required level of maintenance capital expenditures creates risks if the Company is compelled to divert capital from important other uses to investments that may not be necessary.

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Q. PLEASE COMMENT ON STAFF'S PROPOSED CONDITION 45.

A. Mr. Vasconi also sponsors proposed Condition 45 that is effectively a footnote to proposed Conditions 43 and 44 related to suggested compulsory levels of total and

⁵² Staff, Vasconi, p. 18, lines 26-31.

maintenance annual capital expenditures. In spite of the mandated levels of capital expenditures proposed for total network investment and maintenance expenditures, Mr. Vasconi also recommends that any incremental investments in digital subscriber line ("DSL") technologies in Washington, pursuant to the Staff's other conditions, should not be included in the calculations of annual capital expenditures to comply with proposed Conditions 43 and 44. Proposed Condition 45 is unreasonable. First, investment required to provide broadband (i.e., DSL) services often includes network maintenance and upgrades. Second and more fundamentally, CenturyLink objects as Staff's three proposed investment conditions (43-45) combine to (i) require the dedication of unreasonably high levels of per-line investment to network plant, (ii) create an inflexible micromanagement of the business in a way that currently is not imposed on Qwest or CenturyLink or other competing carriers in the state, and (iii) restrict the application of cash resources from other beneficial uses, potentially creating harm for Washington With respect to this last point, management of CenturyLink constantly evaluates how much capital to dedicate to operating the business, improving the balance sheet, preserving or attracting the best employees, researching new products, and upgrading the network in a variety of ways. The adoption of Mr. Vasconi's set of three financial conditions would constrain unnecessarily the Company's ability to manage its business in a highly competitive and rapidly changing marketplace.

IV. PERSPECTIVES ON USE OF THE RISK SECTION

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IV. PERSPECTIVES ON USE OF THE RISK SECTION OF THE FORM S-4 IN THIS PROCEEDING.

- SEVERAL OF THE INTERVENOR WITNESSES CITE THE SEC FORM S-4 Q. THAT CENTURYLINK FILED ON JULY 16, 2010, NOTING THE "RISK FACTORS" ASSOCIATED WITH THE TRANSACTION AS REASONS TO BE **CONCERNED. CAN YOU RESPOND?**
 - A. Yes. Obviously, there are numerous benefits associated with the Transaction, which also are detailed in the CenturyLink S-4 and in the CenturyLink and Qwest testimonies in this proceeding. Mr. Applegate includes the "Risk Factors" from CenturyLink's Form S-4 in his Exhibit RTA-4, and he states that "this section has an intended audience of securities regulators and the broader investment community, [but] this Commission should consider the risks it discloses."53 Certain other intervenor witnesses discuss the "Risk Factors" as if CenturyLink is suggesting some degree of probability that OSS systems will be changed or that integrations or other risks noted are *likely* problems.⁵⁴ That is categorically untrue. It is important to understand the purpose of the "Risk Factors" section in SEC filings by companies with publicly-traded securities. These items are mentioned as a matter of full disclosure of any and all potential risks to shareholders, as would be included in any public company's SEC Form S-4 or annual Form 10-K. As described, these "Risk Factors" represent general recitals of potential risks of which companies and the public are generally well aware. The disclosure of "Risk Factors" provides legal protection to investors and to a company whose securities are publiclytraded; but the disclosures are not intended to suggest that the risks are likely outcomes.

Mr. Applegate is correct when he testifies that it is important to understand the purpose

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⁵³ Staff, Applegate, p. 7, lines 16-18.

⁵⁴ Joint CLECs, Ankum, p. 50, lines 1-28; Dr. Ankum cites risks related to expenses to argue that CenturyLink "has put CLECs on notice to expect changes."

of the "Risk Factors" section in SEC filings by companies with publicly-traded securities. As noted previously, CenturyLink has a long history of successfully executing ILEC transactions, a fact that underscores that the Company fully understands the importance of the customer, and is capable of managing operating risks, and delivering superior service through these types of combinations. In summary, there is no evidence that failures or problems occurred in previous CenturyLink transactions in spite of the disclosure of similar "Risk Factors" in prior SEC filings, and CenturyLink believes there is little likelihood that those types of problems will occur in the proposed Transaction. I also believe that, if undue emphasis were placed upon the "Risk Factors" filed with the SEC, mergers and financings for new investment likely would never occur. As noted earlier, despite the cited "Risk Factors," recently the shareholders of CenturyLink and Qwest overwhelmingly approved the proposed transaction because they concluded that the likely benefits of the proposed merger outweighed the potential risks.

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ARE ALL OF THE S-4 RISK FACTORS THE RESULT OF THE PROPOSED Q. TRANSACTION?

No. In fact, the S-4 operating risks cited include those that are industry-related as well as transaction-related. CenturyLink and Qwest will face many of the potential risks with or without the merger, that is, the companies may not be able to retain key employees; access lines losses could lead to financial pressures; competitive pressures could intensify; technology changes could put the companies at risk; the industry is undergoing change and the companies cannot assure that their diversifications will be successful; the companies may not be able to grow through future acquisitions; in the future, the REDACTED HIGHLY CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER IN DOCKET NO. UT-100820

relationship with other key communications companies may be at risk; and network disruptions could harm performance. Mr. Applegate notes, in particular, certain integration-related risks listed in the S-4, noting that CenturyLink may be subjected to conditions by regulatory authorities; CenturyLink will incur substantial merger-related expenses; the Company may not be successful in integrating the businesses such that it can realize anticipated benefits; CenturyLink will serve additional urban markets where it has less experience competing; and future results may be affected if CenturyLink does not effectively manage expanded operations.⁵⁵ If one considers many of the potential risks outlined above, it is apparent that these are general disclosures of what might go wrong in any business in the telecommunications industry, and the merger-related items are potential costs which are typical in any combination, against which the thoughtful investor or observer or manager will weigh the potential benefits associated with greater efficiencies and capabilities. When CenturyLink operates its business or engages in acquisitions, the Company works to identify any and all potential risks. To point to the "Risk Factor" discussion in the S-4 filing does not provide any evidence that the intervenors or Staff have assessed the risks. The Joint Applicants' boards of directors, management and investors believe that the potential risks are manageable and there is a net benefit to the Company's core operations—serving the customer base—in moving forward.

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⁵⁵ Staff, Applegate, p. 8, lines 1-16.

- V. THE CLECS' RECOMMENDATION THAT CENTURYLINK AND

 QWEST SHOULD BE REQUIRED TO SHARE SYNERGY SAVINGS

 WITH WHOLESALE CUSTOMERS.
- 4 Q. PLEASE RESPOND TO THE INTERVENOR WITNESSES WHO ARGUE THAT
 5 THE COMMISSION SHOULD REQUIRE SHARING OF THE FINANCIAL
 6 BENEFITS OF THE MERGER?
- 7 Dr. Ankum, Mr. Gates and Mr. Appleby each argue that wholesale customers should A. 8 "share" in the benefits that flow from the merger. Mr. Appleby testifies that his 9 company, Sprint Nextel, seeks not only to be protected from risks associated with the Transaction, but also that Sprint Nextel should be a direct beneficiary of lower wholesale 10 11 rates resulting from an allocation of merger synergy savings that are calculated on the basis of Washington's percentage of the total company's access lines.⁵⁶ Dr. Ankum 12 13 testifies similarly: "And without a concrete commitment that allows CLECs to rightfully 14 share in the cost-savings the combined company achieves, this will be very low on CenturyLink's priority list post-transaction."⁵⁷ [Emphasis added.] Mr. Gates argues that 15 16 "CenturyLink should not be permitted to keep all of the benefits of increased economies and efficiencies for itself."58 As such, the intervenor witnesses are not satisfied that the 17 18 Commission should find "no harm," consistent with the Washington standard of review. 19 In contrast, the Joint CLEC intervenors contend that the Commission should permit

⁵⁶ Sprint Nextel, Appleby, p. 21, lines 2-7.

⁵⁷Joint CLECs, Ankum, p. 64, lines 4-7.

⁵⁸Joint CLECs, Gates, p.114 lines 10-12; Mr. Gates footnotes the concept, citing to the FCC's *Local Competition Order* ("Order") from 1996, ¶11, and his footnote selectively states "...the local competition provisions of the Act require that these economies be shared with entrants." In reality, the Order's paragraph concerns setting initial rules based on "economies of density, connectivity, and scale [that have] traditionally . . . been viewed as creating a natural monopoly." Nowhere does the FCC's Order suggest that there should be a sharing of economic benefits resulting from a merger.

competitive and wholesale carriers to share in the direct financial benefits of the Transaction. CenturyLink disagrees. CenturyLink believes that the Company should be subject to the same regulations and agreements that are currently in force, but should not be obligated to make additional financial concessions that protect against no probable harms. In fact, there are more appropriate venues for resolving rate issues or enforcing negotiated agreements, and CenturyLink submits that a merger proceeding is not the forum to alter rules, terms and regulations.

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Q. PLEASE RESPOND TO CERTAIN INTERVENOR WITNESSES' ARGUMENT THAT THE MERGED COMPANY SHOULD "SHARE" DIRECTLY WITH WHOLESALE CUSTOMERS THE FINANCIAL BENEFITS THAT FLOW FROM THE PROPOSED TRANSACTION.

CenturyLink believes that the intervenors have no right to claim a financial share of the efficiencies or other benefits. First, CenturyLink believes that the Commission is evaluating this Transaction to determine whether the merger results in "no harm," in part as measured by the merged company's financial capabilities. Second, the intervenors here are recommending the redirection of cash flows narrowly to benefit CLECs and other wholesale customers, in spite of the fact that wholesale-specific synergies are estimated to be only approximately 2% of the entire synergy savings. Third, CenturyLink and Qwest are committed to achieving financial flexibility to respond to its customers and market conditions—through improved balance sheet characteristics, network investment, more compelling service offerings, or some combination of these or other benefits. Importantly, the two Joint Applicants have made a commitment to merge,

to bear the integration risk, and to create a stronger service provider for the benefit of all Washington customers. On the contrary, the Joint CLECs are not putting any capital at risk as part of the proposed Transaction, are not incurring any of the transaction costs, and are not taking any of the risks to create a stronger service provider for Washington. As such, there is no rational basis for directing a dedicated new financial benefit from the Transaction to wholesale and CLEC customers.

Q. AS AN ELEMENT OF ANALYZING WHETHER THE COMMISSION "SHOULD CONSIDER . . . IF CENTURYLINK SHOULD BE REQUIRED TO SHARE MERGER SYNERGIES WITH ITS WHOLESALE CUSTOMERS," MR. APPLEBY POINTS TO CENTURYLINK'S "HIGH" DIVIDEND. 59 CAN YOU

COMMENT?

A. Yes. Mr. Appleby is focused on reducing access rates in Washington; CenturyLink believes that a merger proceeding is not the correct venue for building such a record or determining access rates. Second, Mr. Appleby testifies about economic costs in a narrow manner, which does not include any analysis of the network investment costs that are real "economic" costs that, due to policy decisions, historically have been matched in part with access revenues. ⁶⁰ Third, if Mr. Appleby is correct about the economic windfall in combining long-distance services with local access operations, it is difficult to understand why Verizon Communications Inc.'s ("Verizon") or Sprint Nextel itself divested ILEC operations over recent years. The answer is, of course, that ILEC

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⁵⁹ Sprint Nextel, Appleby, p. 17, line 11 through p. 18, line 6.

⁶⁰ Sprint Nextel, Appleby, p. 6, lines 10-11.

operations are very costly to build and maintain, particularly in a period in which wireless operators, such as Sprint Nextel, are capturing significant market share in terms of "lines" and minutes. The economic windfall does not exist in spite of Mr. Appleby arguments, and the actions of Verizon and Sprint Nextel regarding their ILEC operations are tangible evidence of that fact. Fourth, to justify his access-related arguments, Mr. Appleby raises a non-access issue (CenturyLink's dividend policy) to argue that the Company is generating excess profits.

Q. IS THE LEVEL OF CENTURYLINK'S DIVIDEND AN INDICATION THAT THE COMPANY HAS EXCESS PROFITS?

A. No. CenturyLink's dividend level is appropriate in a slow growth industry. However, Mr. Appleby urges the Commission to reflect on the "high level" of CenturyLink's dividend, as he apparently believes the dividend is an indication that the Company is generating profits that should be shared with wholesale customers. In response, CenturyLink reaffirms that equity investors deserve to be compensated for their capital, just as debt-holders deserve to be paid interest. Dividends are an important component in paying for the use of equity capital in an industry—such as wireline telecommunications—in which earnings growth (in normal economic and market conditions often a proxy for share-price appreciation potential) is slow. Retaining ready access to capital is important in a capital-intensive business. CenturyLink's equity investors are provided a competitive, market-based return, while additional free cash flow prudently is retained for network investment, debt reduction, or other appropriate uses.

⁶¹ Sprint Nextel, Appleby, p. 25, lines 5-17.

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Q. IS THE CENTURYLINK DIVIDEND TOO HIGH AND DOES IT REPRESENT A

RISK?

CenturyLink pays dividends out of cash flows available after meeting all other No. obligations including the costs of operating the business and capital investment. The Company believes it has adopted a prudent approach as it pays dividends at a level that, as a percentage of its free cash flow, is lower than that paid by any of its peers. Specifically, the merged company's pro forma dividend payout ratio (dividends paid divided by free cash flow after operating costs and capital expenditures are paid), based on 2009 figures and before any assumed synergies, is estimated to be approximately 50.4%, which is lower than the ratio for Windstream Corporation, d/b/a Windstream Communications ("Windstream") (53% at year end 2009) and Frontier Communications Corporation ("Frontier") (60%), which are the peer companies in the wireline-only industry.⁶² Additionally, AT&T's payout ratio at year-end 2009 was 56%, while Verizon's payout ratio was 71%. And, assuming that the merged company is able to achieve estimated synergies, CenturyLink's payout ratio, based on pro forma 2009 cash flows, is expected to be 45.1%, making it even lower (better) when compared with the merged company's peers. Without appropriate levels of dividend payments, the Company would be subjected to higher capital risks. The Company is confident that its dividend policy is conservative compared with other peer carriers.

⁶² Merger Conference Call, slides 7 and 11.

Q. IS MR. APPLEBY CORRECT WHEN HE ARGUES THAT CENTURYLINK SHOULD BE COMPARING ITS DIVIDEND POLICY TO THE BROADER STANDARD & POOR'S ("S&P") 500 AND NOT SIMPLY TO OTHER ILECS? 63

4 No. The characteristics of other companies in the S&P 500 vary widely in terms of A. 5 potential for stock price appreciation, risk, capital intensity and other factors. 6 appropriate comparison is always to the peer group to determine how investors view a 7 specific industry and the way in which they expect to be compensated. In fact, financial 8 analysts, who advise institutional and retail investors, focus their analysis and 9 publications on specific industries because the appropriate investor comparisons are 10 within an industry group, and then they compare the risks, opportunities, valuations, and 11 competitive performance of those industries relative to the overall market. The correct 12 comparison of payout ratios is to the industry peers and CenturyLink's ratio is more 13 favorable (meaning a lower percentage of free cash flow is paid out to shareholders) than 14 the ratios at Windstream and Frontier, which are peer companies, and more favorable 15 even than the ratios at AT&T and Verizon.

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Q. CAN YOU COMMENT ON MR. APPLEBY'S ANALYSIS OF CENTURYLINK'S STOCK PRICE APPRECIATION?

A. Yes. Mr. Appleby argues that the level of the dividend cannot be explained by the slow growth in the industry as CenturyLink's stock price has outperformed the level of appreciation of the S&P 500 over the recent year and five years.⁶⁴ The argument ignores

⁶³ Sprint Nextel, p. 26, lines 1-15.

⁶⁴ Sprint Nextel, Appleby, p. 26, line 16 through p. 29, line 7.

significant factors related to why the CenturyLink share price outperformance has occurred. Specifically, the financial market conditions and overall economic environment of the last two years (the "Great Recession") have been far from typical. Profound fear has driven many investors out of the stock market entirely, and has caused a flight from investments that are dependent on economic growth to investments that are more "defensive." Thus, slower-growth and higher-dividend stocks of companies that are less cyclical in nature (such as telecom companies) have performed relatively better than the overall market in this extraordinarily difficult investment period. There is no question, however, that investors in a normal market environment will evaluate total expected compensation for the use of their capital—calculating likely price appreciation (typically based on growth prospects), dividend yields, risk and other factors. Mr. Appleby is incorrect when he argues that dividend levels are not matched with stock price appreciation to determine overall expected equity returns, and his relative performance "analysis" is based on and influenced by a highly distorted market environment.

VI. OTHER FINANCIAL ISSUES RAISED BY INTERVENOR WITNESSES

- Q. PLEASE COMMENT ON THE CONCERNS RAISED BY THE INTERVENOR WITNESSES REGARDING THE POTENTIAL RISKS DUE TO INCREASED LEVELS OF DEBT ON THE MERGED COMPANY'S BALANCE SHEET.
- A. Representing the CLECs, Mr. Gates testifies that CenturyLink "will have *more than* quadrupled its debt load in approximately three years." [Emphasis in the original.]

 What Mr. Gates fails to mention is that the merged company will be far larger, and, as

⁶⁵ Joint CLECs, Gates, p. 78, lines 17-18.

important, will generate significantly larger levels of cash flows to service its debt. Illustrating the proportionate growth in operating cash flow to support investment and debt, CenturyLink's EBITDA at the end of 2006 was \$1.2 billion and, at the end of 2007, EBITDA was \$1.3 billion, while the pro forma EBITDA for the combined company at the end of 2009 was approximately \$8.2 billion. Accordingly, the pro forma 2009 EBITDA is higher by 6.9 times from 2006 and by 6.2 times from 2007. Further, the Company intends within three-to-five years to generate synergies that will result in annual operating cash flows that improve by \$575 million and an annual capital expenditure benefit that is estimated at \$50 million. Thus, the Company expects to produce operating cash flows that permit incremental reductions of debt and incremental investments in plant and services. This increased capacity to strengthen the merged company's balance sheet is a financial benefit for customers, employees and all the other stakeholders.

Q. CAN YOU PROVIDE ADDITIONAL COMMENT ON THE DEBT LEVERAGE OF THE PRO FORMA COMPANY?

17 A. Yes. While CenturyLink's pro forma net leverage (Net Debt-to-EBITDA) will rise
18 modestly in the near term from the current level of 2.0 times, the Net Debt-to-EBITDA
19 for Qwest should be reduced through the combination. Qwest's net leverage is expected
20 to improve from 2.7 times at the end of 2009 to the pro forma 2009 net leverage for the

⁶⁶ The EBITDA in 2006 (in thousands) was \$1,189,044 and in 2007 was \$1,329,333; see 2007 CenturyTel SEC Form 10-K, available at http://www.sec.gov/Archives/edgar/data/18926/000001892608000004/form10k2007.htm; 2006 D&A was \$523,506 and operating income was \$665,538, while 2007 D&A was \$536,255 and operating income was \$793,078.

merged company, which is estimated to be 2.4 times before including the positive impact of expected synergies and 2.2 times after including the full run-rate synergies.⁶⁷ The combined company's leverage level is more favorable, even before synergies, than the 2009 net leverage of the two most comparable companies in the incumbent local exchange carrier industry—Windstream and Frontier—and, again, is better than that of Qwest.⁶⁸ If the Commission considers that, at the end of 2009, approximately 88% of the pro forma company's Washington customers (those from legacy Qwest) will be served by a merged company with a net leverage ratio *below* that of Qwest today, the conclusion should be that this improved leverage ratio is a net benefit for the vast majority of the pro forma company's customer base. In addition, as I have stated, the combined company is not acquiring any new debt as the Transaction is a stock-for-stock merger, and the combined company is positioning itself to generate incremental cash flows through synergies and incremental revenues from expanded service offerings based on the combination of CenturyLink and Qwest assets.

Q. IS IT CORRECT THAT THE MERGED COMPANY'S DEBT MAY NOT BE RATED INVESTMENT GRADE AFTER THE CLOSE OF THE TRANSACTION?

19 A. Yes, it is possible that one or several of the credit rating agencies could rate the merged 20 company's debt below investment grade. It also is possible that some of the merged 21 company's debt could be rated investment grade and that other debt could be rated non-

⁶⁷ See Merger Conference Call, slides 7 and 12.

⁶⁸ Merger Conference Call, slide 12.

investment grade (as is the case with Qwest today). As explained above, Qwest, which will contribute approximately 88% of the pro forma company's Washington lines, is expected to have a stable or higher credit rating, which presumably will not slip, since it is combining with a company that has a higher credit rating. In fact, all three of the major credit rating agencies have noted that Qwest's debt possibly could be upgraded in the future as a result of the proposed Transaction. Moody's, at the time of its recent upgrade of Qwest's debt to one step below investment grade, stated that Qwest's ratings remain on review for upgrade, as the planned acquisition "could lead to a further improvement in Owest's credit profile." In addition, S&P revised its outlook on Owest's debt to "CreditWatch Positive" on April 22, 2010, when the Qwest-CenturyLink merger was announced, because of S&P's assessment that the combination might result in improved financial characteristics for Qwest.⁷⁰ Finally, Fitch Ratings improved its outlook on Qwest's ratings to "Watch Positive" that same day, again as a result of the announced combination.⁷¹ The possible improved credit rating for the state's largest telecommunications carrier immediately after the close of the proposed Transaction is clearly a significant net benefit to Washington customers.

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⁶⁹ "Moody's upgrades Qwest rating," Bloomberg BusinessWeek, August 13, 2010, available at http://www.businessweek.com/ap/financialnews/D9HINI3G0.htm.

⁷⁰ Standard & Poor's Global Credit Portal, Ratings Direct, "Qwest 'BB' Rating On Watch Positive," April 22, 2010, p. 2.

p. 2. ⁷¹ Fitch Ratings, *Fitch Places CenturyTel's Ratings on Watch Negative; Qwest's Ratings on Watch Positive*, April 22, 2010.

2 VII. STAFF RECOMMENDATIONS REGARDING PROPOSED FINANCIAL CONDITIONS.

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- Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO.

 1 THAT PRINCIPALLY REQUIRES QUARTERLY REPORTING OF THE

 MERGED COMPANY'S INTERCOMPANY TRANSACTIONS INVOLVING

 THE WASHINGTON SUBSIDIARIES.
 - Staff Condition No. 1 proposes that, for five years following the merger close, the merged company and the operating companies in Washington shall "submit quarterly reports to the Commission listing for each entity the account balances of intercompany receivables and payables, including the beginning balance of each, the change for the quarter and the ending balance [and] . . . for each quarter the dividend that CenturyLink declares to be paid to its shareholders (in total and per share)." CenturyLink and Qwest currently provide reports to the Commission that include data regarding intercompany transactions. In addition, information regarding CenturyLink's dividend payments is readily available to the public in SEC filings. As such, CenturyLink believes that this proposed Condition adds unnecessary costs to the merged company, and therefore potentially harms Washington customers. CenturyLink and Qwest comply, and will continue to comply, with all statutes and regulations that apply regarding intercompany transaction reporting and the reporting of dividend payments.

⁷² Staff, Vasconi, p. 19, lines 8-20.

- Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO. 2 THAT REQUIRES THAT WASHINGTON CUSTOMERS SHOULD NOT BEAR ANY HIGHER CAPITAL COSTS THAT OCCUR AS A RESULT OF THE
- 4 PROPOSED TRANSACTION.

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A. The Staff proposes that future analyses of "cost of capital for the purposes of any results of operations must be based upon 'investment grade' debt and equity."⁷³ Staff points to CenturyLink's current investment grade debt rating, and notes that Washington customers should not be required to bear higher capital costs that might result from the proposed Transaction. CenturyLink objects to proposed Staff Condition No. 2, which is unclear and possibly could deprive the Company of important rights. First of all, CenturyLink assumes that proposed Condition No. 2 refers only to "investment grade" debt as the Company is unaware of any investment institution that provides "investment grade" equity ratings. Second, CenturyLink believes that it is unreasonable for the Staff to request the Company to forfeit its rights to include its actual costs, including cost of capital, in future regulatory proceedings. The reality is that Qwest's Washington 16 customers (88% of the pro forma company's lines in the state) will benefit from a potentially improved cost of capital due to the Transaction. So, while legacy CenturyLink Washington customers (12% of the pro forma company's lines in the state) potentially may incur a slightly higher cost of capital at the outset, the net effect should be no significant change in the cost of capital, if one averages the effect over all Washington customers. As such, proposed Condition No. 2 does not address any likely harm to Washington customers and, therefore, is unnecessary. In addition, CenturyLink

⁷³ Staff, Vasconi, p. 19, lines 21-26.

believes that the computation of the hypothetical cost of capital that is "a result of this transaction" is an exercise that could cause confusion, dispute and frustration because of the ambiguities surrounding such a calculation. Third, CenturyLink notes that there are many factors affecting credit ratings, including the credit agencies' view of the entire industry, overall market conditions, as well as factors that are specific to the Company. This proposed Condition invites disputes over whether and how much the Transaction, as an independent factor, affects the combined company's subsequent credit rating, and what the standalone companies' credit ratings might have been absent the Transaction.

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Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO.

- 4 THAT SUGGESTS THAT CENTURYLINK SHOULD REPORT TO THE
- 12 COMMISSION ON THE REALIZATION OF "SYNERGY SAVINGS"
- 13 RESULTING FROM THE PROPOSED TRANSACTION.
- 14 A. CenturyLink notes that such reporting is very difficult to track as the Company does not 15 have specific systems for verifying and reporting on a semi-annual basis "[c]osts and 16 projected savings associated with each respective activity on a CenturyLink total 17 company basis; . . . [c]onsolidation and organizational changes to network operations and 18 staffing levels in the Washington operations; . . . [and i]mpacts on Washington operations and customers."⁷⁴ Not only is the condition vague and overly broad (e.g., "impacts on 19 20 Washington operations and customers"), but, as time passes, it will become increasingly 21 difficult to discern what is a merger-related synergy and what is an ongoing business 22 decision. Finally and possibly more fundamental, proposed Condition No. 4 does not

⁷⁴ Staff, Vasconi, p. 20, lines 6-11.

protect against any defined potential harm to Washington or Washington customers. If the proposed condition is somehow related to concerns regarding service quality, there are service quality standards and reporting requirements that provide more direct and helpful information to the Commission. As such, Staff's proposed Condition No. 4 is unnecessary and should not be adopted by the Commission.

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- Q. PLEASE COMMENT ON STAFF'S PROPOSED CONDITION NO. 5 THAT
 REQUIRES THE MERGED COMPANY TO HOLD HARMLESS RETAIL AND
 WHOLESALE CUSTOMERS FOR "INCREASES IN OVERALL
- MANAGEMENT COSTS THAT RESULT FROM THE TRANSACTION."⁷⁵

 11 A. As part of a comprehensive settlement agreement recommending an approval of the
- proposed Transaction, CenturyLink could agree to a condition similar to Staff's proposed
 Condition No. 5, if that Condition is defined more specifically so that the Company
 agrees not to seek recovery from its customers of any corporate overhead allocated
 Transaction-related costs. CenturyLink does not agree to forfeit rights to set its prices at
 levels that compensate the Company for factors other than the defined corporate overhead
 allocated Transaction-related costs.

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Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO.
6 THAT REQUIRES THAT THE MERGED COMPANY WILL NOT SEEK TO
RECOVER "ANY SEPARATION, BRANDING AND TRANSITION COSTS." 76

⁷⁵ Staff, Vasconi, p. 20, lines 12-15.

⁷⁶ Staff, Vasconi, p. 20, lines 16-28.

A. As part of a comprehensive settlement agreement recommending an approval of the proposed Transaction, CenturyLink could agree to a condition similar to Staff's proposed Condition No. 6.

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- 5 Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO.
- 7 THAT REQUIRES THAT "CENTURYLINK MAY NOT ENCUMBER THE
- 7 WASHINGTON ASSETS" OF THE MERGED COMPANY.⁷⁷
- 8 A. CenturyLink believes that Staff's proposed Condition No. 7 is unnecessarily broad and 9 would limit the Company's flexibility to manage its operations in order to best meet 10 customer needs and respond to changing market conditions. Staff has not demonstrated 11 any harm to Washington or Washington customers resulting from the proposed 12 Transaction that would require imposition of such a condition. The Company would be 13 willing to agree, as part of a comprehensive settlement agreement recommending an 14 approval of the merger, that it would not encumber the combined company's Washington 15 assets except as allowed by Chapter 80.08 of the Revised Code of Washington.

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17 Q. **PLEASE COMMENT** ON **STAFF'S** RECOMMENDED **FINANCIAL** CONDITION NO. 8 THAT PROPOSES THAT "[W]ITHIN 30 DAYS AFTER THE 18 DAY THE TRANSACTION CLOSES, CENTURYLINK MUST NOTIFY STAFF 19 20 OF THE CENTURYLINK POST-TRANSACTION CONSOLIDATED NET 21 DEBT/EBITDA AND THE PRICE PER SHARE USED TO DETERMINE

⁷⁷ Staff, Vasconi, p. 20, lines 29-31.

TRANSACTION SHARES AND THE CALCULATION OF THE SHARE

PRICE.**,⁷⁸

A. As part of a comprehensive settlement agreement recommending an approval of the proposed Transaction, CenturyLink could agree to a condition similar to Staff's proposed Condition No. 8. CenturyLink will be able to report the share price on the closing date, but notes that price per share is not material in this Transaction as there is no variability in the stock-for-stock exchange ratio. Rather, the exchange ratio already has been fixed as part of the merger agreement—Qwest shareholders will receive 0.1664 shares of CenturyLink shares (New York Stock Exchange ("NYSE")—ticker symbol "CTL") for each Qwest share (NYSE—ticker symbol "Q") they hold. Therefore, the share price information included as part of proposed Condition No. 8 appears to be unnecessary.

Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO. 9 RELATED TO AFFILIATED INTEREST TRANSACTION FILINGS.

A. Staff proposes that "[f]or all affiliated interest transaction filings under WAC 480-120-375, CenturyLink ILECs and Qwest must: a. Certify in the cover letter for the filing that the transaction complies with 47 C.F.R. 32.27 ("Transactions with affiliates"); b. Determine that the cost of the transaction is reasonable and consistent with the public interest and, upon request of Staff, CenturyLink, a CenturyLink ILEC, or Qwest, provide cost support documentation prior to the effective date of the transaction." CenturyLink believes that proposed Condition No. 9 is a non-issue, as CenturyLink and Qwest have

⁷⁸ Staff, Vasconi, p. 20, line 32 through p. 21, line 2.

⁷⁹ Staff, Vasconi, p. 21, lines 3-11.

complied, and will continue to comply, with all statutes and regulations that apply to reporting affiliated interest transactions. However, it is unclear what is involved in supplying "cost support documentation" as proposed in this Condition. To the extent this condition is intended to impose additional affiliate interest reporting and approval requirements, CenturyLink is opposed to such provisions. A merger approval proceeding is not the appropriate forum for placing additional requirements beyond the Commission's current rules when there has been no demonstration of any potential harm in this area resulting from the Transaction

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- Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO.
- 10 REGARDING THE REQUIREMENT TO NOTIFY THE COMMISSION
- 12 ABOUT ANY MATERIAL CHANGE IN THE TRANSACTION TERMS OR
- 13 **CONDITIONS.**
- 14 A. As part of a comprehensive settlement agreement recommending an approval of the
- proposed Transaction, CenturyLink could agree to a condition similar to Staff's proposed
- 16 Condition No. 10.

- 18 Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO.
- 19 11 REGARDING THE REQUIREMENT TO MAINTAIN BOOKS CONCERNING
- 20 "WASHINGTON-SPECIFIC DATA THAT IS BEING REPORTED CURRENTLY
- 21 BY CENTURYLINK ILECS AND QWEST."80

⁸⁰ Staff, Vasconi, p. 21, lines 22-26.

1 As part of a comprehensive settlement agreement recommending an approval of the A. 2 proposed Transaction, CenturyLink could agree to a condition similar to Staff's proposed 3 Condition No. 11, if this Condition means that CenturyLink will continue to report data it 4 has reported up to the present and Qwest will report data it has reported up to the present. 5 6 Q. PLEASE COMMENT ON STAFF'S PROPOSED FINANCIAL CONDITION NO. 7 13 REGARDING THE REQUIREMENT THAT THE COMBINED COMPANY'S 8 WASHINGTON OPERATING SUBSIDIARIES PROVIDE AN ANNUAL 9 REPORT DETAILING VARIOUS ASPECTS OF WASHINGTON BUDGETED CAPITAL EXPENDITURES." 81 10 11 A. CenturyLink intends to be responsive to Commission concerns about the quality of the 12 network. However, the imposition on CenturyLink of costly and burdensome reporting 13 requirements that are not otherwise also imposed upon CenturyLink's competitors places 14 CenturyLink at a competitive disadvantage and creates unnecessary reporting costs that 15 could detract from investments. Given the potential for unnecessary costs associated 16 with unilateral reporting obligations, Staff's proposed Condition 13 should be rejected. 17 18 PLEASE COMMENT ON STAFF'S PROPOSED CONDITION NO. 43 Q. 19 REGARDING CAPITAL INVESTMENT LEVELS OVER THE THREE YEARS 20 AFTER THE CLOSE OF THE TRANSACTION. 21 As explained in more detail beginning on page 33, CenturyLink objects to this proposed A.

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condition which would result in potentially uneconomic per-line capital expenditures in

⁸¹ Staff, Vasconi, p. 17, lines 19-30.

Washington and would limit the Company's financial flexibility in a way that could

2 result in harm to the Company's Washington customers. 3 4 Q. PLEASE COMMENT ON STAFF'S PROPOSED CONDITION NO. 44 5 REGARDING MAINTENANCE INVESTMENT LEVELS OVER THE THREE 6 YEARS AFTER THE CLOSE OF THE TRANSACTION. 7 A. As explained on page 36, CenturyLink objects to this proposed condition which would 8 result in potentially uneconomic per-line maintenance expenditures in Washington and 9 would limit the Company's financial flexibility in a way that could result in harm to the 10 Company's Washington customers. 11 PLEASE COMMENT ON STAFF'S PROPOSED CONDITION NO. 45 12 Q. 13 **REGARDING THE EXCLUSION FROM PROPOSED STAFF CONDITIONS 43** 14 AND 44 OF CAPITAL INVESTMENTS AND MAINTENANCE EXPENDITURES 15 REQUIRED TO MEET THE STAFF'S PROPOSED DSL COMMITMENTS. 16 As explained on page 37, CenturyLink objects to this proposed Condition that would add A. 17 an incremental capital investment requirement to already high network investment as 18 specified in Conditions 43 and 44. CenturyLink believes that such elevated levels of 19 network investment in Washington would limit the Company's financial flexibility in a 20 way that could result in harm to the Company's Washington customers. 21

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Q. DO YOU HAVE CONCLUDING REMARKS?

Yes. CenturyLink wishes to serve its customers—retail and wholesale—in a manner consistent with the history of CenturyLink and Qwest, while striving to improve that service over time. CenturyLink objects to unverified and speculative risks that will lead to the imposition of costly and inefficient conditions to achieve hypothetical benefits that appear not to be required under Washington's standard of review. CenturyLink will abide by all regulatory and negotiated agreements and terms, and is committed to providing superior telecommunications services to its customers. CenturyLink could not find evidence that any of the risks outlined by the Staff or other intervenor witnesses were likely to result in net harm to Washington or Washington customers as a result of the Transaction. In fact, the vast majority of the combined company's Washington customers—the current Qwest customers—will benefit from the improved operating performance and financial strength of the post-merger company when compared to Qwest today. Thus, there will be no net harm to Washington customers, and the Transaction actually will provide meaningful public interest benefits. Further, I believe that CenturyLink and Qwest have given the Commission facts that provide assurance that the merged company will have the resources and capabilities to provide services, that the Transaction will result in no net harm to customers, and that the proposed Transaction is in the public interest.

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21 Q. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?

22 A. Yes.