

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket U-200281**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended December 31, 2021**

COVID Term Sheet Category Itemization:	Washington										
	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total	Combined Total
Direct Costs	9,186	215,406	51,243	42,403	318,237	24,676	27,733	17,896	18,052	88,358	406,595
Direct Savings and Benefits	-	-	(90,907)	(41,864)	(132,771)	(56,135)	(41,529)	(32,824)	(36,920)	(167,408)	(300,179)
Bad Debt Expense Accrued Above Baseline	32,547	51,920	42,790	134,678	261,934	29,198	29,186	(14,460)	(74,962)	(31,038)	230,896
Late Payment Fees Not Assessed	28,396	3,432	10,949	14,950	57,728	33,510	22,145	8,420	11,196	75,271	132,999
Reconnection Charges	-	-	-	-	-	-	-	-	-	-	-
COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-	42,730	5,363	19,245	67,339	67,339
<b>Totals</b>	<b>70,130</b>	<b>270,759</b>	<b>14,075</b>	<b>150,166</b>	<b>505,129</b>	<b>31,249</b>	<b>80,266</b>	<b>(15,604)</b>	<b>(63,389)</b>	<b>32,521</b>	<b>537,650</b>