



**DRAFTPROPOSED RULE MAKING  
(RCW 34.05.320)**

**CR-102 (7/10/97)**

Do NOT use for expedites adoption

**Agency:** WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Original Notice**

**Preproposal Statement of Inquiry was filed as WSR 98-15-093; or**  
 **Expedited Adoption--Proposed Rule Making notice was filed as**  
**WSR \_\_\_\_\_; or**  
 **Proposal is exempt under RCW 34.05.310(4).**

**Supplemental Notice to WSR \_\_\_\_\_**

**Continuance of WSR \_\_\_\_\_**

**(a) Title of rule: (Describe Subject)** Changes in local exchange and intrastate toll service providers.  
 Docket No. UT-980675.

**Purpose:** To provide intrastate consumers with appropriate consumer protections against unauthorized changes in their telecommunications service providers.

**Other Identifying Information:**

**(b) Statutory authority for adoption:**  
 RCW 80.01.040(4); RCW 80.04.160

**Statute being implemented:**

**(c) Summary:** The proposed rules would protect consumers against unauthorized changes in consumers' telecommunications service providers. The proposed rules would require telecommunications carriers to comply on an intrastate level with the mandates of recent federal orders that concern interstate telecommunication services and would allow consumers to "freeze" corners, a protective measure not required at the federal level.

**Reasons supporting proposal:** A large and increasing number of consumers have filed complaints with the Commission, describing unauthorized changes in telecommunication service providers. Those changes cause frustration and expense to consumers and to other carriers, and means should be implemented to reduce or eliminate the practice.

**(d) Name of Agency Personnel Responsible for:**

**Office Location**

**Telephone**

1. **Drafting**..... Carole Washburn, Secretary; 1300 S. Evergreen Pk. Dr. SW; Olympia, WA 98504

360-664-1174

2. **Implementation**... Carole Washburn, Secretary; 1300 S. Evergreen Pk. Dr. SW; Olympia, WA 98504

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3. **Enforcement**..... Carole Washburn, Secretary; 1300 S. Evergreen Pk. Dr. SW; Olympia, WA 98504

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**(e) Name of proponent (person or organization)**

Washington Utilities and Transportation Commission

**Private**

**Public**

**Governmental**

**(f) Agency comments or recommendations, if any, as to statutory language, implementation, enforcement, and fiscal matters:**

None.

**(g) Is rule necessary because of:**

**Federal Law?**  Yes  No **If yes, ATTACH COPY OF TEXT**

**Federal Court Decision?**  Yes  No **Citation:**

**State Court Decision?**  Yes  No

**(h) HEARING LOCATION:**

Commission Hearing Room  
 2nd Floor; Chandler Plaza Building  
 1300 S. Evergreen Pk. Dr. SW  
 Olympia, WA 98504

**Date:** November 30, 1999 **Time:** 9:30 a.m.

**Assistance for persons with disabilities: Contact**

Pat Valentine **by** November 23, 1999

**TDD** (360)586-8203 **or** (360)664-1133

**Submit written comments to:**

Carole Washburn, Secretary; 1300 S. Evergreen Pk. Dr. SW; Olympia, WA 98504

**FAX** (360)586-1150

**By (date)** November 12, 1999

**DATE OF INTENDED ADOPTION:**

November 30, 1999

**CODE REVISER USE ONLY**

*WSR No. 99-21-057  
 Filed October 19, 1999  
 1:02 p.m.*

**NAME (TYPE OR PRINT)**

Carole Washburn

**SIGNATURE**

**TITLE**

Secretary

**DATE**

10/19/99

