

Dear Residential Customer:

December 31, 2015

Carroll-Naslund Disposal Service, Inc. has filed a request with the Washington Utilities & Transportation Commission (UTC) to adjust rates effective February 1, 2016. This request was filed due to increases in landfill disposal fees and operating expenses since our last rate adjustment, including but not limited to wages, postage, insurance and other operating costs. Our last general rate case was 2009. These rates are subject to approval by the UTC. They will conduct a UTC staff investigation, review the proposal and may approve, deny, or set rates different from those shown:

Monthly rates:	Current:	Proposed:
Mini-can	8.97	9.83
64 gallon-once/month	8.00	8.77
64 gallon-every other week	11.50	12.60
64 gallon-weekly	16.00	17.55
96 gallon-weekly	19.10	20.95
Extra cans-each	3.90	4.25
Switch-out Fee	16.50	17.40
"Pack-out" (add'l charge)	7.02	7.39
"Drive-ins" (add'l charge)	6.44	6.78

These rates do not include applicable local and state taxes. The proposed rate increases range from 5.3% to 9.6% and not all residential services are listed above. If you have any questions about the proposed increase or service options, please contact Carroll-Naslund Disposal Service, Inc. at 509-758-5755, 509-751-9806(fax), or P.O. Box 418, Lewiston, ID 83501.

The commission has the authority to set final rates that may be either lower or higher from the company's request, depending on the results of its investigation. Commission staff will make a recommendation to commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on January 28, 2016. To comment on this filing, be added to the UTC's mailing list, or ask questions about the rate making process; please use the comment information below. You will have an opportunity to comment in person at this meeting. The UTC is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov). If you are unable to attend the open meeting, the commission has a bridge line which enables you to participate or listen by telephone. Call 360-664-1234 for instructions the day before the open meeting. You can also comment by the "Public Comment" feature at the commission's Web site at [utc.wa.gov](http://utc.wa.gov) or by the following contact information. Washington Utilities and Transportation Commission, 1300 S. Evergreen Park Drive SW, P.O. Box 47250, Olympia, WA 98504-7250, E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov), Telephone: 1-888-333-WUTC(9882), 360-586-1150(fax).

Sincerely,

Carroll-Naslund Disposal Service, Inc.