

[Service Date November 7, 2002]

November 7, 2002

RE: Telecommunications – Operations, Chapter 480-120 WAC
Docket No. UT-990146

TO INTERESTED PERSONS:

The Commission is pleased to enclose the Commission's rules relating to Telecommunications Companies – Customer Information Rules, developed from the rulemaking activity in Docket No. UT-990146.

Also enclosed is the Commission's Order Repealing and Adopting Rules permanently. The Commission filed the Order with the Code Reviser on November 7, 2002. It will be effective on January 1, 2003.

RCW 34.05.325 requires that the Commission prepare and provide to commenters a concise explanatory statement about an adopted rule.

In this docket, to avoid unnecessary duplication, the Commission has designated the discussion in the Order including Appendices A and B as its concise explanatory statement, supplemented where not inconsistent by the staff memoranda presented at the open meetings where the Commission considered whether to begin a rulemaking and whether to propose adoption of specific language. Together, the documents provide a complete but concise explanation of the agency's actions and its reasons for taking those actions. We include all of those documents for commenters' information.

Please direct any questions about the rules to Bob Shirley of the Commission Staff at 360-664-1291 or bshirley@wutc.wa.gov.

Sincerely,

CAROLE J. WASHBURN
Secretary

Enclosures