

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket U-200281**

\*confidential until February 25, 2022 10K filing\*

**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended December 31, 2021**

COVID Term Sheet Category Itemization:	Washington										
	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021*	2021 Total*	Combined Total*
Direct Costs	9,186	215,406	51,243	42,403	318,237	24,676	27,733	17,896			
Direct Savings and Benefits	-	-	(90,907)	(41,864)	(132,771)	(56,135)	(41,529)	(32,824)			
Bad Debt Expense Accrued Above Baseline	32,547	51,920	42,790	134,678	261,934	29,198	29,186	(14,460)			
Late Payment Fees Not Assessed	28,396	3,432	10,949	14,950	57,728	33,510	22,145	8,420			
Reconnection Charges	-	-	-	-	-	-	-	-			
COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-	42,730	5,363			
<b>Totals</b>	<b>70,130</b>	<b>270,759</b>	<b>14,075</b>	<b>150,166</b>	<b>505,129</b>	<b>31,249</b>	<b>80,266</b>	<b>(15,604)</b>			