

UTC v. CenturyLink, Docket UT-181051
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CTL-9 Prior to the December 2018 network outage, had WMD published or provided any written guidance, available to Comtech, regarding the importance of geographic and/or supplier diversity on networks supporting 911 services in Washington? If your answer is other than no, please provide copies of all such writings.

RESPONSE:

No specific written guidance was published or provided regarding the importance of “geographic and/or supplier diversity on networks supporting 911 services in Washington.”

However, SECOs Request For Proposals for a Next Generation 911 (NG911) Emergency Services Internet Protocol Network (ESInet) and Automatic Location Information (ALI) Database document for ESInet 1 (attached), to which CenturyLink (Qwest at the time) responded with the successful bid, stated several times that the “ESInet must be redundant, diverse and reliable.”

In addition, in SECO’s Request for Proposals for a Next Generation 9-1-1 (NG9-1-1) Emergency Services Internet Protocol Network (ESInet) RFP-16-GS-011 document for ESInet 2 (attached), which CenturyLink responded to with a bid, there is similar language.

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