

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the matter of,

Joint Application of Qwest Communications  
International Inc. and CenturyTel, Inc. for  
Approval of Indirect Transfer of Control of  
Qwest Corporation, Qwest Communications  
Company LLC, and Qwest LD Corp.

Docket No. UT-100820

**EXHIBIT\_\_TJG-16**

**EXCERPT FROM QWEST PRE-ORDERING OVERVIEW PCAT**

"The CUS Code is assigned based upon the order activity associated with an account. The table below describes how CUS Codes may change during the bill posting process after a Completion Notice (CN) is issued. The changes to the CUS Code are based upon service order activity, product, and region as described in the table below.

You can determine what service order activity was assigned to your LSR by reviewing the number assigned to the order located on the FOC. The first character of this number denotes the service order activity referenced in the table below. For example, an order number beginning with "N" identifies a New Service connect request.

<b>Service Order Activity and Product</b>	<b>Region</b>	<b>How CUS Code is determined during bill posting process?</b>	<b>Exception(s)</b>
C order (Conversion) activity All products	Eastern	Last 3 digits of the AN located on the CN, then incremented by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 124.	If during the bill posting process a past due account is found with the same TN and CUS Code, the already incremented CUS Code will be incremented again by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 125.
C order (Conversion) activity All products	Central and Western	Last 3 digits of the AN located on the CN.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 123.	If during the bill posting process a past due account is found with the same TN and CUS Code, the CUS Code will be incremented by 100.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 223.
N order (New Service or Conversion) activity All products, except Unbundled Loop	Eastern	Last 3 digits of the N order number located on the FOC notice.  Example: FOC shows N order number "N12345678"; CN shows AN as "xxx-xxx-xxxx-678; CSR CUS Code would be 678.	If during the bill posting process a past due account is found with the same TN and CUS Code, the CUS Code will be incremented by 1.  Example: CN shows AN as "xxx-xxx-xxxx-678; CSR CUS Code would be 679.
N order (New Service) activity Unbundled Loop	Eastern	Last 3 digits of the AN located on the CN, then incremented by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 124.	If during the bill posting process a past due account is found with the same TN and CUS Code, the already incremented CUS Code will be incremented again by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 125.
N order (New Service or Conversion) activity	Western and Central	Last 3 digits of the AN located on the CN.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS	If during the bill posting process a past due account is found with the same TN and CUS Code, the CUS Code will be incremented by 100.  Example: CN shows AN as "xxx-xxx-xxxx-

All products		Code would be 123.	123; CSR CUS Code would be 223.
T&F orders (To & From) activity  All products	Eastern	Last 3 digits of the AN located on the CN, then incremented by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 124.	If during the bill posting process a past due account is found with the same TN and CUS Code, the already incremented CUS Code will be incremented again by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 125.
T&F orders (To & From) activity  All products	Central	Last 3 digits of the AN located on the CN, then incremented by 100.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 223.	If during the bill posting process a past due account is found with the same TN and CUS Code, the already incremented CUS Code will be incremented again by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 224.
T&F orders (To & From) activity  All products	Western	Last 3 digits of the AN located on the CN.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 123.	If the T order is delayed due to lack of facilities for two billing cycles beyond the posted F order, the T order must be changed to a N order. In this situation, the CUS Code changes to the last 3 digits of the N order.  Example: N order number is "N12345678"; CN shows AN as "xxx-xxx-xxxx-678; CSR CUS Code would be 678
C order  Main Account Telephone Number (Billing Telephone Number) Change  All products	Eastern	Last 3 digits of the AN located on the CN, then incremented by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 124.	If during the bill posting process a past due account is found with the same TN and CUS Code, the already incremented CUS Code will be incremented again by 1.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 125.
C order  Main Account Telephone Number (Billing Telephone Number) Change  All products	Western/Central	Last 3 digits of the AN located on the CN.  Example: CN shows AN as "xxx-xxx-xxxx-123; CSR CUS Code would be 123.	Not applicable."

From: Qwest Pre-Ordering Overview PCAT, available at  
<http://www.qwest.com/wholesale/clecs/preordering.html>