Expert Telecom Compliance

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March 31, 2023

VIA ELECTRONIC DELIVERY

Amanda Maxwell Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

Re: Sage Telecom Communications, LLC Compliance Filing

Docket No. UT-190744

Dear Ms. Maxwell:

Pursuant to Order 01 in this docket dated December 12, 2013 (Appendix A, No. 13), Sage Telecom Communications, LLC (the "Company") hereby submits its Annual Customer Complaint Report.

THE ENCLOSED REPORT IS CONFIDENTIAL AND SAGE TELECOM COMMUNICATIONS, LLC RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-9200 or etc@telecomcounsel.com.

Respectfully submitted,

/s/ Rachael Sears

Rachael Searss Regulatory Specialist Expert Telecom Compliance

Enclosures

cc: Nathan R. Johnson

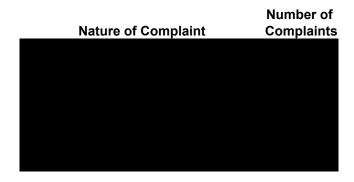
Redacted per WAC 480-07-160

Company: Sage Telecom Communications, LLC

State: Washington

Docket: UT-190744 Calendar Year: 2022

Annual Lifeline Complaint Report*



^{*} This report shall include complaints filed with the ETC, the Commission's Consumer Protection and Communications Section, the WA State Office of the Attorney General, and the FCC. This report shall not include calls from customers to the ETC with regard to general inquiries such as account balance, additional purchases, service availability or technical support.