

Open System Change Requests -- Detail

Report Record # 1

CR #	Title	Status	Level of	Interface	Products Impacted
		Date	Effort	Release #	
25497	Provide Pending Service Order S&E to CLECs [Include summary USOC(s) in FOC]	Completed	5500 - 8000	IMA Common	All Products
		9/19/2002		10.01	

Originator: Gallegos, John **Originator Company Name:** Qwest Corporation
Director: Thompson, Jeff
Owner: Winston, Connie
CR PM: Routh, Mark

Description Of Change

Providers are requesting a summary of the order by USOC to be included with the FOC so that errors can be identified and corrected before the order completes.

Status History:

Date	Action	Description
9/26/2001	CR Submitted	CR transferred from legacy database to CMP database
9/26/2001	Clarification Meeting Held	CR was clarified with John Gallegos
10/18/200	Discussed at Monthly CMP Meeting	Presented at Oct CMP meeting
10/25/200	Status Changed	Prioritization list sent to all CLECs for IMA 10.0 ranking, status changed to prioritization
10/31/200	Release Ranking	Ranking for Release 10.0 occurred at October, 2001 CMP Meeting. 25497 ranked 3
1/3/2002	Record Update	Related UR# updated from UR1950 to UR2849
1/17/2002	Discussed at Monthly CMP Meeting	CR # 25497 discussed during 10.0 Packaging Presentation; definition work continues on CR; CR is targeted for 10.0 but may become a 10.01 spillover CR
1/17/2002	Status Changed	Status updated to 'In Definition' based upon 10.0 Packaging discussion from CMP meeting; this candidate might be part of a 10.01 release; related CRs (5079096, 5466535) were withdrawn with CLEC agreement as duplicates of CR 25497
3/21/2002	Discussed at Monthly CMP Meeting	25497 discussed at March Systems CMP Monthly meeting during IMA Release 10.0 Commitment Discussion (Attachment I)
5/13/2002	Status Changed	Candidate is now in Development and scheduled to be implemented on 8/19/02
7/18/2002	Discussed at Monthly CMP Meeting	25497 discussed at July Systems CMP Monthly meeting; please see Systems CMP Distribution Package July CMP -- Attachment L
7/19/2002	Communicator Issued	Notification Number: SYST.07.19.02.F.04117.IMADraftRelIDoc10.01
7/26/2002	Info Sent to CLEC	Notification Number:SYST.07.26.02.F.04125.IMAFinalReleaseNotes for IMA 10.01 sent to CLECs
8/22/2002	Discussed at Monthly CMP Meeting	25497 discussed at August Systems CMP Monthly meeting; please see Systems CMP Distribution Package August CMP -- Attachment L
8/22/2002	Status Changed	Status changed to CLEC Test in the Aug. Systems CMP meeting.
9/19/2002	Discussed at Monthly CMP Meeting	25497 discussed at September Systems CMP Monthly meeting; please see Systems CMP Distribution Package September CMP -- Attachment G
9/19/2002	Status Changed	Status updated to Completed

Project Meetings

9/19/02 CMP Systems Meeting
 Connie Winston/Qwest indicated that this was deployed as part of IMA 10.1 and has been in CLEC Test. Bonnie Johnson/Eschelon said that. Eschelon looks at every PSON to review the Service Order that was issued by Qwest, identifying any errors vs. what was sent This allows us to identify customer impacting errors prior to the due date so we can stop the train wreck before it happens. It's very useful, and we track all the data and open up an escalation ticket to get the service order corrected.
 Connie Winston/Qwest said that Qwest believes this is ready for closure
 Bonnie Johnson/Eschelon said that as we do go through this process, and have any problems, we are looking at a couple of things like on those service orders where the hunting is at the bottom of the service order that possibly is cut off and sometimes the PSON isn't available. Would we bring those issues to Jean Novak/Qwest?
 Connie Winston/Qwest said yes, because before this candidate was implemented, we had some parsing problems on the service order completion record that we were sending out in the Central Region. When you brought that issue in through service management we actually had an opportunity to review it. Sometimes when we run into parsing problems, everything looks perfect until you get to the bottom of one particular order. It did some strange thing to our code that we hadn't expected and it allows us to trouble shoot and if it needs to be turned into a trouble ticket then

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we'll open one.

A question was asked whether you have to sign up for the new functionality.

Connie Winston/Qwest said that yes, via your User Profile.

Liz Balvin/WorldCom asked if this is available through both GUI & EDI

Connie Winston/Qwest said yes. It follows your user profile.

Mike Buck/Qwest asked if there were any objections on the phone or on the bridge to updating the status of this CR to "Completed." There was no objection. The status will be updated to "Completed."

Discussion from the September 19 CMP meeting:

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