

0022

1 BEFORE THE WASHINGTON UTILITIES AND
2 TRANSPORTATION COMMISSION
3 WASHINGTON UTILITIES AND)
TRANSPORTATION COMMISSION,)
4) DOCKET NO. UW-031284 &
 Complainant,) DOCKET NO. UW-010961
5) (consolidated)
 v.)
6) VOLUME II
AMERICAN WATER RESOURCES,) Pages 22 to 51
7 INC.,)
)
8) Respondent.
)
9)
 In the Matter of the)
10) DOCKET NO. UW-031596
 Penalty Assessment Against)
11 Virgil R. Fox, President,)
 American Water Resources,)
12 Inc., in the amount of)
 \$3,700.00)
13) _____

14

15 A pre-hearing conference in the above matter
16 was held on April 22, 2004, from 9:50 a.m. to 10:10
17 a.m., at 1300 South Evergreen Park Drive Southwest, Room
18 108, Olympia, Washington, before Administrative Law
19 Judge KAREN CAILLE.

20 The parties were present as follows:

21 THE COMMISSION, by LISA WATSON, Assistant
Attorney General, 1400 South Evergreen Park Drive
22 Southwest, P.O. Box 40128, Olympia, Washington
98504-0128, Telephone (360) 664-1186, Facsimile (360)
23 586-5522, E-Mail lwatson@wutc.wa.gov.

24

Joan E. Kinn, CCR, RPR
25 Court Reporter

0023

1 AMERICAN WATER RESOURCES, INC., by MARK
2 NYHUS, Attorney at Law, 2405 Evergreen Park Drive
3 Southwest, Suite B-1, Olympia, Washington 98502,
4 Telephone (360) 956-7211, Facsimile (360) 753-6862,
5 E-Mail mnyhus@ywave.com.

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1 P R O C E E D I N G S

2 JUDGE CAILLE: Good morning, this is a
3 pre-hearing conference in Docket Numbers UW-031284,
4 UW-010961, and UW-031596, consolidated, captioned
5 Washington Utilities and Transportation Commission
6 versus American Water Resources, Incorporated. The
7 parties were notified by letter of this pre-hearing
8 conference served on April 9th, 2004, and today is April
9 22nd, 2004. We are convened in a hearing room at the
10 Commission's headquarters, and my name is Karen Caille,
11 I am the presiding Administrative Law Judge for this
12 proceeding. The purpose of this pre-hearing conference
13 is essentially to prepare for the hearings that will
14 begin on Monday, and I have asked the parties to provide
15 me with a list of witnesses and the order in which they
16 will be presented and their estimates of
17 cross-examination.

18 Before I go any further, let's get the
19 appearances on the record. Why don't we begin with the
20 company, if you will please give your name, you address,
21 whom you represent, phone, fax, and E-mail.

22 MR. NYHUS: My name is Mark Nyhus, N-Y-H-U-S
23 as in Sierra. I am with the law office of Richard A.
24 Finnigan representing the Respondent, American Water
25 Resources, Inc. My address is 2405 Evergreen Park Drive

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1 Southwest, Suite B-1, Olympia, Washington 98502. My
2 telephone number is (360) 956-7211, facsimile is (360)
3 753-6862. My E-mail address is M Nyhus, N-Y-H-U-S,
4 @ywave, the letter Y-W-A-V-E.com.

5 JUDGE CAILLE: All right, thank you. So the
6 E-mail address is m.nyhus@ywave.com?

7 MR. NYHUS: The M and the Nyhus run together.

8 JUDGE CAILLE: Okay.

9 MR. NYHUS: So it's mnyhus@ywave.com.

10 JUDGE CAILLE: Oh, so there's no period after
11 M?

12 MR. NYHUS: Right.

13 JUDGE CAILLE: Okay.

14 MR. NYHUS: If I said that, that was
15 incorrect.

16 JUDGE CAILLE: That's probably just me
17 because I'm used to doing that.

18 And for Staff, you don't have to put in your
19 full, just who you are and whom you represent since you
20 have done it before.

21 MS. WATSON: Thank you, my name is Lisa
22 Watson, I'm an Assistant Attorney General representing
23 Commission Staff.

24 JUDGE CAILLE: All right, let the record
25 reflect there are no other appearances.

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1 Now to continue from where I left off, I
2 guess the first thing since I was talking about the list
3 of witnesses and the order of witnesses, I just want to
4 check with the parties, you should have before you a
5 matrix that incorporates the cross exhibit times of the
6 company and Staff, and I just wanted to check in with
7 you again about the order of those witnesses and the
8 estimates of cross-examination. Are those accurate?

9 MS. WATSON: For Staff they are accurate. I
10 just wanted to note that Ms. Lahmann has a conflict in
11 the afternoon, and she is listed as first, and it
12 doesn't look like that is going to be a problem, but I
13 just wanted to note that.

14 JUDGE CAILLE: Is it okay if she still goes
15 first? The way I have ordered the exhibits I assumed
16 she needed to go first.

17 MS. WATSON: Yes, we would prefer that she go
18 first.

19 JUDGE CAILLE: Okay.

20 Since it looks like we have 17 hours of
21 cross-examination and we have 2 days of hearing, I have
22 checked into the availability of this room for
23 Wednesday, and is everyone available on Wednesday in
24 case we need to go another day?

25 MS. WATSON: Wednesday afternoon, there is

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1 the open meeting Wednesday morning, and I know that one
2 or both of my Commission Staff witnesses will need to
3 participate in that open meeting.

4 JUDGE CAILLE: All right, well, we will just
5 kind of play it by ear then. Perhaps we will have the
6 morning off on Wednesday morning and take up again on
7 Wednesday afternoon. My idea is to go from like 9:30 to
8 12:30 and 1:30 to 4:30, which will probably actually go
9 to 5:00, and I would like to really try to adhere to
10 that schedule so that we can get in everything that we
11 can. Because this is just your cross-examination, this
12 is not any questions that I might have or redirect
13 and --

14 MS. WATSON: Is there the possibility for
15 evening sessions? I think that once we get into the
16 hearing we will have a better sense of how it's going to
17 go.

18 JUDGE CAILLE: I would really rather not, but
19 if it's necessary, I would -- no, I think we better not.

20 How do people's schedules look on Thursday
21 and Friday; do you know?

22 MS. WATSON: Friday I'm out of town, Thursday
23 would be fine.

24 JUDGE CAILLE: Okay.

25 MR. NYHUS: Your Honor, I will have to --

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1 well, actually Rick Finnigan will have to get back to
2 you on that since he will actually be appearing on those
3 days.

4 JUDGE CAILLE: All right.

5 MR. NYHUS: So I can't really speak for his
6 schedule.

7 JUDGE CAILLE: Should this be a short open
8 meeting, maybe we could begin right after the Commission
9 -- do you have an idea about how -- are there a lot of
10 items on this open meeting?

11 MS. HANSEN: The open meeting is packed.
12 It's going to be a long open meeting I have a feeling.

13 JUDGE CAILLE: Do you have any idea whether
14 it will go into the afternoon?

15 MS. HANSEN: Potential, but I wouldn't think
16 it would go far into the afternoon. Oftentimes the
17 commissioners will go until 12:30 or something, then
18 they will just keep going to finish the docket. But
19 tomorrow I will have a better idea when I see a draft of
20 the agenda, but what I know is on there now is fairly
21 lengthy.

22 JUDGE CAILLE: All right, then we'll just
23 kind of play this by ear. Maybe it will go more quickly
24 than the parties have anticipated.

25 Another purpose for today's hearing was to

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1 consider any objections to any of the exhibits. And
2 actually since we have the time, have the parties had a
3 chance to go through all the exhibits in the case? I
4 mean obviously you just got the cross exhibits, but are
5 there any objections to any of the exhibits so far?

6 MS. WATSON: Staff has had a chance to review
7 the exhibits, and I have also spoken with Mr. Finnigan,
8 and Staff doesn't have any objections at this point, and
9 Mr. Finnigan indicated to me that he doesn't as well.

10 JUDGE CAILLE: Okay. What I will do is I
11 will check in on Monday morning after the parties have
12 had an opportunity to go through the cross exhibits, and
13 perhaps the first thing we can do is to stipulate to the
14 admission of the exhibits if there are no objections.

15 MS. WATSON: One thing that I was noticing
16 just looking at the company's cross exhibit list, it
17 looks like there's some overlap. For example, DR-21 is
18 offered both by the Staff and by the company, so we
19 might be able to take care of some of that too.

20 JUDGE CAILLE: Okay.

21 MS. WATSON: Judge Caille.

22 JUDGE CAILLE: Mm-hm.

23 MS. WATSON: The stipulation that you were
24 talking about, does that include cross exhibits or
25 pre-filed?

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1 JUDGE CAILLE: I think everything. That's
2 why I was thinking I would give you until Monday to kind
3 of look things over so you would know.

4 MS. WATSON: Okay.

5 JUDGE CAILLE: Otherwise I would just mark
6 them admitted, but we'll just wait.

7 And I know from Staff that there are no
8 dispositive motions, is that correct for the company as
9 well? The company is not moving to dismiss or anything?

10 MR. NYHUS: No.

11 JUDGE CAILLE: Okay, the last thing I wanted
12 to just mention is that you have received a Bench
13 request from us, and my accounting advisor has come up
14 with some discrepancies or errors in each of both the
15 company's case and in Staff's case, and these questions
16 I believe are to ferret that out. What I really would
17 like not to do in this hearing is to turn this into like
18 a question of mathematics. I really would like us to
19 focus on the major issues. There really aren't that
20 many, and I think the mathematics we can work out down
21 the road. I apologize for the lateness of this Bench
22 request, but my accounting advisor has been in and out
23 of the hospital, and I was away, and so that's why it
24 came so late.

25 MS. WATSON: I did have a question with

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1 regard to the Bench requests.

2 JUDGE CAILLE: Yes.

3 MS. WATSON: We have been working to answer
4 those, and some of them are revised exhibits that we
5 have already filed, and some of them are new exhibits.
6 Would you prefer that we file something separate from
7 the Bench request with the records center, or is the
8 Bench request enough in order to get those exhibits into
9 the record?

10 JUDGE CAILLE: Let's go off the record just a
11 moment.

12 (Discussion off the record.)

13 JUDGE CAILLE: We have had an off the record
14 discussion about how to handle the Bench requests, the
15 filing of the materials that have been requested by the
16 Bench request, and it has been decided that those
17 exhibits will be designated as Bench Requests 1, 2, 3,
18 4, 5, or response to Bench Requests 1, 2, 3, 4, 5, and
19 if you will just put before your response whether it's
20 the Staff or company.

21 Okay, is there anything further?

22 MS. WATSON: Staff did have one further item
23 of clarification. Since this docket has been
24 consolidated to include the complaint case as well as
25 the penalty assessment case, I wanted a little bit of

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1 clarity on Mr. Fox's representation. In the complaint
2 case he was represented by counsel, and in the penalty
3 assessment case he had appeared pro se. I did have a
4 conversation with Mr. Finnigan, and he indicated that
5 Mr. Fox would be represented in all of the dockets, and
6 I just wanted for clarification's sake to ask about
7 that.

8 MR. NYHUS: That's my understanding as well.

9 JUDGE CAILLE: So are you asking me, or are
10 you asking Mr. Nyhus?

11 MS. WATSON: Well, I'm posing the question to
12 you since that's I guess the normal way of doing things,
13 and then I suppose Mr. Nyhus would be the one to respond
14 to that.

15 MR. NYHUS: That's my understanding.

16 JUDGE CAILLE: That's your understanding?

17 MR. NYHUS: Yes.

18 JUDGE CAILLE: Okay, so yes, Mr. Finnigan or
19 Mr. Finnigan's firm will be representing all dockets.

20 MS. WATSON: Okay.

21 JUDGE CAILLE: Anything further?

22 MS. WATSON: The only other thing is the
23 briefing schedule, and I haven't had a chance to speak
24 with Mr. Finnigan, I did speak with Mr. Nyhus, and so I
25 don't know if you want to address that now or Monday

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1 morning.

2 JUDGE CAILLE: Have you discussed a briefing
3 schedule, and have you come to some agreement on a
4 briefing schedule? Because if so, let's take care of it
5 now. Because I would normally leave it I think until
6 the end of the hearing, but since there is so much
7 cross-examination, I would just as soon get it taken
8 care of now.

9 MS. WATSON: I have a suggestion, and
10 Mr. Nyhus has a response, but neither one of us have had
11 a chance to speak with Mr. Finnigan.

12 JUDGE CAILLE: Okay.

13 MS. WATSON: So I don't know if you want me
14 to go ahead and present my suggestion or wait.

15 JUDGE CAILLE: Why don't you go ahead and
16 present it just kind of so I have an idea.

17 MS. WATSON: Sure. It's a little unorthodox
18 in the sense that it's -- I don't know if you want one
19 round or two rounds of briefs, but I have presented or I
20 have prepared a suggestion for both. I have a few days
21 scheduled off in May for annual leave, and I can't
22 change those plans, and so what I would like to request
23 is to have the first round of briefs either be due in
24 mid to late June, so I'm looking at the 18th or 25th of
25 June, realizing that I know that's a little further out

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1 than is typically scheduled. And then if you want a
2 second round, I think a couple of weeks would be
3 sufficient to write a reply brief, and that's what I
4 have seen done in other cases, so I would suggest July
5 13th for that date.

6 JUDGE CAILLE: Okay, and actually did you
7 have another proposal of what, Staff filing and then
8 responding?

9 MS. WATSON: No, I anticipated simultaneous
10 briefing.

11 JUDGE CAILLE: I prefer simultaneous
12 briefing, and I actually do prefer two rounds because we
13 sometimes have questions and they get answered in the
14 reply brief often.

15 Okay, well, we will keep that proposal in
16 mind, and if you would just mention it to Mr. Finnigan.

17 MR. NYHUS: Right.

18 JUDGE CAILLE: Do we have a drop dead date in
19 this matter?

20 MS. WATSON: I don't believe so. The statute
21 anticipates a company coming in and asking for a rate
22 increase, and then the Commission is bound by the 11
23 month time limitation. I don't believe that in this
24 particular case that there is a drop dead date. The
25 statutes seem to be silent on that.

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1 JUDGE CAILLE: I think that's correct.

2 All right, if there's nothing further, then
3 the meeting is adjourned. Thank you for coming, and I
4 will see you Monday morning, 9:30 in this room, 108.

5 (Hearing adjourned at 10:10 a.m.)

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1 (The following exhibits were marked for
2 identification.)

3

4 DENISE LAHMANN

5 1T (DL-1T) Testimony filed on April 1, 2004,

6 Staff rebuttal

7 2 (DL-2) DOH Letter to AWR dated August 9, 2002

8 3 (DL-3) DOH Letter to AWR dated September 18,

9 2002

10 4 (DL-4) DOH letter to UTC dated June 30, 1998

11 5 (DL-5) DOH Letter to AWR dated June 30, 1998

12 6 (DL-6) Settlement Agreement, DOH-AWR, Docket

13 No. 99-04-3-1046DW

14 7 (DL-7) AWR Water System Plan Capital

15 Improvement Program Dated May 18, 2001

16 8 (DL-8) DOH Letter to AWR dated March 15, 1999

17 9 (DL-9) DOH Letter to AWR dated April 1, 1999

18 10 (DL-10) DOH Letter to AWT dated October 19,

19 1999

20 11 (DL-11) Notice of Imposition of Penalties,

21 DOH-AWR, Docket 99-034

22 12 (DL-12) DOH Compliance Order, Docket No.

23 99-007

24 13 (DL-13) Group B Project Report, DOH

25 Publication 331-243

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1 14 (DL-14) Initial Birchfield WFI
2 15 (DL-15) Birchfield WFI dated September 2002
3 16 (DL-16) WFI dated June 19, 2003, Birchfield
4 17 (DL-17) Expansion Request Excerpt, Birchfield
5 18 (DL-18) DOH Letter to AWR dated November 25,
6 2002
7 19 (DL-19) DOH Letter to United Utilities dated
8 September 19, 2002
9 20 (DL-20) AWR Letter to DOH dated May 27, 1998
10 21 (DL-21) AWR Letter to DOH dated August 6, 1998
11 22 (DL-22) Howard, Godat, Pantier & Associates
12 letter to UTC dated February 22, 1999
13 23 (DL-23) AWR Letter to DOH dated December 3,
14 1999
15 24 (DL-24) DOH Letter to AWR dated September 3,
16 1999
17 25 AWR Cross Exhibit, Birchfield Water System
18 Wells
19 26 AWR Cross Exhibit, April 8, 2004 letter from
20 AWR to Denise Lahmann
21 27 AWR Cross Exhibit, Birchfield Comp Plan
22
23 EUGENE K. ECKHARDT
24 30T (EKE-1T) Testimony filed on April 1, 2004,
25 Staff rebuttal

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1 31 (EKE-2) AWR Response to Staff DR No. 24
2 32 AWR Cross Exhibit, AWR--WUTC Customer
3 Complaints Filed by Year
4
5 JAMES A. WARD
6 40T (JAW-1T) Direct Testimony filed on December 6,
7 2003. (Note: Errata to testimony filed
8 February 4, 2004)
9 41T (JAW-24T) Rebuttal Testimony filed April 1,
10 2004
11 42 (JAW-2) Staff's Results of Operations
12 43 (JAW-3) AWR Response to Staff DR No. 2; Income
13 Statement and Balance Sheet for Test period
14 July 1, 2002 - July 30, 2003
15 44 (JAW-4) AWR Compliance Filing Reducing Rates
16 (Sept. 29, 2003)
17 45 (JAW-5) Order Approving Settlement Agreement
18 (Docket No. UW-010961)
19 46 (JAW-6) Petition to Allow Use of Certain Funds
20 (Docket Nos. UW-031284/UW-010961)
21 47 (JAW-7) Application for Mitigation of
22 Penalties (Docket No. UW-031596)
23 48 (JAW-8) Payroll Allocation
24 49 (JAW-9) AWR's Account Quick Report -
25 Accounting

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1 50 (JAW-10) AWR's Account Quick Report - Legal
2 51 (JAW-11) Staff's BEOY Adjustment to Rate Base
3 52 (JAW-12) AWR Response to Staff DR No. 1, Asset
4 Listing and Depreciation Schedule
5 53 (JAW-13) View Royal Sales Contract
6 54 (JAW-14) November 1, 2002, Letter from Julia
7 Parker
8 55 (JAW-15) Gain on Sale Accounting of View Royal
9 Water System
10 56 (JAW-16) Letters from Rick Finnigan and Julia
11 Parker Regarding View Royal Proceeds
12 57 (JAW-17) Birchfield Sales Contract
13 58 (JAW-18) Gain on Sale Accounting of Birchfield
14 Water System
15 59 (JAW-19) AWR's Capital Structure with Docket
16 010961 Account Adjustment
17 60 (JAW-20) AWR's Quarterly Report for Docket
18 010961 Account (November 14, 2003)
19 61 (JAW-21) June 26, 2003, Letter from Julia
20 Parker
21 62 (JAW-22) Docket UW-010961 Balance Sheet
22 63 (JAW-23) Rate Base Interest Calculation
23 64 (JAW-25) Updated Results of Operations
24 65 (JAW-26) AWR's Employee Expenses
25

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1 66 (JAW-27) Letter & Interoffice Memo from Lewis
2 County Public Health Dept.
3 67 (JAW-28) AWR Response to Staff DR No. 23
4 68 (JAW-29) AWR Response to Staff DR No. 26
5 69 (JAW-30) NRRRI Survey
6 70 (JAW-31) AWR Response to Staff DR No. 16
7 71 (JAW-32) Gain on Sale - View Royal
8 72 (JAW-33) (JAW-28) AWR Response to Staff DR No.
9 21
10 73 (JAW-34) Excerpt from AWR's Water System Plan
11 December 2000
12 74 (JAW-35) Excerpt from AWR's Current Tariff
13 75 (JAW-36) Group B Sampling Document
14 76 (JAW-37) AWR's Depreciation Schedule February
15 2000
16 77 (JAW-38) Declaration and Documents from WA
17 State Dept. of Ecology
18 78 (JAW-39) Gain on Sale - Birchfield
19 79 (JAW-40) AWR's 2002 Tax Return
20 80 (JAW-41) AWR's 1999 Tax Return
21 81 (JAW-42) AWR's 2000 Tax Return
22 82 (JAW-43) Uniform Systems of Accounts Sections
23 83 (JAW-44) AWR's Quarterly Report Dated December
24 31, 2003
25 84 (JAW-45) AWR's Capital Structure

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1 85 AWR Cross Exhibit, AWR Response to Staff DR
2 No. 21
3 86 AWR Cross Exhibit, AWR Response to Staff DR
4 No. 22
5 87 AWR Cross Exhibit, Birchfield Water System
6 Components
7 88 AWR Cross Exhibit, Birchfield Original Cost
8 89 AWR Cross Exhibit, AWR Response to Staff DR
9 No. 23
10 90 AWR Cross Exhibit, AWR Response to Staff DR
11 No. 27
12 91 AWR Cross Exhibit, Declaration of Richard
13 Finnigan dated April 21, 2004
14 92 AWR Cross Exhibit, Declaration of Julia Parker
15 dated April 21, 2004
16 93 AWR Cross Exhibit, AWR Profit/Loss January
17 through March 2004
18 94 AWR Cross Exhibit, Compensation
19 comparison--AWR and other water companies
20 95 AWR Cross Exhibit, AWR Response to Staff DR
21 No. 1
22 96 AWR Cross Exhibit, Invoice #1718 dated April
23 20, 2004, from V.R. Fox Co. to AWRI
24
25

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1 JULIA M. PARKER
2 100T (JMP-1T) Direct Testimony filed on February
3 19, 2004
4 101 (JMP-2) Pro forma Results of Operations &
5 Restating Adjustments
6 102 (JMP-3) Profit & Loss and Balance Sheet
7 Statements
8 103 (JMP-4) Calculation of Annual Effect of
9 Revenue Reduction
10 104 (JMP-5) Employee Payroll, Payroll Taxes, and
11 Fringe Benefits
12 105 (JMP-6) Beginning-End of Year Average Rate
13 Base
14 106 (JMP-7) Amortization of Plant Expenditures
15 from reserve account CIAC-Capital Improvements
16 Account
17 107 (JMP-8) Monthly Income Statements for January
18 through December 2002
19 108 (JMP-9) Capital Structure, Weighted Cost of
20 Debt, Cost of Equity, and Rate of Return
21 109 (JMP-10) Pro Forma Officer/Manager's Salary
22 110 (JMP-11) Rate Case Cost
23 111 (JMP-12) Company Site Assessment of Group
24 Public Water Supply Costs
25

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1 112 Staff Cross Exhibit, AWR Response to Staff DR
2 No. 28
3 113 Staff Cross Exhibit, AWR Response to Staff DR
4 No. 14
5 114 Staff Cross Exhibit, AWR Response to Staff DR
6 No. 15
7
8 VIRGIL R. FOX
9 120T (VRF-1T) Direct Testimony filed February 19,
10 2004
11 121 (VRF-2) UTC Proposed Rates: Pro Forma Results
12 of Operations for the 12 Months Ended June 30,
13 2003
14 122 (VRF-3) AWR Survival Budget: Pro Forma
15 Results of Operations for the 12 Months Ended
16 June 30, 2003
17 123 (VRF-4) Engineer's Proposal No. 1338
18 124 (VRF-5) Group B Permits
19 125 (VRF-6) County Review of Group B Systems
20 126 (VRF-7) Summary of Surcharge Bids
21 127 (VRF-8) Summary of Impound Funds
22 128 (VRF-9) Present Day Pictures of Systems in
23 Need of Repair
24 129 (VRF-10) Present Day Pictures of New Systems
25 130 (VRF-11) DOH Birchfield Approval

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1 131 (VRF-12) Group B Designations and Map of
2 Systems
3 132 (VRF-13) DOH Designation of Group A Systems
4 133 (VRF-14) DOH Approval to 25 Connections
5 134 (VRF-15) DOH Approval to 37 Connections
6 135 Staff Cross Exhibit, Excerpt of Docket Nos.
7 UW-980072, UW-980258, UW-980265
8 (consolidated), 5th Supplemental Order
9 (November 24, 1998)
10 136 Staff Cross Exhibit, Docket No. UW-010961,
11 Staff Open Meeting Memo, October 24, 2001
12 137 Staff Cross Exhibit, Docket No. UW-991392,
13 Order Approving Tariff Revisions (November 15,
14 1999)
15 138 Staff Cross Exhibit, AWR Response to Staff DR
16 No. 27
17 139 Staff Cross Exhibit, AWR Response to Staff DR
18 No. 6
19 140 Staff Cross Exhibit, Letter from Julia Parker
20 to Carole Washburn dated November 19, 2002
21 141 Staff Cross Exhibit, Letter from Richard
22 Finnigan to Carole Washburn dated January 23,
23 2003
24 142 Staff Cross Exhibit, AWR Supplemental Response
25 to Staff DR. No. 21

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1 143 Staff Cross Exhibit, Staff Summary of AWR
2 Supplemental Response to Staff DR No. 21
3 144 Staff Cross Exhibit, Staff Video of the WUTC
4 Open Meeting, October 22, 2003

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