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25 October 2016

Washington State Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504

Dear Sir or Madam,

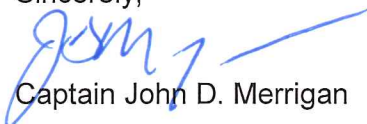
This letter is to confirm Alaska Tanker Company (ATC) has been a customer of Arrow Launch Service (Arrow Launch) since ATC's inception in 1999. ATC, which was created to consolidate transport of Alaskan crude oil to the US West Coast, operates a fleet of crude oil tankers and relies on Arrow Launch services to conduct its business in port.

Arrow Launch supplies ATC with personnel launches for crew changes and shore leave, and provides launch access for the boarding of technicians, auditors, and government and regulatory agency workers. While the ATC fleet is in Washington State waters, Arrow Launch is the exclusive provider for launch and associated services, including transport, delivery and warehousing of freight, spare parts, stores, laundry, perishable food items, and sundries. Arrow Launch has provided these services to ATC hundreds of times each year for the past 17 years while maintaining their availability 24 hours a day, 365 days a year.

Alaska Tanker Company, LLC audits our vendors on a regular basis to provide the necessary assurances that all of our purveyors meet the highest of safety standards. These standards are set forth by ATC's Quality Safety Management System, derived from regulations pertaining to the ISM Code, TMSA, and SIRE inspection program. Arrow Launch has performed well in every audit.

Arrow Launch Services has been responsive to ATC's needs, reliably providing services in a timely manner since 1999. Arrow Launch has not once failed or refused service to ATC.

Sincerely,



Captain John D. Merrigan

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