

Washington State Lifeline Quarterly Customer Report

Company: **Boomerang Wireless, LLC d/b/a enTouch Wireless-4Q16**

Docket: UT-121610

	Prior Ending Qtr	Oct-16	Nov-16	Dec-16	Total	Notes
1. Total customers at end of period:						Category Line 1, Month 3 Column =Total (End of Qtr) column (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 1 - 125 Minutes per Month	-	-	-	-	-	
Plan 2 - 250 Minutes per Month	5,093	5,129	6,754	5,362		
Plan 3 - 1,000 Minutes per Month	2,754	2,817	2,896	1,972		
Total Washington customers:	7,847	7,946	9,650	7,334	-	
2. Total new customers enrolled:						Category Line 2, Sum of Months 1+2+3 = Total (B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY NOT include customers retained month to month, trueups and adjustments
Plan 1 - 125 Minutes per Month		-	-	-	-	
Plan 2 - 250 Minutes per Month		9	9	6	24	
Plan 3 - 1,000 Minutes per Month		81	96	1	178	
3. Total customers de-enrolled due to 60 day inactivity:						Category Line 3, Sum of Months 1+2+3 = Total
Plan 1 - 125 Minutes per Month		-	-	-	-	
Plan 2 - 250 Minutes per Month		6	1,120	761	1,887	
Plan 3 - 1,000 Minutes per Month		19	123	226	368	
4. Total customers de-enrolled due to failed annual verification:						Category Line 4, Sum of Months 1+2+3 = Total
Plan 1 - 125 Minutes per Month		-	-	-	-	
Plan 2 - 250 Minutes per Month		-	-	319	319	
Plan 3 - 1,000 Minutes per Month		-	-	524	524	
5. Total customers who de-enrolled voluntarily:						Category Line 5, Sum of Months 1+2+3 = Total
Plan 1 - 125 Minutes per Month		-	-	-	-	
Plan 2 - 250 Minutes per Month		36	21	11	68	
Plan 3 - 1,000 Minutes per Month		7	9	6	22	