



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington May 2018 - May 2018

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

July 18, 2018

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

**REDACTED
DESIGNATED INFORMATION IS CONFIDENTIAL PER WAC 480-07-160**

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.011028	-1.614661
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.106745	-1.064896
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-2.662821	-2.61888
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				49.30%	3	6	50.00%	50.00%	-0.159464	-1.096947
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				1:44	55:59	6	9:20	11:13	-0.929771	-1.565261
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				3:55	58972:59	2,145	27:30	28:17	-1.991478	-2.210733
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				49.30%	2	6	33.33%	47.14%	-0.182483	-1.110942
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				34.99%	254	2,427	10.47%	30.61%	-0.099474	-1.060476
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.538125	-1.327157
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				13.06%	18	2,089	0.86%	9.24%	2.157172	0.311468
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					18	2,330	0.77%	8.76%	-0.088216	-1.053632
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.27%	3,256	409,401	0.80%	8.88%	-4.25234	-3.585239
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	1	0.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	2	50.00%	50.00%	-1	-1.607957
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,384	1,479	93.58%	24.52%	-0.865727	-1.526325
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	5	38	13.16%	33.80%	-1.134917	-1.68998
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.612506	-1.980334
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	8	12	66.67%	47.14%	0.293381	-0.821637
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0:00						
May 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	32:42	10	3:16	1:54	1.293032	-0.213892
May 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				4:56	22692:47	771	29:26	27:27	-2.241938	-2.363001
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%						
May 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	12	33.33%	47.14%	-0.679366	-1.413025
May 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	103	829	12.42%	32.99%	-0.99237	-1.603318
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.653246	-1.397145
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.082873	-1.050383
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				8.11%	0	932	0.00%		1.082895	-0.341647
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				4.39%	18	2,089	0.86%	9.24%	-1.471862	-1.894829
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.14%	3,256	409,401	0.80%	8.88%	-3.062635	-2.86195
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,384	1,479	93.58%	24.52%	-0.370267	-1.225107
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.247879	-1.1507
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.01%						-2.949836
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.777252	-1.472535
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.139793	-1.084988
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.373416	-1.227021
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.074175	-1.045095
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.03374	-1.628469
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.23431	-1.14245
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-2.258785	-2.373244
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	6	50.00%	50.00%	-0.92582	-1.562859
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				10:05						
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	55:59	6	9:20	11:13	-0.507041	-1.308259
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	6	33.33%	47.14%	-0.654654	-1.398001
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				3.49%	0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				6.38%	18	2,089	0.86%	9.24%	-0.726582	-1.44173
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					18	2,330	0.77%	8.76%	-0.329159	-1.200114
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,256	409,401	0.80%	8.88%	-0.089537	-1.054434
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				13.24%						
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	5	38	13.16%	33.80%	-0.439343	-1.267102
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.806584	-1.490368
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	6	50.00%	50.00%	-1.224745	-1.744592
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				1:00	55:59	6	9:20	11:13	-0.742586	-1.45146
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	6	33.33%	47.14%	0.791639	-0.518718
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-1.167643	-1.709876
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.170786	-1.10383
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				19.23%	18	2,089	0.86%	9.24%	1.383666	-0.158791
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3

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May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-3.198193	-2.944363
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					18	2,339	0.77%	8.74%	-0.215436	-1.130976
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.865767	-2.134306
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%						
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%						
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.81449	-1.495175
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.300305	-1.182573
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				7.93%	0	932	0.00%		1.058323	-0.356585
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18	2,089	0.86%	9.24%	-1.531726	-1.931223
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,256	409,401	0.80%	8.88%	-3.288017	-2.998973
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A				0.00%						
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGS	LIS Trunk	Parity	N/A				0.00%						
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	1	0.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	2	50.00%	50.00%	-0.816497	-1.496395
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,384	1,479	93.58%	24.52%	-0.261907	-1.159228
May 2018	WA		Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.373416	-1.227021
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.112891	-1.068633
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A				0.00%						
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.215596	-1.131073
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.429502	-1.869075
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.12631	-1.076791
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	1	1	100.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	4	4	100.00%	0.00%		
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.114863	-1.069832
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.215596	-1.131073
May 2018	WA		Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/ MSA	Residence	Parity	N/A				0.00	48434.05	1,653	29.18	28.42	-0.221807	-1.134849
May 2018	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/ MSA	Residence	Parity	N/A				0.00%	187	1,800	10.39%	30.51%	-0.340395	-1.206945
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A				34.99%	2,601	268,794	0.97%	9.79%	1.507631	-0.083426
May 2018	WA		Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/ MSA	Residence	Parity	N/A				0.00%	1,605	1,800	89.17%	31.08%	-0.348465	-1.211852
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-3.892185	-3.366281
May 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	378	553	68.35%	46.51%	-1.175328	-1.714548
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.304896	-1.185364
May 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	378	553	68.35%	46.51%	-0.679799	-1.413289
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.215596	-1.131073
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.060619	-1.036854
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.201716	-1.122634
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.43118	-1.262139
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.158778	-1.09653
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	932	0.00%			
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										

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Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.360744	-1.219317
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.609756	-1.370705
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A				0.00%						
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A				0:00						
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A				0.00%						
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.408265	-1.248207
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A				2.63%	1	52,058	0.00%	0.44%	5.767122	2.506161
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.092372	-1.056158
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.197696	-1.120191
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	1	1	100.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0:00						
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	4	4	100.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-3.480855	-3.116209
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.477388	-1.898188
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	5	40.00%	48.99%	-1.118034	-1.679716
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				47.14%	3	6	50.00%	50.00%	-0.471405	-1.286594
May 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	8	12	66.67%	47.14%	-0.92582	-1.562859
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	54:12	5	10:50	11:51	-0.65538	-1.398443
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				3:04	55:59	6	9:20	11:13	-0.782918	-1.47598
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				1:09	58972:59	2,145	27:30	28:17	-1.544435	-1.93895
May 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:36	32:42	10	3:16	1:54	-0.575044	-1.349602
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	6	33.33%	47.14%	-0.654654	-1.398001
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	6	33.33%	47.14%	1.179761	-0.282756
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	254	2,427	10.47%	30.61%	-0.591806	-1.359793
May 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	4	12	33.33%	47.14%	-0.264741	-1.160951
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				7.88%	17	2,037	0.83%	9.10%	-0.28057	-1.170574
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.111388	-1.067719
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				14.74%	18	2,089	0.86%	9.24%	1.511283	-0.081205
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.44%	3,256	409,401	0.80%	8.88%	-1.78059	-2.082522
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	1	0.00%	0.00%		

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	2	50.00%	50.00%	-1.095445	-1.665983
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				50.00%	1,384	1,479	93.58%	24.52%	1.148014	-0.302057
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	5	38	13.16%	33.80%	-1.134917	-1.68998
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.888786	-1.540344
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU);	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.187652	-1.114084
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.242127	-1.147203
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,256	409,401	0.80%	8.88%	-1.635678	-1.994422
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	2	2	100.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	4	4	100.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.57038	-1.346767
May 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	378	553	68.35%	46.51%	-0.679799	-1.413289
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-1.568766	-1.953742
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.345578	-1.210097
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-2.879471	-2.750594

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	6	50.00%	50.00%	-0.92582	-1.562859
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	55:59	6	9:20	11:13	-0.599147	-1.364255
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	6	33.33%	47.14%	-0.654654	-1.398001
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-1.323948	-1.804903
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.202503	-1.123113
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				3.85%	18	2,089	0.86%	9.24%	-1.740636	-2.058231
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,256	409,401	0.80%	8.88%	-2.638155	-2.603884
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSS	LIS Trunk	Parity	N/A				0.16%						-2.827059
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	1	0.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	2	50.00%	50.00%	-1.374369	-1.835557
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.197696	-1.120191
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.57038	-1.346767
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18	2,089	0.86%	9.24%	-0.335097	-1.203725
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18	2,089	0.86%	9.24%	-0.186278	-1.113249
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.229864	-1.139747
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSS	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.373416	-1.227021
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				5.09%	48,857	51,128	95.56%	20.60%	-3.968055	-3.412406
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				31.43%	3	6	50.00%	50.00%	-1.47573	-1.89718
May 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	8	12	66.67%	47.14%	-0.264741	-1.160951

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Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
May 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	8		12	66.67%	47.14%	-0.264741	-1.160951
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				1:07							
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				9:43							
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				3:44	55:59		6	9:20	11:13	-0.947719	-1.576172
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				5:11	58972:59		2,145	27:30	28:17	-3.722235	-3.262958
May 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				1:19	32:42		10	3:16	1:54	0.302855	-0.815877
May 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				2:04	32:42		10	3:16	1:54	0.371856	-0.773928
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				43.30%							
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				23.53%							
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				41.57%	2		6	33.33%	47.14%	-0.447214	-1.271887
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	254		2,427	10.47%	30.61%	-1.596389	-1.970536
May 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4		12	33.33%	47.14%	-0.92582	-1.562859
May 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4		12	33.33%	47.14%	-0.92582	-1.562859
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				11.47%	17		2,037	0.83%	9.10%	0.30961	-0.811771
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1		52,058	0.00%	0.44%	-0.212917	-1.129444
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				6.64%	0		932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				5.56%	0		932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				10.05%	18		2,089	0.86%	9.24%	0.455432	-0.723117
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.88%	3,256		409,401	0.80%	8.88%	-5.950146	-6.617432
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR exc	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00							
May 2018	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%							
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%											
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				31.43%	0		1	0.00%	0.00%		
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%											
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00											
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50											
May 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00											
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%							
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1		2	50.00%	50.00%	-1.290994	-1.784869
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,384		1,479	93.58%	24.52%	-0.940514	-1.571792
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop C	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
May 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	5		38	13.16%	33.80%	0.544239	-0.669126
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					18		2,339	0.77%	8.74%	-0.088045	-1.053528
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857		51,128	95.56%	20.60%	-0.373416	-1.227021
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601		268,794	0.97%	9.79%	-0.139793	-1.084988
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857		51,128	95.56%	20.60%	-1.926862	-2.171449
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1		52,058	0.00%	0.44%	-0.220643	-1.134141
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857		51,128	95.56%	20.60%	-0.646738	-1.393189

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A				50.00%	1,843	2,972	62.01%	48.54%	-0.294021	-1.178752
May 2018	WA		Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/ MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0:00	57354:28	2,047	28:01	27:47	-0.30057	-1.182734
May 2018	WA		Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0:00	22169:00	734	30:12	27:43	-0.189395	-1.115144
May 2018	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/ MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	2	5	40.00%	48.99%	-0.745356	-1.453144
May 2018	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	1	5	20.00%	40.00%	-0.456435	-1.277493
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A				9.43%	18	2,339	0.77%	8.74%	-0.076416	-1.046457
May 2018	WA		Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%										
May 2018	WA		Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00										
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	1	2	50.00%	50.00%	-1	-1.607957
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.095585	-1.058111
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.088613	-1.053873
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A										
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A				0.00%						-3
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.142565	-1.086673
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A										-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A				0.00%						-3
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.179243	-1.108972
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A										-3
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A										
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.215596	-1.131073
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18	2,089	0.86%	9.24%	-0.308391	-1.187489
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.646738	-1.393189
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.777252	-1.472535
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.29839	-1.181408
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601	268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,256	409,401	0.80%	8.88%	-2.028667	-2.233342
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A										-3

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF exc	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.303442	-1.18448	
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.060619	-1.036854	
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%				
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18	2,089	0.86%	9.24%	-0.208215	-1.126586	
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A	0.00%	48,857	51,128	95.56%	20.60%	-0.914545	-1.556004				
May 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0.00%	2	5	40.00%	48.99%	-0.430727	-1.261864				
May 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0.00	54:12	5	10:50	11:51	-0.452499	-1.2751				
May 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0.00%	2	6	33.33%	47.14%	-0.654654	-1.398001				
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	19.23%	17	2,037	0.83%	9.10%	0.824357	-0.498827				
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.165609	-1.100683	
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%											
May 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A					1	1	100.00%	0.00%			
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	0.00%	4	4	100.00%	0.00%						
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
May 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.108834	-1.066166	
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	932	0.00%				
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17	2,037	0.83%	9.10%	-0.224381	-1.136414	
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	0.00%	48,857	51,128	95.56%	20.60%	-0.609756	-1.370705				
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	52,058	0.00%	0.44%	-0.037164	-1.022594	
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A				0.00%	48,857	51,128	95.56%	20.60%	-0.482069	-1.293077	
May 2018	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	2,601	268,794	9.79%	9.79%	-0.407552	-1.247774	
May 2018	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	660	661	99.85%	3.89%	-0.038896	-1.023647	
May 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,629	1,791	90.95%	28.68%	-0.315265	-1.191668	
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18		2,089	0.86%	9.24%	-0.093206	-1.056665
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A											
May 2018	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A											
May 2018	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1		52,058	0.00%	0.44%	-0.171209	-1.104088
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.08%							-2.967581
May 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A				0.11%							-2.968367
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857		51,128	95.56%	20.60%	-0.777252	-1.472535
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601		268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,601		268,794	0.97%	9.79%	-0.098849	-1.060096
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%											
May 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857		51,128	95.56%	20.60%	-0.43118	-1.262139
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					17		2,037	0.83%	9.10%	-0.538125	-1.327157
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0		932	0.00%			
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					18		2,089	0.86%	9.24%	-0.263185	-1.160005
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1		52,058	0.00%	0.44%	-0.181634	-1.110426
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1		52,058	0.00%	0.44%	-0.176815	-1.107496
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
May 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1		52,058	0.00%	0.44%	-0.120576	-1.073305
May 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							-3
May 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
May 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%											
May 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
May 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
May 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	48,857		51,128	95.56%	20.60%	-0.215596	-1.131073