

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket U-200281**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended June 30, 2021**

COVID Term Sheet Category Itemization:	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 Total	Q1 2021	Q2 2021	2021 Total	Combined Total
Direct Costs	9,186	215,406	51,243	42,403	318,237	24,676			
Direct Savings and Benefits	-	-	(90,907)	(41,864)	(132,771)	(56,135)			
Bad Debt Expense Accrued Above Baseline	32,547	51,920	42,790	134,678	261,934	29,198			
Late Payment Fees Not Assessed	28,396	3,432	10,949	14,950	57,728	33,510			
Reconnection Charges	-	-	-	-	-	-			
COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-			
<b>Totals</b>	<b>70,130</b>	<b>270,759</b>	<b>14,075</b>	<b>150,166</b>	<b>505,129</b>	<b>31,249</b>			