

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**Docket Nos. UE-151871 UG-151872
Puget Sound Energy's
Electric and Natural Gas Equipment Lease Service****PUBLIC COUNSEL DATA REQUEST NO. 020****PUBLIC COUNSEL DATA REQUEST NO. 020:****RE: Testimony of Eric E. Englert, Exhibit No. EEE-1T, p. 10, ll. 1-17.**

Mr. Englert's testimony states that customers will be "advised of important elements of the [leasing] service" by the Equipment Lease Agreement, and further states that customers will be informed of the maintenance schedule, and maintenance and repair responsibilities, as well as the details of the warranty from the lease terms and conditions in the tariff schedules.

- a. Please clarify whether Puget Sound Energy plans to provide leasing customers with any additional documents or relevant materials beyond the Lease Agreement and the lease terms found in the tariff schedules? If the Company does plan to provide customers with any additional documents to explain the terms and conditions of the leasing program, please provide any sample or draft documents the Company has developed for this purpose.
- b. Please explain whether PSE plans to either: (1) provide leasing customers with a copy of the tariff schedule; (2) inform customers where they can find the tariff schedule on PSE's website; or (3) inform customers about the tariff schedules through other means. If PSE plans to inform customers about the tariff schedules through option (2) or (3), please explain and state specifically what PSE plans to communicate to customers, including the specific URL link (web address), if applicable.

Response:

- a. As it relates to the "important elements of the service" referenced in the Prefiled Direct testimony of Mr. Eric E. Englert, Exhibit No. ____ (EEE-1T), Puget Sound Energy ("PSE") will provide customers a copy of the Lease Agreement and the lease terms found in the tariff schedules, as well as "a copy of [the manufacturers' specifications and operation instructions] ... at time of installation," as detailed in PSE's Response to WUTC Staff Data Request No.

026. PSE does not currently plan to provide additional documents to explain the terms and conditions of the lease service to its leasing customers.

b. PSE's anticipated disclosure practices in response to the scenarios presented above include:

- 1) PSE does not plan to routinely provide participating customers with a paper copy of the tariff schedule. In response to a customer request for the tariff schedule, PSE will refer the customer to the website listed in 2) below, and, if the customer wishes, provide a paper copy of the tariff.
- 2) As detailed in PSE's Response to WUTC Staff Data Request No. 021, PSE's standard practice is to make all approved tariffs available to customers through its website," which can be accessed from the following page: <http://pse.com/aboutpse/Rates/Pages/default.aspx>.

As detailed in PSE's Response to WUTC Staff Data Request No. 021, PSE will provide each customer with a full account of the terms and conditions applicable to the lease through either electronic or paper form prior to the customer's acceptance of the service. The Lease Terms and Conditions are included as a separate document that is attached to each executed Equipment Lease Agreement. The Equipment Lease Agreement is filed as Attachment "A" to Electric Schedule 75.