



July 28, 2008

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Attention: Kristen Russell
Robert Williamson

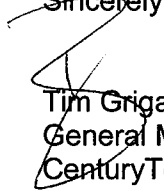
Reference: SERVICE QUALITY PERFORMANCE REPORT – June - 2008

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyTel of Washington for June, 2008. These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact Mary Taylor, Government Relations Manager, at 360-943-6996.

Sincerely,


Tim Grigar
General Manager, WA OR
CenturyTel of Washington, Inc

cc Distribution Listed Below:

Terry Beeler - Wentzville	Mark Johnston
Cal Simshaw - Vancouver	Ted Hankins – Monroe
Lee Massey	John Fryling
Mary Taylor	Larry VanCamp
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Trouble Ticket Report

June 2008

EXCHANGE	June 2008												June 2008 Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Jun 07	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08			
ALMIRA	1.21%	0.72%	1.69%	1.68%	0.73%	1.21%	1.46%	1.47%	0.98%	0.99%	1.96%	0.25%	4	0.99%	
AMES LAKE	1.82%	0.77%	0.77%	0.62%	0.93%	0.93%	1.86%	0.93%	0.62%	0.77%	0.46%	0.47%	10	1.60%	
ARLETTA	0.67%	0.87%	0.61%	0.77%	1.28%	0.67%	0.71%	0.84%	0.77%	0.58%	0.29%	0.43%	20	0.86%	
ASHFORD	2.50%	1.30%	0.94%	1.31%	1.42%	1.43%	1.05%	2.48%	0.87%	1.35%	0.96%	1.33%	22	2.09%	
BASIN CITY	0.78%	0.77%	0.15%	0.62%	1.09%	1.10%	0.63%	1.44%	0.32%	0.49%	0.49%	1.14%	4	0.65%	
BEAVER	0.70%	0.23%	0.71%	0.23%	0.70%	0.47%	1.41%	0.47%	0.00%	0.23%	0.23%	0.92%	0	0.00%	
BLAKELY ISL	1.26%	0.94%	0.63%	0.32%	0.63%	0.63%	0.93%	0.61%	0.60%	0.00%	0.30%	0.30%	7	2.06%	
CARNATION	0.76%	2.24%	1.35%	0.84%	1.55%	1.29%	1.56%	1.18%	0.66%	1.19%	0.54%	0.81%	12	0.83%	
CATHLAMET	0.64%	1.14%	1.51%	1.29%	0.86%	1.16%	1.67%	1.31%	0.80%	0.95%	0.95%	1.24%	13	0.95%	
CHENEY / EWU	0.44%	0.73%	0.58%	0.47%	0.80%	0.49%	0.51%	0.80%	1.09%	0.69%	0.51%	0.60%	30	0.68%	
CHEWELAH / VALLEY	1.60%	1.54%	0.99%	0.57%	0.97%	0.90%	1.63%	1.17%	1.84%	0.67%	0.82%	0.84%	48	1.16%	
CHINOOK	1.31%	1.05%	0.26%	1.57%	0.77%	0.25%	1.50%	1.97%	1.98%	1.49%	0.74%	0.49%	7	1.74%	
CLALLAM BAY	1.59%	0.87%	0.29%	0.73%	0.88%	1.78%	1.19%	0.75%	0.45%	0.90%	0.45%	0.60%	2	0.30%	
CLEARWATER	0.78%	0.00%	0.00%	0.00%	0.00%	1.46%	0.00%	0.70%	0.00%	2.07%	1.36%	0.00%	0	0.00%	
CONNELL	1.12%	0.42%	0.42%	0.63%	0.42%	0.07%	0.28%	0.64%	0.28%	0.57%	0.35%	0.21%	6	0.43%	
COULTEE CITY	0.51%	1.40%	0.38%	0.90%	1.03%	0.39%	0.13%	0.78%	1.31%	0.26%	0.80%	0.92%	10	1.32%	
COWICHE	0.82%	0.51%	0.41%	0.42%	0.94%	0.52%	0.84%	0.32%	0.21%	0.42%	0.42%	1.16%	2	0.21%	
CRESTON	2.53%	1.01%	0.25%	0.75%	0.50%	0.25%	0.74%	0.50%	1.27%	1.01%	0.50%	1.76%	4	1.01%	
CURTIS	1.63%	0.41%	0.20%	0.61%	1.62%	1.62%	1.67%	4.10%	1.74%	1.09%	1.74%	0.00%	1	0.22%	
DAVENPORT	0.90%	1.25%	1.25%	0.45%	0.55%	1.06%	1.11%	0.45%	0.95%	1.05%	0.90%	1.06%	11	0.55%	
EASTSOUND	0.95%	0.97%	1.08%	0.57%	0.63%	0.68%	0.77%	1.07%	0.60%	0.53%	0.68%	0.68%	35	0.75%	
EDWALL-TYLER	3.41%	2.24%	2.24%	0.99%	0.99%	2.74%	1.01%	3.02%	2.27%	1.01%	0.51%	1.01%	2	0.50%	
ELMA	0.87%	0.98%	1.04%	0.76%	1.58%	0.97%	1.74%	1.65%	1.14%	1.04%	0.87%	0.77%	38	1.02%	

BLMA P-IVEEP Service Quality Reports WASHINGTON Reports for 2008 June Trouble Report 2008



Trouble Ticket Report

June 2008

EXCHANGE	June 2008												Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index: Goal 4% or below
	Jun 07	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08			
ELTOPIA	1.11%	0.00%	1.48%	0.00%	1.48%	0.36%	1.84%	1.12%	0.37%	0.37%	1.12%	1.12%	2	0.75%	
EUREKA	1.27%	0.63%	1.58%	1.29%	0.00%	1.30%	1.30%	0.65%	0.98%	0.98%	1.30%	0.97%	2	0.64%	
FALL CITY	0.64%	1.15%	0.72%	0.92%	1.51%	1.04%	1.36%	1.16%	1.03%	1.00%	0.76%	0.94%	31	1.14%	
FORKS	0.31%	0.34%	0.20%	0.23%	0.52%	0.49%	0.69%	0.52%	0.46%	0.14%	0.17%	0.20%	8	0.23%	
FOX ISLAND	1.37%	1.16%	0.29%	0.67%	0.90%	0.76%	0.76%	0.46%	0.46%	0.32%	0.32%	0.24%	5	0.41%	
FRIDAY HARBOR	0.96%	1.23%	0.89%	0.74%	0.75%	0.79%	0.86%	0.48%	0.59%	0.44%	0.77%	0.94%	57	0.86%	
GIG HARBOR	0.79%	0.68%	0.54%	0.53%	0.89%	0.62%	0.75%	0.61%	0.56%	0.48%	0.41%	0.53%	108	0.53%	
GLENOMA	2.20%	1.23%	1.50%	1.98%	3.70%	2.48%	2.76%	2.55%	1.26%	3.58%	1.04%	1.32%	11	2.96%	5
HANSVILLE	0.53%	0.89%	0.54%	0.60%	0.79%	0.24%	1.17%	0.92%	0.68%	0.50%	0.88%	0.31%	14	0.88%	
HARRINGTON	1.87%	2.12%	1.18%	0.95%	0.95%	0.97%	0.97%	1.22%	0.98%	0.74%	1.22%	1.72%	6	1.49%	
HUMPTULIPS	0.85%	0.57%	1.14%	0.00%	2.02%	0.29%	6.14%	1.18%	1.18%	1.18%	0.60%	0.60%	2	0.59%	
INCHELIUM/HUNTERS	0.88%	1.09%	1.22%	1.37%	0.27%	0.75%	0.41%	0.41%	0.76%	0.69%	0.82%	1.01%	10	0.67%	
KAHLOTUS	0.54%	1.08%	0.00%	1.58%	1.06%	0.54%	0.00%	0.55%	0.55%	1.14%	0.00%	2.27%	1	0.57%	
KETTLE FALLS	2.05%	1.21%	0.94%	1.17%	1.06%	0.84%	0.88%	0.80%	0.50%	0.54%	0.84%	0.88%	20	0.77%	
KINGSTON	0.79%	0.62%	0.51%	0.58%	0.72%	0.84%	0.84%	0.64%	0.67%	0.35%	0.81%	0.60%	20	0.47%	
LAKE QUINAULT	0.82%	1.48%	0.65%	0.33%	1.33%	0.67%	2.03%	2.54%	2.54%	1.19%	0.85%	0.85%	5	0.86%	
LAKEBAY	1.35%	1.14%	1.29%	0.73%	1.53%	1.13%	1.53%	1.84%	1.47%	0.96%	0.98%	0.85%	47	0.91%	
LIND	1.27%	0.84%	1.89%	0.63%	0.21%	0.64%	0.43%	0.22%	0.65%	0.22%	0.00%	0.45%	1	0.22%	
LONG BEACH	0.76%	1.14%	0.82%	1.00%	1.06%	0.81%	0.56%	0.76%	1.09%	0.69%	0.56%	0.61%	22	0.56%	
LOPEZ	1.17%	1.72%	0.84%	1.26%	1.69%	0.89%	1.01%	0.80%	0.72%	0.80%	1.31%	0.51%	21	0.88%	
MATHEWS CORNER	0.43%	1.52%	2.18%	0.88%	0.00%	0.90%	0.46%	1.60%	0.69%	1.38%	0.46%	0.69%	10	2.28%	
MCCLEARY	0.79%	0.89%	0.36%	0.36%	1.36%	1.56%	1.20%	0.92%	0.65%	0.74%	0.66%	0.76%	15	1.42%	
MEDICAL LAKE	1.00%	1.21%	0.83%	0.80%	0.76%	0.59%	0.94%	1.74%	1.33%	1.33%	0.70%	0.74%	18	0.63%	

100% PAYEE Service Quality Reports
 WASHINGTON Reports for 2008
 June Troubleshooting Report 2008



Trouble Ticket Report

June 2008

EXCHANGE	June 2008												June 2008 Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Jun 07	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08			
MESSA	1.77%	1.06%	0.35%	0.70%	1.05%	0.00%	0.35%	0.35%	0.70%	1.07%	0.00%	0.00%	3	1.11%	
MINERAL	2.45%	2.49%	1.23%	1.87%	3.35%	1.23%	2.78%	1.85%	1.53%	9.20%	1.85%	0.61%	11	3.32%	
MONTESANO	0.70%	0.77%	0.89%	0.45%	0.79%	0.55%	1.80%	0.83%	0.95%	0.59%	0.50%	0.66%	16	0.51%	
MORTON	0.67%	0.94%	0.88%	0.75%	1.15%	1.21%	1.08%	1.08%	0.74%	0.20%	0.74%	0.34%	20	1.36%	
NEAH BAY	0.31%	0.84%	0.21%	0.73%	0.32%	0.74%	0.21%	0.32%	0.53%	0.21%	0.42%	0.32%	4	0.42%	
NESPELEM	1.40%	1.71%	1.92%	1.96%	0.82%	0.81%	0.65%	2.24%	2.08%	2.09%	0.81%	1.76%	10	1.61%	
NORTH BEND 831/888	0.63%	0.80%	0.63%	0.42%	0.78%	0.44%	0.47%	0.54%	0.60%	0.50%	0.51%	0.42%	37	0.56%	
NORTH VASHON	1.55%	1.31%	1.08%	1.01%	1.96%	1.11%	1.28%	1.04%	0.87%	1.05%	0.35%	0.71%	13	1.15%	
OCEAN PARK	0.78%	1.04%	0.75%	0.64%	1.47%	1.12%	0.86%	1.57%	1.52%	1.11%	0.99%	0.93%	25	0.75%	
OCOSTA	0.88%	0.30%	0.30%	0.92%	1.55%	1.25%	2.52%	2.51%	1.59%	0.32%	0.96%	1.90%	2	0.64%	
ODESSA	1.43%	0.60%	0.36%	0.72%	1.20%	0.49%	0.62%	0.99%	0.87%	0.37%	0.62%	1.85%	3	0.37%	
ORTING	1.03%	1.06%	1.19%	0.61%	1.44%	0.83%	0.83%	1.08%	0.91%	0.74%	0.81%	0.84%	30	0.58%	
PACIFIC BEACH	0.10%	1.47%	0.69%	0.99%	1.09%	1.09%	1.09%	0.89%	0.30%	0.39%	0.68%	1.58%	10	0.98%	
PACKWOOD	0.40%	0.49%	0.16%	0.33%	0.50%	0.43%	0.85%	0.60%	0.09%	0.09%	0.45%	0.27%	3	0.28%	
PE ELL	1.14%	1.28%	0.38%	0.39%	1.55%	1.41%	1.45%	1.72%	3.07%	3.21%	1.34%	1.20%	10	1.35%	
PUGET ISLAND	3.19%	2.21%	0.74%	1.48%	0.75%	0.25%	1.26%	1.78%	1.26%	2.51%	2.00%	1.25%	5	1.26%	
RANDLE	0.61%	1.01%	0.51%	1.02%	1.32%	1.01%	1.11%	1.21%	1.52%	0.71%	0.72%	0.62%	6	0.62%	
RAYMOND-LEBAM	0.79%	0.87%	0.66%	0.42%	0.92%	0.88%	1.02%	1.03%	1.28%	1.03%	0.46%	0.57%	16	0.57%	
REARDAN	1.10%	1.44%	1.19%	1.10%	0.94%	0.42%	0.93%	1.87%	0.85%	1.02%	0.68%	0.76%	11	0.94%	
RIMROCK/WHITEPASS	0.00%	0.35%	0.69%	0.35%	0.35%	0.00%	0.35%	0.35%	0.35%	0.35%	0.00%	0.00%	2	0.71%	
RITZVILLE-BENGE	0.45%	0.46%	1.24%	0.59%	1.23%	0.98%	0.79%	0.53%	0.92%	0.33%	0.26%	0.59%	11	0.73%	
ROYAL CITY	0.86%	0.86%	1.19%	0.33%	0.82%	0.60%	0.55%	0.44%	0.77%	0.83%	0.22%	0.61%	9	0.50%	
SNOQUALMIE RIDGE 396 PAYERS Service Quality Reports for 2008 WASHINGTON COM Reports for 2008 June Trouble Report 2008	0.47%	0.41%	0.40%	0.72%	0.18%	0.12%	0.18%	0.26%	0.27%	0.20%	0.27%	0.27%	7	0.49%	



Trouble Ticket Report

June 2008

EXCHANGE	June 2008												Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Jun 07	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Mar 08	Apr 08	May 08			
SNOQUALMIE PASS 434	1.43%	0.95%	0.71%	1.19%	1.18%	1.62%	0.46%	0.46%	0.00%	1.17%	0.48%	1.21%	2	0.48%	
SOUTH BEND	0.73%	0.80%	0.88%	0.61%	1.36%	1.09%	2.13%	1.58%	0.96%	0.69%	1.03%	0.48%	15	1.05%	
SOUTH PRAIRIE	1.84%	1.54%	1.01%	0.56%	1.36%	0.70%	2.40%	0.91%	1.16%	0.92%	1.03%	0.70%	16	0.81%	
SPANGLE	0.39%	0.99%	0.20%	0.20%	0.80%	0.20%	3.43%	1.63%	3.49%	0.82%	1.65%	1.03%	3	0.61%	
SPRAGUE	1.01%	1.61%	1.62%	1.02%	0.62%	0.42%	0.42%	0.42%	0.42%	0.43%	0.64%	1.71%	11	2.37%	
STARBUCK	0.74%	1.46%	0.00%	2.22%	0.74%	3.05%	0.76%	0.76%	2.31%	0.76%	3.08%	0.78%	1	0.78%	
TIETON	0.96%	0.41%	0.14%	0.69%	0.42%	0.70%	0.42%	0.42%	0.28%	1.38%	0.28%	0.14%	3	0.42%	
TWISP	0.85%	0.55%	0.60%	0.55%	0.60%	0.75%	0.40%	0.65%	0.40%	0.50%	0.46%	1.01%	15	0.76%	
VADER	1.61%	0.65%	0.76%	0.54%	1.08%	1.09%	1.42%	1.42%	0.33%	0.44%	1.43%	1.43%	5	0.55%	
VASHON	1.18%	1.50%	0.82%	0.89%	0.87%	0.69%	0.91%	0.87%	0.62%	0.75%	0.78%	0.83%	32	0.72%	
WASHTUCNA	0.39%	0.40%	1.20%	1.19%	1.99%	0.80%	0.00%	0.41%	0.41%	1.22%	0.41%	0.41%	2	0.82%	
WILBUR	2.29%	1.04%	0.94%	1.04%	0.83%	0.73%	0.73%	0.42%	0.74%	0.84%	0.84%	0.53%	6	0.63%	
WILSON CREEK	0.86%	2.88%	1.17%	1.16%	0.58%	1.47%	2.40%	1.20%	0.30%	1.20%	1.19%	1.19%	4	1.19%	
WINTHROP	0.45%	0.99%	0.68%	0.40%	0.81%	0.45%	0.27%	0.68%	0.49%	0.32%	0.22%	0.67%	11	0.49%	
YACOLT	0.58%	0.98%	0.58%	1.22%	1.87%	0.70%	0.71%	0.65%	1.90%	0.89%	0.41%	0.77%	15	0.89%	
GRAND TOTAL	0.94%	0.98%	0.78%	0.69%	1.00%	0.77%	0.97%	0.93%	0.86%	0.71%	0.66%	0.71%	1,129	0.74%	

Quality of Service

June 2008

(3) Missed Appointments / Installation

Total Appointments	Missed Appointments	Excluded Appointments
8,894	197	5

(4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	7 Days or Less
Monthly Report:	See Attachment A - June 2008	
Quarterly Report:	See Attachment B - June 2008	
Bi-Annual Report		

(5) Major Outages Over 48 Hours

# Over 48 Hours:	None
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(7) Switches - Dial Tone

On Track for Month?	Yes
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(8) Trunk Blocking

On Track for Month?	Yes
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(9) Repair Report / Repair Appointments Met

Total OOS	Total OOS Exempted by Rule	Net Trouble (total exempt)	Total of Net Trouble Cleared in 48 Hrs (Appts Met)	Total Net Not Cleared within 48 Hrs (Appointments Missed)
654	0	654	650	4
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Trouble Cleared in 72 Hrs (Appts Met)	Total Net Tickets Cleared in 72 Hours (Appointments Missed)
480	0	480	476	4

(4) Installation or Activation of Basic Service

Attachment A for June 2008

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	# of Orders Not Completed In 7 Days or Less
LONG BEACH	67	0
OCEAN PARK	33	0
CHINOOK	4	0
GIG HARBOR	146	0
FOX ISLAND	4	0
ARLETTA	22	0
MORTON	14	0
MINERAL	7	0
GLENOMA	5	0
RANDLE	13	0
PACKWOOD	9	0
ASHFORD	14	0
YACOLT	15	0
ORTING	40	0
SOUTH PRAIRIE	25	0
CONNELL	13	0
MESA	1	0
BASIN CITY	6	0
ELTOPIA	1	0
MATHEWS CORNER	10	0
KAHLOTUS	1	0
WASHTUCNA	3	0
LIND	2	0
STARBUCK	2	0
EUREKA	0	0
ROYAL CITY	37	0
LOPEZ/SHAW ISLAND	22	0
PUGET ISLAND	9	0
RAYMOND	13	0
RAYMOND/LEBAM	8	0
CATHLAMET	20	0
SOUTH BEND	14	0
OCOSTA	2	0
CURTIS	4	0
PE ELL	5	0
VADER	11	0
LAKEBAY (includes 1302)	65	0
MCCLEARY	18	0
ELMA	36	0
MONTESANO	34	0
KINGSTON	48	1
HANSVILLE	10	0
TWISP	34	1
WINTHROP	25	0
VASHON	32	0
NORTH VASHON	16	0

(4) Installation or Activation of Basic Service
Attachment A for June 2008

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	# of Orders Not Completed In 7 Days or Less
CHENEY	61	0
E.W.U.	0	0
SPANGLE	5	0
MEDICAL LAKE	30	0
REARDAN	13	0
DAVENPORT	24	0
CRESTON	5	0
HUNTERS/INCHELIUM	27	1
VALLEY	11	0
CHEWELAH	48	2
KETTLE FALLS	30	0
WILBUR	5	0
ODESSA	8	0
HARRINGTON	4	0
ALMIRA	4	0
COULEE CITY	8	0
WILSON CREEK	4	0
NESPELEM	8	0
RITZVILLE-BENGE	15	0
SPRAGUE	5	0
EDWALL-TYLER	5	0
NORTHBEND	50	0
SNOQUALMIE PASS	3	0
FALL CITY	15	0
CARNATION	10	0
SNOQUALMIE RIDGE	7	0
AMES LAKE	3	0
FRIDAY HARBOR	51	0
EAST SOUND	63	1
BLAKELY ISLAND/DECATURE	14	0
FORKS	29	0
NEAH BAY	12	0
BEAVER	5	0
CLALLAM BAY	9	0
CLEARWATER	9	0
PACIFIC BEACH	18	0
LAKE QUINAULT	4	0
HUMPTULIPS	11	0
COWICHE	11	0
TIETON	12	0
RIMROCK	4	0

(4) Installation or Activation of Basic Service

Attachment B for 2nd Qtr 2008

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (March Snapshot)
LONG BEACH	179	0
OCEAN PARK	85	0
CHINOOK	18	0
GIG HARBOR	433	0
FOX ISLAND	10	0
ARLETTA	40	0
MORTON	48	0
MINERAL	15	0
GLENOMA	10	0
RANDLE	33	0
PACKWOOD	30	0
ASHFORD	61	0
YACOLT	44	0
ORTING	139	0
SOUTH PRAIRIE	58	0
CONNELL	43	0
MESA	5	0
BASIN CITY	17	0
ELTOPIA	7	0
MATHEWS CORNER	24	0
KAHLOTUS	7	0
WASHTUCNA	6	0
LIND	8	0
STARBUCK	3	0
EUREKA	8	0
ROYAL CITY	84	0
LOPEZ/SHAW ISLAND	69	0
PUGET ISLAND	17	0
RAYMOND	48	0
RAYMOND/LEBAM	31	0
CATHLAMET	63	0
SOUTH BEND	39	0
OCOSTA	9	0
CURTIS	17	0
PE ELL	27	0
VADER	32	0
LAKEBAY (includes 1302)	189	0
MCCLEARY	48	0
ELMA	118	0
MONTESANO	83	0
KINGSTON	142	0
HANSVILLE	22	0
TWISP	100	0
WINTHROP	74	0
VASHON	84	0
NORTH VASHON	29	0
CHENEY	172	0

(4) Installation or Activation of Basic Service

Attachment B for 2nd Qtr 2008

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (March Snapshot)
E.W.U.	0	0
SPANGLE	11	0
MEDICAL LAKE	108	0
REARDAN	30	0
DAVENPORT	64	0
CRESTON	11	0
HUNTERS/INCHELIUM	76	0
VALLEY	27	0
CHEWELAH	144	0
KETTLE FALLS	105	0
WILBUR	17	0
ODESSA	24	0
HARRINGTON	11	0
ALMIRA	12	0
COULEE CITY	22	0
WILSON CREEK	9	0
NESPELEM	31	0
RITZVILLE-BENGE	37	0
SPRAGUE	17	0
EDWALL-TYLER	12	0
NORTHBEND	144	0
SNOQUALMIE PASS	8	0
FALL CITY	36	0
CARNATION	34	0
SNOQUALMIE RIDGE	35	0
AMES LAKE	12	0
FRIDAY HARBOR	218	0
EAST SOUND	169	0
BLAKELY ISLAND/DECATURE	26	0
FORKS	103	0
NEAH BAY	40	0
BEAVER	19	0
CLALLAM BAY	25	0
CLEARWATER	16	0
PACIFIC BEACH	56	0
LAKE QUINAULT	14	0
HUMPTULIPS	23	0
COWICHE	31	0
TIETON	36	0
RIMROCK	6	0

(4) Installation or Activation of Basic Service
Attachment C - Bi-Annual June 2008

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	>180 Days (Snapshot)
LONG BEACH	325	0
OCEAN PARK	198	0
CHINOOK	41	0
GIG HARBOR	840	0
FOX ISLAND	22	0
ARLETTA	75	0
MORTON	99	0
MINERAL	31	0
GLENOMA	27	0
RANDLE	74	0
PACKWOOD	54	0
ASHFORD	96	0
YACOLT	92	0
ORTING	267	0
SOUTH PRAIRIE	123	0
CONNELL	95	0
MESA	14	0
BASIN CITY	36	0
ELTOPIA	12	0
MATHEWS CORNER	39	0
KAHLOTUS	12	0
WASHTUCNA	14	0
LIND	16	0
STARBUCK	9	0
EUREKA	18	0
ROYAL CITY	145	0
LOPEZ/SHAW ISLAND	115	0
PUGET ISLAND	35	0
RAYMOND	112	0
RAYMOND/LEBAM	60	0
CATHLAMET	106	0
SOUTH BEND	86	0
OCOSTA	22	0
CURTIS	45	0
PE ELL	62	0
VADER	63	0
LAKEBAY	354	0
MCCLEARY	84	0
ELMA	225	0
MONTESANO	169	0
KINGSTON	260	0
HANSVILLE	41	0
TWISP	140	0
WINTHROP	111	0
VASHON	157	0
NORTH VASHON	63	0
CHENEY	306	0

(4) Installation or Activation of Basic Service
Attachment C - Bi-Annual June 2008

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	>180 Days (Snapshot)
E.W.U.	0	0
SPANGLE	21	0
MEDICAL LAKE	178	0
REARDAN	58	0
DAVENPORT	114	0
CRESTON	14	0
HUNTERS/INCHELIUM	130	0
VALLEY	48	0
CHEWELAH	258	0
KETTLE FALLS	180	0
WILBUR	37	0
ODESSA	40	0
HARRINGTON	19	0
ALMIRA	19	0
COULEE CITY	39	0
WILSON CREEK	15	0
NESPELEM	82	0
RITZVILLE-BENGE	72	0
SPRAGUE	36	0
EDWALL-TYLER	21	0
NORTHBEND	274	0
SNOQUALMIE PASS	15	0
FALL CITY	76	0
CARNATION	63	0
SNOQUALMIE RIDGE	66	0
AMES LAKE	27	0
FRIDAY HARBOR	398	0
EAST SOUND	292	0
BLAKELY ISLAND/DECATURE	46	0
FORKS	226	0
NEAH BAY	69	0
BEAVER	33	0
CLALLAM BAY	38	0
CLEARWATER	32	0
PACIFIC BEACH	102	0
LAKE QUINAULT	35	0
HUMPTULIPS	29	0
COWICHE	62	0
TIETON	74	0
RIMROCK	11	0



WASHINGTON STATE
DETAIL OF TICKETS EXCLUDED
FROM TROUBLE INDEX REPORT

June 2008

EXCHANGE	TOTAL EXCLUDED	REASON
Glenoma	5	2@no trouble found; 1@natural causes; and 1@other workman



WASHINGTON STATE SERVICE QUALITY REPORT
EXPLANATION OF EXCEPTIONS
June 2008

EXCHANGE	Month/Year	REASON TROUBLE INDEX IS OVER 4 %
Humtulls	December 2007	21 - Commercial power failure that lasted hours
Curtis	January 2008	19 - some facilities/homes still flooded after December storm
Mineral	March 2008	25 - Common caused when carrier system went down and needed to be rebooted