#### 1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	

(d) Established Service Intervals for existing DS-1 Capable Loops, DS1 Capable Feeder Loop:

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days	
b)	4 or more	ICB	•

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-24 lines	3 Business days	
d)	25 or More	ICB	

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 Business days
b)	9 or more	ICB

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

24 Hours OSS	
48 Hours AS	

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours		

(j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days
b)	9 to 16 Lines	Three (3) Business Days
c)	17 to 24 Lines	Three (3) Business Days
d)	25 or more Lines	ICB

(k) OCn Loop

1 or more Lines ICB	
---------------------	--

(I) Shared Distribution Loop

_		
	1 or more Lines	Five (5) Business Days

#### 2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
UDIT, EUDIT, UCCRE			
DS0	1 to 8	High Density: Five (5) Business Days	4 hrs. High Density
		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5) Business Days	4 hrs High Density
		Low Density: Eight (8) Business Days	4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Ten (10) Business Days	4 hrs Low Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs
UDIT AND EUDIT Facility	Single Band Width	UDIT Interval + 3 days	

#### 3.0 Unbundled Local Switching Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a US WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.

Unbundled Switching – DS1 Trunk	1 to 8 Ports	High Density: Five (5)	24 hrs. High
Port		Business Days	Density
		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
		,	
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message	High Density	Seven (7) Business	24 hrs.
Trunk Groups		Days	
Translation questionnaire	1 to 24		
required	25 to 48	Eight (8) Business Days	24 hrs.
Routing to trunks is ordered	49 to 72	Ten (10) Business Days	24 hrs.
separately as Customized	73 to 96	Twelve (12) Business	24 hrs.
Routing		Days	
DS1 trunk port & UDIT in place.	97 to 120	Fourteen (14) Business	24 hrs.
		Days	
	121 to 144	Fifteen (15) Business Days	24 hrs.
	145 to 168	Sixteen (16) Business Days	24 hrs.
	169 to 240	Eighteen (18) Business	24 hrs.
		Days	
	241 or more	ICB	24 hrs.
	Low Density	Eighteen (18) Business	24 hrs.
	1 to 24	Days	
	25 to 72	Nineteen (19) Business	24 hrs.
		Days	
	73 to 120	Twenty (20) Business	24 hrs.
		Days	
11.1 . 11.10 . 11.11	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way	1 to 8 Trunks	High Density: Five (5)	24 hrs. High
and DID Equivalent Group		Business Days	Density
(add/change/increase)		Low Donaity: Six (6)	24 bro Low
DS1 trunk port in place		Low Density: Six (6)	24 hrs. Low
	9 to 16 Trunks	Business Days	Density
	9 to 16 Trunks	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	1	Lusinos Days	Donoity

	17 to 24 Trunks	High Density: Seven (7)	24 hrs. High
	The Distriction	Business Days	Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN Capable Trunk-Side DS1 Trunk port in place	1 to 8	High Density: Five (5) Business Days	4 hrs. High Density
John Hamilton III planed		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	<ul> <li>Design changes –</li> <li>8 Business days</li> <li>Non-design changes – 5 Business days</li> <li>Service changes –</li> </ul>	New service request – 10 Business days	24 hrs
	5 Business days		

#### 4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records			N/A	Ten (10)	N/A
Inquiry (IRI)				Business Days	
(simple & complex)					
Field Verification			N/A	Twenty (20)	N/A
And Quote				Business Days	
Preparation					
(FVOP)					
Provisioning (non-			N/A	Twenty (20)	
FVOP requests)				Business Days	
OC3 and Higher			N/A	ICB	

#### 5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Flow Through, Fully Electronic	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Flow Through, Fully Electronic	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	20-39 Lines	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
<b>UNE-P POTS 'New'-Residence</b> Simple CO Features, or Number	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Simple CO Features, or Number	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes	20-39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
	Treatment for Non- payment issues	Same Business Day as payment receipt validated	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	1 to 39 Lines	Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is 3 (Three) Business Days.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P POTS 'New'-Business	1 to 19 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes,	. to to Linou	indicated by Appointment	48 hrs AS
Changes with inward line activity		Scheduler	.5157.15
Facility Check indicates		<b>Note:</b> Appointment Scheduler	
"AVAILABLE DISP. REQ" and		minimum default interval is 3	
DISPATCH "YES"		(Three) Business Days.	
	20-39 Lines	Four (4) Business Days or	24 hrs OOS
		next available due date	48 hrs AS
		thereafter as indicated by	
		Appointment Scheduler.	
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-	1-10 Listings	Two (2) Business Days	401113710
<ul> <li>Directory Listings Changes</li> </ul>	11 to 20 Listings	Five (5) Business Days	
(R Orders)	21-50 Listings	Ten (10) Business Days	
,	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to	Three (3) Business Days	
	POTS line	55 (5) Zas1555 Zay5	
■ Voice Mail			
Conversions to UNE-P POTS-	1 to 39 Lines	Three (3) Business days	24 hrs OOS
POTS Residence to UNE-P			48 hrs AS
- Conversion as Specified	40 or more lines	ICB	24 hrs OOS
- Simple CO Features			48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Residence		Next Business Day if received	
- Conversion as Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 19 Lines	Three (3) Business days	24 hrs OOS
POTS Business to UNE-P			48 hrs AS
- Conversion As Specified	20 to 39 Lines	Four (4) Business Days	24 hrs OOS
- Simple CO Features			48 hrs AS
	40 or more Line	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Business		Next Business Day if received	
- Conversion As Is	40	later than 12:00 p.m.	044 000
	40 or more Lines	ICB	24 hrs OOS
LINE D Line College	4 to 01 in a	High Density Fig. (5)	48 hrs AS
UNE-P Line Splitting – UNE-P POTS to UNE-P POTS	1 to 8 Lines	High Density: Five (5)	24 hrs OOS
		Business Days	48 hrs AS
with Line Splitting - Conversion As Specified		Low Density: Six (6) Business	
- Conversion As Specified		` ` `	
		Days	

	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: (9) Business	
	47 to 04 Lines	Days	24 hrs 000
	17 to 24 Lines	High Density: (7) Business	24 hrs OOS
	0F 00 Lines	Days	48 hrs AS
	25-39 Lines	ICB	24 hrs OOS
	40 or more Lines or	ICB High Density: Five (5)	48 hrs AS 24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
	required	Dusiness Days	40 1113 70
UNE-P Line Splitting –	1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS	. 10 0 200	days	48 hrs AS
Business with Line Sharing to			
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
- Conversion as Specified		Days	
· ·	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: Nine (9)	
		Business Days	
	17 to 24 Lines	High Density: Seven (7)	24 hrs OOS
		Business Days	48 hrs AS
		Law Danait v Tan (40)	
		Low Density: Ten (10) Business Days	
	25-39 Lines	ICB	24 hrs OOS
	20 00 11100		48 hrs AS
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
		_	
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
Osmansiana (s. UNE D. DDV	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX –	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or	O to 10 Twinds	Civ (6) Pusings Davis	4 6 40
Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	I I IU 24 ITUNKS	Seven (1) Dusiness Days	4 1115
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
1.3	7 to 9 Lines	Twenty (20) Business Days	4 hrs
		1 Sinty (25) Basinoss Bays	

	10 to 12 Lines	Twenty four (24) Business	4 hrs
	10 10 12 200	Days	1 10
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN ) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
0	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN PRI-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 - Non Designed-	1 to 10 Lines	Five (5) Business Days	24 hrs OOS 48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex 21 - Non Designed- New Installations	1 to 10 Lines [Facility check indicates "Available Dispatch Required" and Dispatch "Yes".]	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Establish Common Block	1 to 10 Lines - No Optional Features 1 to 10 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	Twenty (20) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
	11-21 Lines – No Optional Features 11 to 21 Lines –	Twenty (20) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS
	w/Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)		48 hrs AS
	22 or more Lines with or without Optional Features	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] Common Block Configuration Required - Feature Additions requiring Common Block activity per Common Block	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)	Five (5) Business Days	24 hrs OOS 48 hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) Business Days	24 hrs OOS 48 hrs AS

UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Centrex Management System (CMS) UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Designed Services subsequent	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed)  Tie Lines/DFI/FX	Twenty (20) Business Days (after the initial Common Block & associated lines are installed)  Thirteen (13) Business Days (may be longer due to facility due date requirements)	N/A  24 hrs OOS 48 hrs AS
to initial Common Block installation  UNE-P Centrex Plus / UNE-P Centron  [Centron is MN only]  No Common Block  Configuration Required  - Centrex Management System  (CMS)  Network Access Registers	Additional/New Station Lines to be added to CMS Additions Change from Non Blocked to Blocked Service	Five (5) Business Days after line is installed  Five (5) Business Days ICB	N/A N/A N/A
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes: Conversions	1 to 10 Lines per location	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
New Lines Moves NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation.	11 to 20 Lines per location  21 or more Lines per location	Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler. ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Line Feature changes/additions/ Removals	1 to 19 Lines 20 or more Lines	Three (3) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS

Tie Lines/DFI/FX	
Centron is MN only    No Common Block   Configuration Required     Designed Services subsequent to initial Common Block installation   UNE-P Centrex Plus / UNE-P Centron     Centron is MN only    No Common Block Configuration Required     Automatic Route Selection (ARS)     Centron is MN only    No Common Block Configuration Required Automatic Route Selection (ARS)     Adding new Patterns     Changes to Patterns     Designed Services subsequent to Common Block (may be longer if the activation of ARS is tied to a Private Line facility installation)     Changes to Patterns: Five (5) days     Ten (10) days     Twenty (20) Business Days     Twenty (20) Business Days     Catherine Required (ABS)     Changes to Patterns     Changes to Patterns     Changes to Patterns     Changes to Patterns     Twenty (20) Business Days     Catherine Requirements	
No Common Block Configuration Required Designed Services subsequent to initial Common Block installation  UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Automatic Route Selection (ARS)  Subsequent to Common Block (may be longer if the activation of ARS is tied to a Private Line facility installation)  Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes Adding new Patterns  Twenty (20) Business Days 48 hrs AS  Ten (10) days Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
Configuration Required Designed Services subsequent to initial Common Block installation  UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Automatic Route Selection (ARS)  Subsequent to Common Block (may be longer if the activation of ARS is tied to a Private Line facility installation)  Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes  Adding new Patterns  Twenty (20) Business Days  24 hrs OOS 48 hrs AS  Ten (10) days Twenty (20) days  Twenty (20) Business Days  24 hrs OOS 48 hrs AS	
Designed Services subsequent to initial Common Block installation  UNE-P Centrex Plus / UNE-P Centron  [Centron is MN only]  No Common Block Configuration Required Automatic Route Selection (ARS)  Subsequent to Common Block (may be longer if the activation of ARS is tied to a Private Line facility installation)  Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes  Adding new Patterns  Twenty (20) Business Days 24 hrs OOS 48 hrs AS  Ten (10) days Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
to initial Common Block installation  UNE-P Centrex Plus / UNE-P Centron  [Centron is MN only]  No Common Block Configuration Required Automatic Route Selection (ARS)  Subsequent to Common Block (may be longer if the activation of ARS is tied to a Private Line facility installation)  Changes to Business Days:  1 to 25 changes 24 hrs OOS 48 hrs AS  Ten (10) days Twenty (20) Business Days 24 hrs OOS 48 hrs AS  Ten (10) days Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
UNE-P Centrex Plus / UNE-P Centron  [Centron is MN only]  No Common Block Configuration Required Automatic Route Selection (ARS)  Subsequent to Common Block Installation  Changes to Patterns: 1 to 25 changes 24 hrs OOS 48 hrs AS  Twenty (20) Business Days (may be longer if the activation of ARS is tied to a Private Line facility installation)  Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes  Adding new Patterns  Twenty (20) Business Days 24 hrs OOS 48 hrs AS  Ten (10) days Twenty (20) days  Twenty (20) Business Days  Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
UNE-P Centrex Plus / UNE-P Centron  [Centron is MN only]  No Common Block Configuration Required Automatic Route Selection (ARS)  Subsequent to Common Block Installation  Changes to Patterns: 1 to 25 changes 24 hrs OOS 48 hrs AS  Twenty (20) Business Days (may be longer if the activation of ARS is tied to a Private Line facility installation)  Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes  Adding new Patterns  Twenty (20) Business Days 24 hrs OOS 48 hrs AS  Ten (10) days Twenty (20) days  Twenty (20) Business Days  Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
Centron   Common Block   Installation   Installation   Of ARS is tied to a Private Line   facility installation   Changes to   Patterns:   Twenty (20) Business Days   24 hrs OOS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48 hrs AS   Adding new Patterns   Twenty (20) Business Days   24 hrs OOS   48	
[Centron is MN only] No Common Block Configuration Required Automatic Route Selection (ARS)  Installation  Of ARS is tied to a Private Line facility installation)  Changes to Patterns:  1 to 25 changes 26 to 50 changes 51 or more changes Adding new Patterns  Twenty (20) Business Days  24 hrs OOS Ten (10) days Twenty (20) days  Twenty (20) Business Days  24 hrs OOS 48 hrs AS	
Configuration Required Automatic Route Selection (ARS)  Changes to Patterns: Five (5) days 1 to 25 changes 26 to 50 changes 51 or more changes Adding new Patterns  Twenty (20) Business Days 24 hrs OOS Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
Automatic Route Selection (ARS)  Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes Adding new Patterns  Twenty (20) Business Days  48 hrs AS  Ten (10) days Twenty (20) days  Twenty (20) Business Days  24 hrs OOS 48 hrs AS	
(ARS)  1 to 25 changes 26 to 50 changes 51 or more changes Adding new Patterns Ten (10) days Twenty (20) days Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
26 to 50 changes 51 or more changes Adding new Patterns Twenty (20) days Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
51 or more changes Adding new Patterns Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
Adding new Patterns Twenty (20) Business Days 24 hrs OOS 48 hrs AS	
48 hrs AS	
UNE-P Centrex Plus / UNE-P Per Request Thirteen (13) Business Days 24 hrs OOS	
Centron 48 hrs AS	
[Centron is MN only]	
No Common Block	
Configuration Required	
Uniform Call Distribution (UCD)	
UNE-P Centrex Plus / UNE-P Blocks Five (5) Business Days N/A	
Centron (No limit on amount	
[Centron is MN only] of numbers.)  No Common Block	
Configuration Required	
Additional Numbers subsequent	
to initial Common Block	
installation	
NOTE: Additional numbers are	
"chipped" into the Common	
Block at the time of request.	

#### 6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)-		Business Days	Density
DS0 or Voice Grade			
Equivalent		Low Density: Six (6) Business	4 hrs Low
	0.1.10	Days Co. (a) P	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
		Days	Density
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
			,
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL) –		Business Days	Density
DS1		Law Danaiton Field (0)	4 1 1
		Low Density: Eight (8)	4 hrs Low
	9 to 16	Business Days High Density: Six (6) Business	Density 4 hrs High
	3 10 10	Days	Density
		Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
	05	Business Days	Density
Enhanced Extended Local	25 or more	ICB	4 hrs
Enhanced Extended Loop (EEL) –	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
DS3		Business Days	Density
D33		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs
	I of filoro officials	100	11113

Enhanced Extended Loop Conversions (EEL-C) –	ICB	24 hrs OOS 48 hrs AS
Private Line (PLTS) - Conversion as is		

\* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).