

November 28, 2007

Comparison of Late Payment Charges of Washington Utility Companies

| | Industry | Late is: | Percentage | Minimum | Additional Terms & Conditions |
|-----------------------|----------|--|------------|---------|---|
| Verizon | T | 15 days after presentation | 1.50% | \$2.50 | Applied to total amount not paid on time. Waived if customer agrees to a payment plan and pays per plan |
| Avista | G & E | | 0% | 0 | 1% LPC proposed and then withdrawn in pending rate case |
| Cascade | G | 30 days after bill date | 1% | 0 | |
| Northwest Natural | G | cannot determine from tariff | 1% | \$1.00 | |
| PacifiCorp | E | next months' bill date | 1% | 0 | |
| PSE | G & E | 30 days after bill mailing date | 1% | 0 | |
| CenturyTel Cowiche | T | 15 days from presentation | 1% | 0 | |
| CenturyTel Washington | T | Amount carried over to next month's bill | 1% | 0 | credited to recognize advance billing of local service |
| Qwest | T | next month's bill date | 1% | 0 | Waived if customer agrees to a payment plan and pays per plan |
| Embarq | T | | 0 | 0 | |
| Lewis River | T | more than 15 days after presentation | 0 | 0 | |
| Ellensburg | T | Amount carried over to next month's bill | 1% | 0 | Waived if customer agrees to a payment plan and pays per plan credited to recognize advance billing of local service |
| Hat Island | T | Due upon presentation | 0 | 0 | |
| Hood Canal | T | more than 15 days after bill date | 0 | 0 | |
| Inland Telephone | T | Due upon presentation | 0 | 0 | |
| Kalama Telephone | T | more than 30 days after presentation if for one month more than 20 days after presentation if for one month | 0 | 0 | |
| M&L Enterprises | T | more than 20 days after postmarked date | 1.50% | 0 | "Company may make a late payment charge" |
| Mashell Telecom | T | more than 15 days after bill date | 0 | 0 | |
| McDaniel | T | Due when rendered | 0 | 0 | |

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| Pend Oreille | T | more than 10 days after postmarked date | not specified | not specified | "Company may make a late payment charge" |
| Pioneer Telephone | T | more than 15 days after bill date | 0 | 0 | |
| Tenino Telephone | T | Due upon presentation | 0 | 0 | |
| Toledo Telephone | T | more than 30 days after presentation if for one month more than 20 days after presentation if for one month | 0 | 0 | |
| Whidbey Telephone | T | more than 15 days after presentation date | 0 | 0 | |
| YCOM Networks | T | Amount carried over to next month's bill | 1% | 0 | Waived if customer agrees to a payment plan and pays per plan credited to recognize advance billing of local service |
| Bainbridge Disposal | SW | more than 21 days after mailing | 1% | \$1 | |
| Pacific Disposal (LeMay) | SW | more than 21 days after mailing | 1% | \$1 | |
| Peninsula Sanitation | SW | more than 21 days after mailing | 0 | 0 | |
| Rabanco | SW | more than 21 days after mailing | 1% | \$1 | |
| Waste Management | SW | more than 21 days after mailing | 1% | \$1 | |
| Washington Water | W | 15 days after mailing | 0 | 0 | |
| Comcast Digital Voice | VOIP | 48 days past payment due date | | \$3 | |
| Vonage | VOIP | payments are automatically taken by Voice | 0 | 0 | automated payment methods only. |
| AT&T | T- CLEC | Due upon presentation | up to 3% | \$5.50 | "If a local telephone company or other entity bills you for the Services on our behalf that company's late payment charges and policies will apply." |
| Teleconnect USA | CLEC | 15 days after billing | 0 | 0 | |
| Verizon NW - Oregon | T | | 1.50% | | A late payment charge, at a rate currently prescribed by the Commission may be applied to unpaid balances carried forward to the customers' next month's bill. Regulations involving late payment charges are included in Sub-chapter 860-21-120 and Sub-chapter 860-31-126 of the Oregon Administrative Rules |

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| | | | | (OAR). The text of the OAR is available for customer inspection upon request. [NOTE: Maximum rate for 2008 is 1.7%] |
| Verizon West Coast Inc. - Northern C&T | 22 days after billing | 1.50% | 0 | A late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of \$20.00 or more carried forward. The 1.5 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill |
| Verizon New York | T paid after due date on bill | 1.50% | \$5.00 | applies to all amounts previously billed on customers' bills and remaining unpaid at the time the next bill is prepared, excluding the previous month's local service charge, but including arrears and late payment charges. For residence customers only, the 1.5% late payment charge applies to balances of \$5.00 or less. The 1.5% late payment charge or the \$5.00 minimum late payment charge, whichever amount is greater, applies to balances greater than \$5.00 |
| Verizon Texas | T 15 days after billing | 5.00% | | Applicable to unpaid balances on business and residential bills after 30 days from the customer's billing cycle date. |
| Verizon Virginia Inc. | T | 1.50% | | applies to any unpaid balance carried forward from a monthly bill to the next month's bill, including all long distance charges billed by the Telephone Co. for an interexchange carrier. |
| Verizon New England Inc. (Mass) | T 25 days after bill date | 1.50% | | applied to all previously billed charges relating to telephone services with exceptions (Lifeline, disputed bills, customers on payment plans) |