

181051 Exh. BR-41RX
181051 Exh. JDW-51RX

REDACTED VERSION

Susan Ornstein

From: Chris Ruddell <Chris.Ruddell@comtechtel.com>
Sent: [REDACTED]
To: Rebecca Miller
Subject: FW: 911 Services - State of Washington - [REDACTED]

Chris Ruddell | ATAC Manager | Safety & Security Technologies | Comtech Telecommunications Corp. | 2401 Elliott Ave, 2nd floor, Seattle, WA 98121 | NOC 800.959.3749 | 206.792.2013 (o) | 206.437.1236 (m)
| Chris.Ruddell@comtechtel.com | www.comtechtel.com | [@ComtechSST](https://twitter.com/ComtechSST)

From: Ruobo Lu <Ruobo.Lu@comtechtel.com>
Sent: [REDACTED]
To: Business FCC <BusinessFCC@comtechtel.com>; #NOC Management <NOCManagement@telecomsys.com>
Cc: Andrew Singer <Andrew.Singer@comtechtel.com>; Brian McNealy <Brian.McNealy@comtechtel.com>
Subject: Re: 911 Services - State of Washington - [REDACTED]

To all,

[REDACTED]

NOC will send out "resolved" notification to external stakeholders shortly.

Let me know if you have any questions.

Thanks!

Ruobo Lu
Mobile device

From: Ruobo Lu <ruobo.lu@comtechtel.com>
Sent: [REDACTED]
To: Business FCC
Cc: Andrew Singer; Brian McNealy
Subject: FW: 911 Services - State of Washington - [REDACTED]

FYI – my escalation to CTL to [REDACTED] ..

Ruobo Lu | Director | NOC Services | Safety & Security Technologies | Comtech Telecommunications Corp. | 2401 Elliott Ave, 2nd floor, Seattle, WA 98121 | 206.792.2366 (o) | 425.835.3812 (m)
| ruobo.lu@comtechtel.com | www.comtechtel.com
NOC: 800.959.3749 | +1.206.792.2193 | noc@comtechtel.com
CPE NOC: 877.223.1526 | Support-NG9-1-1@comtechtel.com

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From: Ruobo Lu
Sent: [REDACTED]
To: Schneider, Carlton <carlton.schneider@centurylink.com>
Cc: Ruobo Lu <Ruobo.Lu@comtechtel.com>; #NOC Management <NOCManagement@telecomsys.com>; Volga Mermut <Volga.Mermut@comtechtel.com>; #COMTECH NOC <noc@comtechtel.com>; Lisa Dubuque <Lisa.Dubuque@comtechtel.com>
Subject: RE: 911 Services - State of Washington - [REDACTED]

Hi Carlton:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Thanks!

Ruobo Lu | Director | NOC Services | Safety & Security Technologies | Comtech Telecommunications Corp. | 2401 Elliott Ave, 2nd floor, Seattle, WA 98121 | 206.792.2366 (o) | 425.835.3812 (m)
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From: Ruobo Lu
Sent: [REDACTED]
To: Schneider, Carlton <carlton.schneider@centurylink.com>
Subject: Re: 911 Services - State of Washington - [REDACTED]

Our engineers are trying to confirm [REDACTED].

Ruobo Lu
Mobile device

From: Ruobo Lu <ruobo.lu@comtechtel.com>

Sent: [REDACTED]

To: Schneider, Carlton

Subject: Re: 911 Services - State of Washington [REDACTED]

Carlton,

[REDACTED]

[REDACTED]

Ruobo

Ruobo Lu
Mobile device

From: Schneider, Carlton <carlton.schneider@centurylink.com>

Sent: [REDACTED]

To: Ruobo Lu

Subject: Fwd: 911 Services - State of Washington - [REDACTED]

WARNING: External Email: Exercise Caution

Can you please confirm?

Sent from my iPhone

Begin forwarded message:

From: "St. Germain, Ellen" <Ellen.St.Germain@Level3.com<<mailto:Ellen.St.Germain@Level3.com>>>

Date: [REDACTED]

To: "Schneider, Carlton" <Carlton.Schneider@Level3.com<<mailto:Carlton.Schneider@Level3.com>>>

Cc: "Reel, Ryan" <Ryan.Reel@Level3.com<<mailto:Ryan.Reel@Level3.com>>>

Subject: RE: 911 Services - State of Washington - [REDACTED]

** Removing Ron

I just confirmed with the PSS NOC the following:

[REDACTED]

Are you saying that is wrong?

-ESG

From: Schneider, Carlton <Carlton.Schneider@Level3.com<<mailto:Carlton.Schneider@Level3.com>>>

Sent: [REDACTED]

To: St. Germain, Ellen <Ellen.St.Germain@Level3.com<mailto:Ellen.St.Germain@Level3.com>>; Pfaff, Ron <Ron.Pfaff@Level3.com<mailto:Ron.Pfaff@Level3.com>>
Cc: Reel, Ryan <Ryan.Reel@Level3.com<mailto:Ryan.Reel@Level3.com>>
Subject: 911 Services - State of Washington [REDACTED]
Importance: High

Ron, Ellen –

* I have had messages and a call from TNS and ComtechTel, providers for 911 services in the state of Washington.

* [REDACTED]

Ruobo Lu is authorized to support resolution and diagnostics on this ticket on behalf of TNS, and he is reachable at 425-835-3812
Ruobo.Lu@comtechtel.com<mailto:Ruobo.Lu@comtechtel.com> or ruobo.lu@gmail.com<mailto:ruobo.lu@gmail.com>

Thank you - Carlton

Carlton Schneider

Dir Customer Support Team

Wholesale
Work: 720.888.4776

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