

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket U-200281**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended March 31, 2021**

COVID Term Sheet Category Itemization:	WA Q1 2020	WA Q2 2020	WA Q3 2020	WA Q4 2020	WA 2020 Total	WA Q1 2021	WA 2021 Total	WA Combined Total
Direct Costs	9,186	215,406	51,243	42,403	318,237			
Direct Savings and Benefits	-	-	(90,907)	(41,864)	(132,771)			
Bad Debt Expense Accrued Above Baseline	32,547	51,920	42,790	134,678	261,934			
Late Payment Fees Not Assessed	28,396	3,432	10,949	14,950	57,728			
Reconnection Charges	-	-	-	-	-			
COVID-19 Bill Payment Assistance Program	-	-	-	-	-			
<b>Totals</b>	<b>70,130</b>	<b>270,759</b>	<b>14,075</b>	<b>150,166</b>	<b>505,129</b>			