

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket UG 200264**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended December 31, 2020**

COVID Term Sheet Category Itemization:	WA Q1 2020	WA Q2 2020	WA Q3 2020	WA Q4 2020	WA Total
Direct Costs	9,186	215,406	51,243		
Direct Savings and Benefits	-	-	(90,907)		
Bad Debt Expense Accrued Above Baseline	32,547	51,920	42,790		
Late Payment Fees Not Assessed	28,396	3,432	10,949		
Reconnection Charges	-	-	-		
COVID-19 Bill Payment Assistance Program	-	-	-		
<b>Totals</b>	<b>70,130</b>	<b>270,759</b>	<b>14,075</b>		