

Received
Records Management
Jan 17, 2025

CONTACT INFORMATION COMPLIANCE FILING (WAC 480-120-414)

Company Name:	Inmate Calling Solutions, LLC d/b/a ICSolutions	(UBI: 602 335 874)
Service Provided:	Prepaid, debit and collect calling from correctional institutions.	
Emergency Plan (Y/N):	Y	
Emergency Plan Filed with UTC (Y/N):	N	
Network Operations Center (Y/N):	N	
Network Operations Center Location:	N/A	

	<u>Name</u>	<u>Title</u>	<u>24 HR (Y/N)</u>	<u>Address</u>	<u>Email</u>	<u>Telephone</u>	<u>Cell</u>	<u>Change from 2022</u>
Regulatory Contact:	Ken Dawson	Director Contracts & Regulatory	N	2200 Danbury Street San Antonio, TX 78217	kdawson@icsolutions.com	210-581-8104	925-899-1428	N
Primary Emergency Contact:	Mike Kennedy	Vice President	N	2200 Danbury Street San Antonio, TX 78217	mkenedy@icsolutions.com	210-581-8109	251-533-0046	N
Alternate Emergency Contact:	Brendan Philbin	Vice President	N	2200 Danbury Street San Antonio, TX 78217	bphilbin@icsolutions.com	210-581-8102	408-838-1157	N
Network Operations Manager:	Brian Dietert	Network Director	N	2200 Danbury Street San Antonio, TX 78217	bdietert@icsolutions.com	210-477-7340	832-561-8010	N
24-Hour Emergency Contact:	Brian Dietert	Network Director	Y	2200 Danbury Street San Antonio, TX 78217	bdietert@icsolutions.com	210-477-7340	832-561-8010	N

Signed: 

Date: 1/17/2025