



## ***Qwest Corporation (Qwest or CTL-Q) Performance Results***

### **Washington April 2018 - April 2018**

***Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.***

June 12, 2018

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

**REDACTED**

DESIGNATED INFORMATION IS CONFIDENTIAL PER WAC 480-07-160

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.477457	-1.290273
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.884533	-1.537758
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				43.30%	7	14	50.00%	50.00%	-1.128152	-1.685868
April 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.167748	-1.709941
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00						
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				1:58	64:22	14	4:36	4:30	-0.54104	-1.328929
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				3:27	70618:49	2,586	27:18	54:41	-1.197019	-1.727736
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00	51:05	10	5:06	2:51	-0.918644	-1.558496
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.596285	-1.362515
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				31.43%	323	2,904	11.12%	31.44%	-0.001094	-1.000665
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	10	0.00%	0.00%		
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-0.653304	-1.397181
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2.75%	0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				11.12%	24	2,118	1.13%	10.58%	0.259593	-0.842179
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					26	2,361	1.10%	10.44%	-0.1055	-1.064139
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.81%	3,522	413,110	0.85%	9.19%	-4.180298	-3.541441
April 2018	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00						
April 2018	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	1	1	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,103	1,193	92.46%	26.41%	-0.494139	-1.300415
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.57237	-1.347976
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	7	14	50.00%	50.00%	0	-1
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				3:07	64:22	14	4:36	4:30	0.473299	-0.712255
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				3:49	70618:49	2,586	27:18	54:41	-0.686682	-1.417473
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				46:08	15674:33	563	27:50	26:28	1.674665	0.018124
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				43.30%	1	16	6.25%	24.21%	0.336038	-0.795703
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	323	2,904	11.12%	31.44%	-0.612412	-1.37232
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	62	618	10.03%	30.04%	-0.743693	-1.452133
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-0.778947	-1.473566
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				8.69%	24	2,118	1.13%	10.58%	-0.722774	-1.439416
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.47%	3,522	413,110	0.85%	9.19%	-3.09278	-2.880277
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,103	1,193	92.46%	26.41%	-0.403631	-1.24539
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A				0.12%						-2.76
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.279993	-1.170224
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.143727	-1.08738
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.146233	-1.088904
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.395926	-1.240706
April 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	461	624	73.88%	43.93%	-0.839583	-1.51043
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.08443	-1.05133
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	4	4	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	7	7	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.759254	-1.461594
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	7	14	50.00%	50.00%	-0.966092	-1.587342
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0:00						
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	64:22	14	4:36	4:30	-0.245947	-1.149525
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.25049	-1.152287
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2.48%	0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				6.30%	24	2,118	1.13%	10.58%	-1.039877	-1.6322
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					26	2,361	1.10%	10.44%	-0.407393	-1.247677
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,522	413,110	0.85%	9.19%	-0.09273	-1.056376
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	5	5	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	4	75.00%	43.30%	-0.666667	-1.405305
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				23.53%	1	1	100.00%	0.00%	-1.593219	-1.968608
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	9	9	100.00%	0.00%		
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				48.41%	2	32	6.25%	24.21%	-3.265986	-2.985579
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.266966	-1.162304
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	7	15	46.67%	49.89%	-0.157311	-1.095638
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	7	14	50.00%	50.00%	0	-1
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	67:28	15	4:30	4:22	0.345126	-0.790179
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2:14	64:22	14	4:36	4:30	-0.427258	-1.259755
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.25049	-1.152287
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.344265	-1.209298
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				7.25%	24	2,068	1.16%	10.71%	-0.77585	-1.471683
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				19.06%	24	2,118	1.13%	10.58%	1.121161	-0.318383
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-1.291238	-1.785017
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					26	2,367	1.10%	10.42%	-0.257817	-1.156742
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				18.72%	49,239	49,590	99.29%	8.38%	1.567427	-0.047072
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	7	15	46.67%	49.89%	-0.088759	-1.053962
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	7	14	50.00%	50.00%	0.524401	-0.681187
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				1:02	67:28	15	4:30	4:22	-0.230144	-1.139918
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0:00						
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A					64:22	14	4:36	4:30	0.970093	-0.410225
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				5:34	70618:49	2,586	27:18	54:41	-0.551734	-1.33543
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.344265	-1.209298
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A										
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.344265	-1.209298
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	323	2,904	11.12%	31.44%	-0.500118	-1.30405
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				15.16%	24	2,068	1.16%	10.71%	0.600474	-0.634938
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				7.91%	0	944	0.00%		1.061848	-0.354442
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				7.96%	24	2,118	1.13%	10.58%	-0.77524	-1.471313

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.81%	3,522	413,110	0.85%	9.19%	-2.845688	-2.730056
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	1	1	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,103	1,193	92.46%	26.41%	-0.28553	-1.17359
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.168854	-1.102656
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.745084	-1.452979
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	7	7	100.00%	0.00%		
April 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.1194	-1.07259
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.268887	-1.163472
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-1.626684	-1.988954
April 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	461	624	73.88%	43.93%	-0.839583	-1.51043
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.08443	-1.05133
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.168854	-1.102656
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-0.187547	-1.114021
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	944	0.00%			
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A				0.00%						
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A				0:00						
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A				0.00%						
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A				1.13%	0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSF ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.08443	-1.05133
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-0.505567	-1.307363
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.223366	-1.135797
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.203261	-1.123574
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										



Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				6.14%	49,239	49,590	99.29%	8.38%	-0.635993	-1.386656
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.822139	-1.499825
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	7	15	46.67%	49.89%	-0.157311	-1.095638
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	7	14	50.00%	50.00%	0	-1
April 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	9	33.33%	47.14%	-1.341641	-1.81566
April 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.167748	-1.709941
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	67:28	15	4.30	4.22	1.027893	-0.375085
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				4:57	64:22	14	4:36	4:30	-0.170483	-1.103647
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				1:05	70618:49	2,586	27:18	54:41	-0.777432	-1.472645
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	48:06	9	5:21	2:55	-0.969965	-1.589697
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	51:05	10	5:06	2:51	-1.125271	-1.684116
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				2:29	15674:33	563	27:50	26:28	-1.394143	-1.847579
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.25049	-1.152287
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.344265	-1.209298
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	323	2,904	11.12%	31.44%	-0.612412	-1.37232
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	0	10	0.00%	0.00%		
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	10	0.00%	0.00%	1.335178	-0.18827
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	62	618	10.03%	30.04%	-0.665714	-1.404725
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				11.01%	24	2,068	1.16%	10.71%	-0.194924	-1.118506
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				11.23%	24	2,118	1.13%	10.58%	-0.038661	-1.023504
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				8.29%	3,522	413,110	0.85%	9.19%	-0.553265	-1.336361
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				17.67%	5	5	100.00%	0.00%	-1.085325	-1.659831
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	4	75.00%	43.30%	-0.516398	-1.313948
April 2018	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	9	9	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,103	1,193	92.46%	26.41%	1.431005	-0.130011
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	2	32	6.25%	24.21%	-1.549706	-1.942154
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.337667	-1.205287
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.248941	-1.151346
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,522	413,110	0.85%	9.19%	-1.694021	-2.029892
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A				0.32%						-1.3575
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.238786	-1.145172
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.91606	-1.556925
April 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				50.00%	461	624	73.88%	43.93%	0.111432	-0.932254
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF exc	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.885836	-1.540191
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	7	14	50.00%	50.00%	-1.57181	-1.955593
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0.27	64.22			14	4.36	4.30	-1.145936	-1.69668	
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	1.41	70618:49			2,586	27.18	54.41	-0.815449	-1.495758	
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%		1		16	6.25%	24.21%	-0.410391	-1.2495	
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0.00%		323		2,904	11.12%	31.44%	-0.707031	-1.429844	
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A		24			2,068	1.16%	10.71%	-1.571071	-1.955143	
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				6.75%	24	2,118	1.13%	10.58%	-1.426683	-1.867362
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				6.72%	3,522	413,110	0.85%	9.19%	-1.285232	-1.781366
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	5	5	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				23.21%	9	9	100.00%	0.00%	-0.329111	-1.200085
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
April 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	2	32	6.25%	24.21%	-1.549706	-1.942154
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.203261	-1.123574
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.188783	-1.114772
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					24	2,118	1.13%	10.58%	-0.399255	-1.24273
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										

REDACTED

DESIGNATED INFORMATION IS CONFIDENTIAL PER WAC 480-07-160



Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					24	2,118	1.13%	10.58%	-0.213913	-1.13005
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.146233	-1.088904
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-1.593969	-1.969064
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	48.10%			7	14	50.00%	50.00%	-0.676891	-1.411521	
April 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	50.00%			4	10	40.00%	48.99%	-0.263523	-1.160211	
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0:00									
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0:00									
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	2:48	64:22		14	4:36	4:30	-0.247281	-1.150336		
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	3:58	70618:49		2,586	27:18	54:41	-1.740353	-2.05806		
April 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	5:21	51:05		10	5:06	2:51	0.699884	-0.574501		
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0.00%									
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.00%									
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	38.57%			1	16	6.25%	24.21%	0.365779	-0.777622	
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	40.77%			323	2,904	11.12%	31.44%	1.014658	-0.383132	
April 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	50.00%			0	10	0.00%	0.00%	0.967422	-0.411849	
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-1.293338	-1.786293
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				3.28%	0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1.33%			0	944	0.00%				
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	10.85%			24	2,118	1.13%	10.58%	0.145395	-0.911606	
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	4.51%			3,522	413,110	0.85%	9.19%	-6.729599	-5.091305	
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	0.00%									-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A	0.00%									-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	43.30%			5	5	100.00%	0.00%	0.457852	-0.721646	
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
April 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	43.76%			1	1	100.00%	0.00%	-0.67449	-1.410061	
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	26.65%			9	9	100.00%	0.00%	-0.229884	-1.13976	
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	0.00%			1,103	1,193	92.46%	26.41%	-1.135012	-1.690038	
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	43.30%			2	32	6.25%	24.21%	-1.460593	-1.887978	
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					26	2,367	1.10%	10.42%	-0.105364	-1.064057
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.143727	-1.08738
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.438594	-1.266646
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.253268	-1.153976
April 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A				50.00%	2,027	3,191	63.52%	48.14%	-0.244739	-1.148791
April 2018	WA		Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/ MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00	67462:02	2,380	28:21	56:32	1.372204	-0.165759
April 2018	WA		Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00	15641:57	553	28:17	26:30	-0.936499	-1.569351
April 2018	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/ MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	0	4	0.00%	0.00%		
April 2018	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	0	4	0.00%	0.00%		
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A				9.32%	26	2,367	1.10%	10.42%	-0.306112	-1.186103
April 2018	WA		Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	90.00%										
April 2018	WA		Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	6.00										
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	9	9	100.00%	0.00%		
April 2018	WA		Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF exc	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					24	2,118	1.13%	10.58%	-0.354151	-1.215309

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.326948	-1.19877
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.29244	-1.177791
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777	271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,522	413,110	0.85%	9.19%	-2.117299	-2.287226
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	4	4	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	7	7	100.00%	0.00%		
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-0.358434	-1.217913
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					24	2,118	1.13%	10.58%	-0.239106	-1.145366
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.304378	-1.185049
April 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	7	15	46.67%	49.89%	-0.088759	-1.053962
April 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				1:33	67:28	15	4:30	4:22	-0.166733	-1.101366
April 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	16	6.25%	24.21%	-0.344265	-1.209298
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				25.34%	24	2,068	1.16%	10.71%	1.655635	0.006555
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	944	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24	2,068	1.16%	10.71%	-0.26504	-1.161133
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	52,370	0.00%			

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
April 2018	WA		Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/ MSA	Residence	Parity	N/A				0.00	58611.44		1,923	30.29	61.58	-0.051298	-1.031187
April 2018	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/ MSA	Residence	Parity	N/A				0.00%	231		2,098	11.01%	31.30%	-0.351666	-1.213798
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A				23.53%	2,777		271,635	1.02%	10.06%	0.993098	-0.396239
April 2018	WA		Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/ MSA	Residence	Parity	N/A				0.00%	1,810		2,098	86.27%	34.41%	-0.398798	-1.242452
April 2018	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	603		606	99.50%	7.02%	-0.070476	-1.042847
April 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,323		1,457	90.80%	28.90%	1.324958	-0.194483
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%											
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239		49,590	99.29%	8.38%	-0.08443	-1.05133
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					24		2,118	1.13%	10.58%	-0.107032	-1.065071
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
April 2018	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A											
April 2018	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A											
April 2018	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A											
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0		52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.24%							-2.764415
April 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.14%							-2.9354
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
April 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A											
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%											
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239		49,590	99.29%	8.38%	-0.08443	-1.05133
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239		49,590	99.29%	8.38%	-0.168854	-1.102656
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777		271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,777		271,635	1.02%	10.06%	-0.101631	-1.061787
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
April 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239		49,590	99.29%	8.38%	-0.253268	-1.153976
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					24		2,068	1.16%	10.71%	-0.635704	-1.38648
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0		944	0.00%			
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					24		2,118	1.13%	10.58%	-0.302234	-1.183745
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%											
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0		52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0		52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0		52,370	0.00%			
April 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							-3
April 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
April 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%											
April 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											

REDACTED

DESIGNATED INFORMATION IS CONFIDENTIAL PER WAC 480-07-160

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
April 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
April 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
April 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
April 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	49,239	49,590	99.29%	8.38%	-0.146233	-1.088904	