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NETWORK SERVICES	Cancels 2nd Revised Sheet 29
WASHINGTON	

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

B.1.d. (Cont'd)

- A credit is not applicable if the customer reschedules the appointment or is not available at the time of the appointment and that unavailability prevents the completion of the scheduled work.
- e. Credit for missed Guaranteed Appointment or Guaranteed Commitment
- (1) The credit will be applied automatically to the customer's account for failure to keep a Guaranteed Appointment or Guaranteed Commitment if the customer requests installation of a new or subsequent service or repair that is not completed as agreed for Company reasons, subject to the conditions in d., above.

	Credit	
 Credit for missed Guaranteed Appointment or Guaranteed Commitment Residence-class Business-class 	\$25.00 50.00	

- (2) Each credit shall be limited to the amount specified above for each service order or trouble report.
- 2. Delayed Primary Basic Exchange Alternative

Primary basic exchange service is defined as the first residential line or first two business lines at a given location (address). If the Company is unable to provide primary basic exchange service (service) within five business days of the due date, and the reason for the delay is caused by the Company, the Company will:

- Credit the monthly recurring charge;
- Credit the nonrecurring charge,
- Assign a telephone number,
- Provide a Directory Listing and,
- Remote Call Forwarding and,
- Voice Messaging Service.

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WN U-40	SECTION 2
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

- 2.2.2 OBLIGATION TO FURNISH SERVICE
 - B. Customer Service Guarantee Programs (Cont'd)
 - 3. Allowance For Service Interruptions
 - a. Customers who have an out-of-service condition (no dial tone) on their lines that is not cleared within two working days (excluding Sundays and holidays) will receive a credit of \$5.00.
 - b. If the out-of-service condition exceeds seven calendar days, the customer will receive a credit equal to their monthly local exchange service rate, including any associated regulated features for the month in which the outage occurred.
 - c. These credits do not apply if the out-of-service condition or the Company's inability to clear the condition is due to:
 - Emergency situations
 - Unavoidable catastrophes
 - Force majeure
 - Work Stoppage
 - Inside wiring
 - Customer premises equipment

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WN U-40 Exchange and Network Services Washington

SECTION 2 Original Sheet 30.1

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

- 2.2.2 OBLIGATION TO FURNISH SERVICE
 - B. Customer Service Guarantee Programs (Cont'd)
 - 4. Trouble Report Rate Credit
 - a. In the event the Company has an exchange with a trouble report rate greater than 4.0 per one hundred access lines for two consecutive months, or four months out of a twelve month period, the customers served by that exchange will receive a credit of \$0.25 per line. The credit will not exceed \$0.25 in any month.
 - b. The credits do not apply to trouble reports:
 - Related to customer premises equipment,
 - Extraordinary or abnormal conditions of operation, such as those resulting from emergency or catastrophe,
 - Disruptions of service caused by persons or entities other than the Company.

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WN U-40	SECTION 5
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5. EXCHANGE SERVICES

Subject	SHEET	
Application of Residence Rates	32	
Business Customer Incentive Program	59.1	
Circular Hunting Classes of Service Offered in an Exchange Area Competitive Response Custom Calling Services Custom Number Service	46 15 57 76 133	D) D)
Direct Inward Dialing (<i>DID</i>) Service Directory Services	64 (117	D)
Exchange Areas	1	
Flat Rate Service Foreign Exchange Service	40 16	
Hunting Service	44	
Intercept Services	135.1	D)

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5. EXCHANGE SERVICES

SUBJECT

SHEET

Link-up America Program List of Exchange Areas and Local Calling Areas Listing Services. Local Exchange and Local Calling Area Local Exchange Service.	49 1 117 2 32	
Local Service Options	42	
Make Busy Maps	46 28	
Measured Rate Service Multiline Hunt Service	36 44	(D)
Nonlisted Telephone Number Service Nonpublished Telephone Number Service	128 126	(D)
Operator Services Operator Services Surcharges	134.1 134.1	
Premium Exchange Services	76	(D) (D)
Public Access Line Service Public Communications Service - Coin and Coinless Public Response Calling Service (PRCS)	$110\\110\\47.1$	(D)
Qwest Connections Guide Program	59.3	
Residence Customer Incentive Program Residence Flat Line	57 40	

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5. EXCHANGE SERVICES

SUBJECT SHEET Series Completion Service 44 Stop-Hunt..... 46 Telephone Assistance Programs 48 Tenant Solutions 56 Tribal Lifeline 48.1 U S WEST Custom Number Service 133 Washington Telephone Assistance Program (WTAP) 48

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WN U-40 Exchange and Network Services Washington SECTION 5 2nd Revised Sheet 37 Cancels 1st Revised Sheet 37

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

- 5.2.1 MEASURED RATE SERVICE
 - B. Terms and Conditions (Cont'd)
 - 5. Residence Usage Package
 - a. The usage package consists of three hours of outgoing local usage per line. Local usage in excess of that included in the selected package will be billed at usage rates in C.2.b. Time of day discounts are not applicable.
 - b. Unused usage within the package is not applicable toward a future month bill.
 - c. See C.2.b., for application of usage rates.
 - d. Usage packages will not be provided concurrently with other flat rated local exchange services.
 - e. No nonrecurring charge applies to convert from or to a usage package.
 - C. Rates and Charges
 - 1. Measured Service
 - a. Residence

	Nonrecurring Charge	MONTHLY RATE
• Budget Measured[1]	\$31.00	\$ 9.95 (I)

[1] Usage charges also apply, as specified in C.1.b.

WN U-40 Exchange and Network Services Washington

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE 5.2.4 FLAT RATE SERVICE (Cont'd)

B. Rates and Charges

Rates and charges are as follows:

	Nonrecurring Charge	Monthly Rate
• Residence Line, per line[1]	\$31.00	\$13.50 (I)

[1] Rates and charges for Residence bundled services, features, and features associated with Residence bundled services are in the Exchange and Network Services Catalog.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

- A. Washington Telephone Assistance Program (WTAP)
 - 1. Description

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. Residents of Tribal lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

- 2. Terms and Conditions
 - a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:
 - An \$8.00 statewide rate for the lowest grade of residential flat rate service. Where available, single-party service shall qualify as the lowest available flat rate for persons otherwise eligible, who are sixty years of age or older, or who receive medical assistance. This condition is in accordance with WAC 388-273.
 - A waiver of any deposit for local service.
 - A 50% reduction in the installation charges associated with installing the access line.
- 3. Monthly Credit

	CREDIT USOC	CREDIT Amount
• Federal credit for the FCC End User Common Line (EUCL)	ASGFX	\$5.87
• Federal credit	ASGF2	3.00 (I)
• State credit	ASGSX	2.50 (I)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

- 5.2.6 TELEPHONE ASSISTANCE PROGRAMS
 - B. Tribal Lifeline (Cont'd)

3. Monthly Credit[1]	CREDIT USOC	Credit Amount
• Flat individual line (1FR)[2]	ASGFT	\$9.50 (I)
• Federal credit towards CALC	ASGFR	5.87
• Lifeline credit	ASGF2	3.00 (I)

- [1] The ASGFR and ASGF2 credits from the Lifeline Assistance Program totaling \$8.87 apply in addition to the Tribal Lifeline credit. The FCC Lifeline Program consists of a monthly federal baseline support of \$5.87 (ASGFR). The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00.
- [2] The credit amount is calculated by adding the 1FR rate of \$13.50 plus the \$5.87 subscriber line charge together. An ASGFR and ASGF2 credit of \$8.87 is subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: (\$13.50 + \$5.87 = \$19.37 \$8.87 = \$10.50 \$1.00) = \$9.50 credit.

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WN U-40 Exchange and Network Services Washington SECTION 5 5th Revised Sheet 60 Cancels 4th Revised Sheet 60

5. EXCHANGE SERVICES

5.3	RESERVED	For	FUTURE	USE	[1]

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[1] Material moved to 5.3 of the Exchange and Network Services Catalog.

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WN U-40SECTION 5Exchange and2nd Revised Sheet 61NETWORK SERVICESCancels 1st Revised Sheet 61WASHINGTON

5. EXCHANGE SERVICES

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3.3	RESERVED FOI	C F U I UKE	USE[1]	(Cont u)

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5.3	RESERVED FO	R FUTURE	USE[1]	(Cont'a)

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5. EXCHANGE SERVICES

5.3	Reserved For Future Use[1] (Cont'd)	(N)
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5. EXCHANGE SERVICES

5.3	Reserved For Future Use[1] (Cont'd)	(T)
		(D)

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5. EXCHANGE SERVICES

5.3	RESERVED FOR FUTURE USE[1] (Cont'd)	(T)
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5. EXCHANGE SERVICES

5.3	RESERVED FOR FUTURE USE[1] (Cont'd)	(T)
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WN U-40	SECTION 5	
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5. EXCHANGE SERVICES

5.3	Reserved For Future Use[1] (Cont'd)	(T)
		(D)

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5. EXCHANGE SERVICES

5.3	RESERVED FOR FUTURE USE[1] (Cont'd)	(T)
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WN U-40	- Section 5
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5. EXCHANGE SERVICES

5.3	Reserved For Future Use[1] (Cont'd)	(T)
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5. EXCHANGE SERVICES

5.3	Reserved For Future Use[1] (Cont'd)	(T)
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5. EXCHANGE SERVICES

5.3	Reserved For Future Use[1] (Cont'd)	(T)
		(D)

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5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES**

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description

Custom Calling Services specified in this Section furnish the following capabilities to residence customers. Additional Custom Calling Services maybe found in the Exchange and Network Services Catalog and are available to residence and business customers.

B. Definitions

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40 Exchange and Network Services Washington SECTION 5 4th Revised Sheet 79 Cancels 3rd Revised Sheet 79

5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES**

5.4.3 CUSTOM CALLING SERVICES[1]

B. Definitions (Cont'd)

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

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[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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WASHINGTON		

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40	SECTION 5	
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WASHINGTON		

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40SECTION 5EXCHANGE AND4th Revised Sheet 82NETWORK SERVICESCancels 3rd Revised Sheet 82WASHINGTON4th Revised Sheet 82

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40SECTION 5EXCHANGE AND3rd Revised Sheet 82.1NETWORK SERVICESCancels 2nd Revised Sheet 82.1WASHINGTON

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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WN U-40	SECTION 5
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5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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WN U-40	SECTION 5	
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NETWORK SERVICES	Cancels 1st Revised Sheet 83.1	
WASHINGTON		

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40SECTION 5EXCHANGE AND3rd Revised Sheet 84NETWORK SERVICESCancels 2nd Revised Sheet 84WASHINGTON

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40SECTION 5EXCHANGE AND3rd Revised Sheet 85NETWORK SERVICESCancels 2nd Revised Sheet 85[1]WASHINGTON

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[2] (Cont'd)	(T)
	Reserved For Future Use	(N)
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[1] Original Sheet 85.1 was previously canceled.

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[2] All Custom Calling Services except for Call Trace are found in 5.4.3 of the (N) Exchange and Network Services Catalog. (N)

WN U-40 Exchange and Network Services Washington SECTION 5 3rd Revised Sheet 86 Cancels 2nd Revised Sheet 86

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES 5.4.3 CUSTOM CALLING SERVICES[1] (Cont'd)

- C. Terms and Conditions
 - 1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.
 - 2. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

SECTION 5

5.4 **PREMIUM EXCHANGE SERVICES**

5.4.3 CUSTOM CALLING SERVICES[1]

C. Terms and Conditions (Cont'd)

3. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.

All Custom Calling Services except for Call Trace are found in 5.4.3 of the [1] Exchange and Network Services Catalog.

Advice No. 3635T Issued by Qwest Corporation By K. R. Nelson, President - Washington WA2007-020 Replacement No. 3

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WASHINGTON		

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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WN U-40	SECTION 5	
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WASHINGTON		

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40SECTION 5EXCHANGE AND3rd Revised Sheet 94NETWORK SERVICESCancels 2nd Revised Sheet 94WASHINGTON

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40SECTION 5EXCHANGE AND3rd Revised Sheet 95NETWORK SERVICESCancels 2nd Revised Sheet 95WASHINGTON

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

WN U-40	SECTION 5
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WASHINGTON	

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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WN U-40	SECTION 5
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WASHINGTON	

5. EXCHANGE SERVICES

5.4 5.4.3	PREMIUM EXCHANGE SERVICES CUSTOM CALLING SERVICES[1] (Cont'd)	(T)
	Reserved For Future Use	(N)
		(D)

[1] All Custom Calling Services except for Call Trace are found in 5.4.3 of the Exchange and Network Services Catalog.

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NETWORK SERVICES WASHINGTON SECTION 5 3rd Revised Sheet 97 Cancels 2nd Revised Sheet 97

5. EXCHANGE SERVICES

 5.4 PREMIUM EXCHANGE SERVICES 5.4.3 CUSTOM CALLING SERVICES[D. Rates and Charges (Cont'd) 		(T)
3. Custom Calling Services, per occ	urrence	
	CHARGE	
• Call Trace, Pay per use basis per activation[2]		(T) (D)
- Residence	\$1.50	(D) (T)
		(D)

[1]	All Custom Calling Services except for Call Trace are found in 5.4.3 of the	(N)
	Exchange and Network Services Catalog.	(N)

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[2] Pay per use charge will not apply if the trace is not successful.

By Authority of Order of the W.U.T.C., Order No. 6 – Docket No. Advice No. 3635T UT-061625, dated 07/24/2007 Issued by Qwest Corporation Effective: December 1, 2007 By K. R. Nelson, President - Washington WA2007-020 Replacement No. 3

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5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES (Cont'd)**

Reserved For Future Use[1] (1)	(N	D
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5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	(T)
	Reserved For Future Use[1]	(N)

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5. EXCHANGE SERVICES

5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	(T)
	Reserved For Future Use[1]	(N)

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5.4 **PREMIUM EXCHANGE SERVICES (Cont'd)**

	rved For Future Use[1] (N)
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[1] Material moved to 5.4 of the Exchange and Network Services Catalog.

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5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	(T)
	Reserved For Future Use[1]	(N)

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5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	(T)
	Reserved For Future Use[1]	(N)

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5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	(T)
	Reserved For Future Use[1]	(N)

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5. EXCHANGE SERVICES

5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	(T)
	Reserved For Future Use[1]	(N)

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5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES (Cont'd)**

Reserved For Future Use[1]	(N)
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5.4	PREMIUM EXCHANGE SERVICES (Cont'd) Reserved For Future Lice[1]	
	Reserved For Future Use[1]	(N)

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5. EXCHANGE SERVICES

5.4	PREMIUM EXCHANGE SERVICES (Cont'd)	
	Reserved For Future Use[1]	(N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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[1] Sheets 143.1 and 143.2 were previously canceled.

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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- [1] Sheets 146.1 through 146.13 were previously canceled.
- [2] Material moved to 5.9 of the Exchange and Network Services Catalog.

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

5.9	RESERVED FOR FUTURE USE[1] (Cont'd)	(T)
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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

- A. Directory Assistance Service
 - 1. Description

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers within or outside the state.

- 2. Terms and Conditions
 - a. IntraLATA and National Directory Assistance charges will not be applicable to requests originating from telephone services the Company has determined are used on a continuing basis by a person(s) certified incapable of using a published telephone directory.
- b. IntraLATA Directory Assistance charges will not be applicable for calls that (T) originate from hospitals.
- c. For additional Terms, Conditions, Rates and Charges, see the Exchange and (T) Network Services Catalog. (T)

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9. CENTRAL OFFICE SERVICES

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Emergency Reporting Service Enhanced Universal Emergency Number Service (E911)	39 52
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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

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