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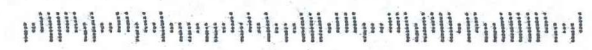
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JUN 24 2020

STATE OF WASH.  
UTIL. & TRANSP. COMMISSION

WA UTILITIES & TRANSPORTATION COMMISSION  
ATTN: HEARINGS RECORD CENTER  
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# CHARLES A. PETSCHKE

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16 June 2020

**Washington Utilities and Transportation Commission**

Attn: Hearings Record Center  
Post Office Box 47250  
Olympia, WA 98504

**RECEIVED  
RECORDS MANAGEMENT**

**JUN 24 2020**

Subject: Discontinuance Of PSE Gas Water Heater Rental Service

**STATE OF WASH.  
UTIL. & TRANSP. COMMISSION**

Reference: Docket Number UG-200112

Dear Hearing Examiner:

This long-time residential customer, a current participant in subject PSE service, does not support the sale/transfer of its ownership to a third party. Customer has been very satisfied with the service overall, knowing that the unit is compatible with usage requirements, is installed by properly by skilled PSE gas-supply technicians, is maintained to PSE technical specifications, and is safe to operate at/under all conditions. Converting to electric water heaters in lieu of natural gas degrades homeowner's usage experience and is not an option.

If the current water heater configuration source and setup is changed by transferring to an outside appliance vendor, the risk significantly increases for the homeowner. Natural gas is a dangerous commodity when not handled expertly. Introduction of third parties such as appliance vendors, independent plumbers for installation and maintenance, and no single entity ultimately responsible for unit proper operation over time significantly adds to the risks facing the customer. The vendor's bottom-line, maintaining profit margins, becomes the ultimate service driver unencumbered by regulatory oversight. The proposed sale transfers ultimate responsibility to the customer, an entity who is not intellectually equipped to know facets of dealing with natural gas, a hazardous commodity. Natural gas customers don't need to be burdened this risk and worry.

Request that the UTC rule to maintain ownership of this service with the utility, PSE, where it belongs. Thank you for your time and attention.

Respectfully submitted,



Charles A. Petschke

Residence telephone 425-392-3923

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