## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

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In the Matter of the Petition of	) DOCKET NO. UT-093012 = 5	<u></u>	
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TRACFONE WIRELESS, Inc.	) TRACFONE WIRELESS, INC.'S	9	
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TracFone Wireless, Inc. ("TracFone"), by its undersigned counsel, hereby submits TracFone's Compliance Filing as required by the Commission's Order, dated June 24, 2010, that adopted the Settlement Agreement between Commission Staff and TracFone. In accordance with Attachment 2, paragraph 2, of the Settlement Agreement, TracFone provides the following information:

- a. <u>TracFone's Lifeline rate plans, terms and conditions</u>. A copy of TracFone's SafeLink Wireless® Terms and Conditions of Service is provided as Attachment 1.
- b. <u>TracFone's proposed language to be used in all advertising of Lifeline services and on its websites</u>. Examples of the advertising material used by TracFone to promote Lifeline service are provided as Attachment 2. In addition, television commercials can be accessed on the Internet at http://www.youtube.com/user/safelinkvideos.

TracFone will include the following language in its SafeLink Wireless® Terms and Conditions of Service, available on the SafeLink Wireless® website:

Customers in the State of Washington who have a problem with their SafeLink Wireless service and are unable to resolve it by contacting Customer Care, may contact the Washington State Attorney General, Consumer Protection Division, by calling 1-800-551-4636.

c. <u>TracFone's Lifeline Customer Application Form</u>. Copies of TracFone's application forms related to program-based and income-based eligibility are provided as Attachment 3.

Respectfully submitted,

TRACFONE WIRELESS, INC.

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