

Explanation of Central Office Missing Objective

WAC 480-120-439(6)

Verizon Northwest Inc.

for April 2008

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08
ACME												
ALGER												
ANACORTES												
ARLINGTON												
BENTON CITY												
BIG LAKE												
BIRCH BAY												
BLAINE												
BOTHELL												
BREWSTER												
BRIDGEPOPRT												
BURLINGTON												
CAMANO												
CAMAS												
CASHMERE												
CHELAN												
CLEARVIEW												
CONCRETE												
CONWAY												
COUPEVILLE												
CURLEW												
CUSTER												
DARRINGTON												
DEMING												
DUVALL 1												
E. WENATCHEE												
EDISON												
ENTIAT												
EVRTT CASINO												
EVERETT MAIN												
EVERSON												
FAIRFIELD												
FARMINGTON												
FERNDALE												
GARFIELD												
GEORGE												
GRANITE FALLS												
GRAYLAND												
HALLS LAKE												
JUANITA												
KENNEWICK MN												
KENNEWICK												
MEADOW SPRG												
KENNEWICK HIGHLANDS												
KIRKLAND												
LA CONNER												
LK GOODWIN												
LK STEVENS												
LK WENATCHEE												
LATAH												
LAUREL												
LEAVENWORTH												
LOOMIS												
LYMAN												

WASHINGTON STATE SWITCHED ACCESS LINES

LYNDEN
MALDEN
MANOR WAY
MANSFIELD
MANSON
MAPLE FALLS
MARBLEMOUNT
MARYSVILLE
MOLSON-
CHESAW
MONROE
MOSCOW
MT VERNON
NACHES
NEWPORT
NILE
N RICHLAND
OAK HARBOR
OAKSDALE
PALOUSE
PULLMAN
QUINCY
REDMOND
REPUBLIC
RICHLAND
RICHMOND BCH
ROCKFORD
ROSALIA
SAMMAMISH

SEDRO WOOLEY
SILVER LK
SKYKOMISH
SNOHOMISH
SOAP LAKE
STANWOOD
STEVENS PASS
SULTAN
SUMAS
TEKOA
THORNTON
TONASKET
WASHOUGAL
WASHOUGAL
RIVER
WATERVILLE
WENATCHEE
WEST RICHLAND
WESTPORT
WOODLAND

Total Lines

VzNW Trbl 12mo
WASHINGTON STATE PUC REPORT
 Customer Network Trouble per 100 Switched Access Lines

Threshold: less than 4

CENTRAL OFF. LOCATIO	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08
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ACME												
ALGER												
ANACORTES												
ARLINGTON												
BENTON CITY												
BIG LAKE												
BIRCH BAY												
BLAINE												
BOTHELL												
BREWSTER												
BRIDGEPORT												
BURLINGTON												
CAMANO ISLAND												
CAMAS												
CASHMERE												
CHELAN												
CLEARVIEW												
CONCRETE												
CONWAY												
COUPEVILLE												
CURLEW												
CUSTER												
DARRINGTON												
DEMING												
DUVALL												
EAST WENATCHEE												
EDISON												
ENTIAT												
EVERETT CASINO												
EVERETT MAIN												
EVERSON												
FAIRFIELD												
FARMINGTON												
FERNDALE												
GARFIELD												
GEORGE												
GRANITE FALLS												
GRAYLAND												
HALLS LAKE												
JUANITA												
KENNEWICK MAIN												
KENNEWICK MEADOW SPRINGS												
KENNEWICK HIGHLAND												
KIRKLAND												
LA CONNER												
LAKE GOODWIN												
LAKE STEVENS												
LAKE WENATCHEE												
LATAH												

REDACTED

REDACTED0408WaTrbTotFILED.xls

VzNW Trbl 12mo
WASHINGTON STATE PUC REPORT
 Customer Network Trouble per 100 Switched Access Lines

Threshold: less than 4

LAUREL														
LEAVENWORTH														
LOOMIS														
LYMAN														
LYNDEN														
MALDEN														
MANOR WAY														
MANSFIELD														
MANSON														
MAPLE FALLS														
MARBLEMOUNT														
MARYSVILLE														
MOLSON-CHESAW														
MONROE														
MOSCOW														
MOUNT VERNON														
NACHES														
NEWPORT														
NILE														
NORTH RICHLAND														
OAK HARBOR														
OAKESDALE														
PALOUSE														
PULLMAN														
QUINCY														
REDMOND														
REPUBLIC														
RICHLAND														
RICHMOND BEACH														
ROCKFORD														
ROSALIA														
SAMMAMISH														
SEDRO WOOLLEY														
SILVER LAKE														
SKYKOMISH														
SNOHOMISH														
SOAP LAKE														
STANWOOD														
STEVENS PASS														
SULTAN														
SUMAS														
TEKOA														
THORNTON														
TONASKET														
WASHOUGAL														
WASHOUGAL RIVER														
WATERVILLE														
WENATCHEE														
WEST RICHLAND														
WESTPORT														
WOODLAND														

Each CO is not to exceed 4 tbls per 100 lns per mth for 2 consecutive mths nor should they exceed this for 4 months in any 12 mth period

Washington State PUC Report
 Customer Network Trouble Per 100 Switched Access Lines

		Apr-08	Apr-08	Apr-08
		Sw	Total	Trbl/
Central Office	CO Code	Lns	Rpts	100
ACME	NW1ACME			
ALGER	NW1ALGR			
ANACORTES	NW1ANCR			
ARLINGTON	NW1ARTN			
BENTON CITY	NW1BNCY			
BIG LAKE	NW1BGLK			
BIRCH BAY	NW1BRBA			
BLAINE	NW1BLAN			
BOTHELL	NW1BOTH			
BREWSTER	NW1BRWS			
BRIDGEPORT	NW1BRPT			
BURLINGTON	NW1BURL			
CAMANO ISLAND	NW1CMIS			
CAMAS	NW1CAMS			
CASHMERE	NW1CSHR			
CHELAN	NW1CHLN			
CLEARVIEW	NW1CLVW			
CONCRETE	NW1CNCR			
CONWAY	NW1CNWY			
COUPEVILLE	NW1CPVL			
CURLEW	NW1CRLW			
CUSTER	NW1CSTR			
DARRINGTON	NW1DRTN			
DEMING	NW1DMNG			
DUVALL	NW1DULL			
EAST WENATCHEE	NW1EWNC			
EDISON	NW1EDSN			
ENTIAT	NW1ENTT			
EVERETT CASINO	NW1CSNO			
EVERETT MAIN	NW1EVRT			
EVERSON	NW1EVSN			
FAIRFIELD	NW1FRFD			
FARMINGTON	NW1FRTN			
FERNDALE	NW1FNDL			
GARFIELD	NW1GRFD			
GEORGE	NW1GERG			
GRANITE FALLS	NW1GRFL			
GRAYLAND	NW1GRLD			
HALLS LAKE	NW1HLLK			
JUANITA	NW1JUNT			
KENNEWICK MAIN	NW1KNWC			
KENNEWICK MEADOW SPRINGS	NW1MSPG			
KENNEWICK HIGHLAND	NW1HIGH			
KIRKLAND	NW1KRLD			
LA CONNER	NW1LACN			
LAKE GOODWIN	NW1LKGW			
LAKE STEVENS	NW1LKST			
LAKE WENATCHEE	NW1LKWN			
LATAH	NW1LATH			
LAUREL	NW1LARL			
LEAVENWORTH	NW1LVWO			
LOOMIS	NW1LOMS			

Washington State PUC Report
Customer Network Trouble Per 100 Switched Access Lines

		Apr-08	Apr-08	Apr-08
		Sw	Total	Trbl/
Central Office	CO Code	Ln	Rpts	100
LYMAN	NW1HMTN			
LYNDEN	NW1LYND			
MALDEN	NW1MLDN			
MANOR WAY	NW1MRWY			
MANSFIELD	NW1MNFD			
MANSON	NW1MNSN			
MAPLE FALLS	NW1MPFL			
MARBLEMOUNT	NW1MRBL			
MARYSVILLE	NW1MYVI			
MOLSON-CHESAW	NW1MLSN			
MONROE	NW1MONR			
MOSCOW	NW1MSCW			
MOUNT VERNON	NW1MTVR			
NACHES	NW1NCHS			
NEWPORT	NW1NWPT			
NILE	NW1NILE			
NORTH RICHLAND	NW1NTRD			
OAK HARBOR	NW1OKHR			
OAKESDALE	NW1OKDL			
PALOUSE	NW1PALS			
PULLMAN	NW1PLMN			
QUINCY	NW1QNCY			
REDMOND	NW1RDMD			
REPUBLIC	NW1RPBL			
RICHLAND	NW1RCLD			
RICHMOND BEACH	NW1RCBH			
ROCKFORD	NW1RCFR			
ROSALIA	NW1ROSL			
SAMMAMISH	NW1SM SH			
SEDRO WOOLLEY	NW1SWLY			
SILVER LAKE	NW1SLLK			
SKYKOMISH	NW1SKYK			
SNOHOMISH	NW1SNHS			
SOAP LAKE	NW1SOLK			
STANWOOD	NW1STWD			
STEVENS PASS	NW1STPS			
SULTAN	NW1SULT			
SUMAS	NW1SUMS			
TEKOA	NW1TEKO			
THORNTON	NW1THTN			
TONASKET	NW1TNSK			
WASHOUGAL	NW1WSHG			
WASHOUGAL RIVER	NW1WSHR			
WATERVILLE	NW1WTVL			
WENATCHEE	NW1WNTC			
WEST RICHLAND	NW1WRLD			
WESTPORT	NW1WSPT			
WOODLAND	NW1WDL D			
Washington State:				