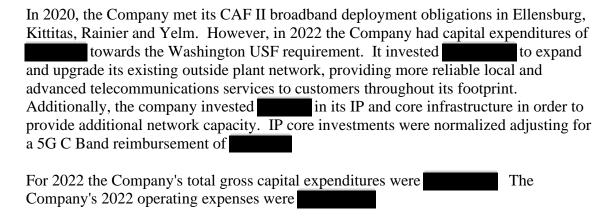
ETC ANNUAL REPORT PER WAC 480-123-070 AND WAC 480-123-080 Contains Certifications Required by WAC 480-123-060 and 070

<u>Consolidated Communications of Washington Company, LLC</u> (the "Company") herby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

Report 1: Report on use of funds: WAC 480-123-070(1)(a):

The Company used support from the federal high-cost fund in 2022 as follows:



<u>Report 2</u>: WAC 480-123-070(1)(b): The Company reports that the investments and expenses report under Report 1, above, benefited the customers as follows:

The customers served by the Company benefited from the use of high-cost fund support by continuing to receive high quality telecommunications services.

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. § 254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC¹. The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1 above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area. The Company continues to expand its network to be better capable of providing access to broadband services throughout most of the Company's designated ETC service area. The Company offers services that are comparable to services offered in urban area at rates that are comparable to rates for such services in urban areas.

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¹ The term "ETC" is used in the same sense as the term is used in Chapter 480-123 WAC.

Report 3: Local Services Outage Report: WAC 480-123-070(2):

None

Report 4: Report on Failure to Provide Service: WAC 480-123-070(3):

None

Report 5: Report on Complaints per 1000 Connections: WAC 480-123-070(4):

Consolidated Communications of Washington Company, LLC had the following complaints in 2021:

Attorney General (1)

• Residential, customer complained of internet issues. Customer never responded to attempts to contact.

WUTC (0)

FCC (5)

- Residential, customer disputing charge on bill, fee was explained to customer.
- Residential, customer trying to port to another carrier, new carrier does not have an interconnection agreement with CCI.
- Residential, customer disputing new fee on bill, fee removed and account credited
- Residential, customer disputing charge on bill, fee was removed.
- Residential, customer complaining of slow Internet speeds, tech was sent to home and resolved issues.

Report 6: Annual Plan: WAC 480-123-080(1):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington State for the period January 1, 2023, through December 31, 2023 are Of the total, is related to new investment and is related to replacement of existing facilities.

The Company expects that levels of expenses will remain relatively the same as those it experienced in past calendar years, subject to the effects of inflation, other commonly experienced changes in cost and availability of labor and materials, and increased depreciation on new investment placed in service. The Company does not anticipate major adjustments in staffing levels for the relevant period, even considering the continuing impacts of the COVID-19 pandemic.

Report 7: Plan of Investments and Expenditures: WAC 480-123-080(2):

Detail of planned capital expenditures by category may be found in Table A, attached. The Company expects that the remaining receipt of federal high-cost support will allow the Company to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas for its designated ETC service area. Consolidated continues to evaluate opportunities that would facilitate the deployment of additional high-speed broadband services in its Washington markets. Consolidated has continued conversations with the Washington State Broadband Office, the Washington Independent Telecommunications Association and local government entities about possible public/private partnerships to expand/improve service and support.

Consolidated Communications of Washington Company, LLC WAC 480-123-080

TABLE A

Parent Category Description 2023 Budget **NEW INVESTMENT WA Access Equip Contingency Total WA Battery Replacements Total WA DSL Additions Total WA Field Ops Test Equip Total WA FTTH CO Equip Total WA IPC Crit Spares MPLS Total** 2021 Washington USF Total **WA Area Drop Contingency Total WA Area Growth Total WA Dereg Growth Total WA FTTH Fiber Drops Total WA FTTH Installs Total** WA FTTH RDOF+ Total **WA ILEC OSP ICB's Total WA RESI Copper Drop Total WA RESI Fiber Drops Total WA USF Total WA Facilities Total Total**

REPLACEMNT OF FACILITIES

WA Area Capitalized Repairs Total
WA Area Mandates - Road Move Total
WA Fleet Total
Total

Grand Total

