## **BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

AURORA PAINTING & PRESSURE WASHING, D/B/A ALL PRO SERVICE, D/B/A SEATTLE MOVING SOLUTIONS DOCKET TV-190834

DECLARATION OF BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Consumer Protection Section. As a compliance investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On July 23, 2019, I found advertisements on Craigslist for Aurora Painting & Pressure Washing, d/b/a All Pro Service, and d/b/a Seattle Moving Solutions (Seattle Moving Solutions or Company). The advertisement offered to provide household goods moving services within the state of Washington using a truck or box van, stated that the company accepted credit cards, and listed the telephone number (253) 486-6982.<sup>1</sup>
- 3. On July 23, 2019, I searched Craigslist and found an advertisement for Aurora Painting Services. This advertisement displayed the telephone number (253) 486-6982, and stated that it accepted credit cards.<sup>2</sup>
- 4. On July 23, 2019, I searched Commission records and verified that Aurora Painting Services and Seattle Moving Solutions are not permitted household goods carriers.
- 5. On July 23, 2019, I searched the Washington State Department of Revenue's website for Aurora Painting. The results produced an entity name of Aurora Painting & Pressure Washing LLC, a business name of All Pro Services, governing people of Jermey Alan Dean and Erik Holt Porter, and an address of 14940 Young Rd., Mount Vernon, WA 98273.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> See Attachment A for a copy of craigslist.org page, printed on July 23, 2019.

<sup>&</sup>lt;sup>2</sup> See Attachment B for a copy of craigslist.org page, printed on July 23, 2019.

<sup>&</sup>lt;sup>3</sup> See Attachment C for a copy of Dept. of Rev. record, printed on July 23, 2019.

- 6. On July 31, 2019, a compliance letter was sent to Jermey Alan Dean and Erik Holt Porter notifying Seattle Moving Solutions that it must cease and desist operations as a household goods carrier in Washington State until the Company obtains the required household goods carrier permit from the Commission.<sup>4</sup>
- 7. On September 10, 2019, I called (253) 486-6982 using an assumed name to obtain a quote for moving services between Seattle and Tacoma, Washington. A Company representative quoted a rate of \$625 for four hours, two workers, and a 20-foot truck. During the conversation, I was informed that there would be a \$325 deposit that could be taken by credit card. I stated that I was recently a victim of identity theft and inquired how the charge would appear on my credit card statement. The representative said it would appear under the name Aurora Painting Services.

DATED this 16th day of October, 2019, at Lacey, Washington.

BRIAN BRAUN

<sup>&</sup>lt;sup>4</sup> See Attachment D, for a copy of the compliance letter, dated July 31, 2019.