ATTACHMENT A

1/25/2018

Galaxy Moving | Rates & Services

Seattle: 206.454.9106 Snohomish

County: 425.954.9276

About Us Home

Rates & Services

Testimonials

Helpful Hints & Preparation Contact Us

Need an Estimate?

Your Name (required)

Phone Number(required)

Your Email (required)

of Rooms(required)

Send

1 Truck and 2 Movers

\$85 per hour

\$40 per hour for additional movers.

Packing service is \$40 per hour per person plus the cost of packing materials

1 Truck and 3 Movers

\$125 per hour

\$40 per hour for additional movers.

Packing service is \$40 per hour per person plus the cost of packing materials

Copyright 2014-2015 Galaxy Moving. Designed By: BullerTech

Home Abo

About Us Rates & Services

Testimonials



Need an Estimate?

Your Name (required)	
Phone Number(required)	
Your Email (required)	
# of Rooms(required)	

Home

About Seattle: 206.454.9

Rates & Servic County: 425.954.

Testimonials

Helpful Hints & Preparation



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Home Abou

Send

Find tacos, cheap dinner, Max's

Near Kennewick, WA

Nightlife

Home Services

Write a Review

Log In



ATTACHMENT B

Galaxy Moving



Restaurants





- surrounding area
- **(**425) 954-9276
- galaxymoving.org
- Send to your Phone



Ask the Community

Yelp users haven't asked any questions yet about Galaxy Moving.

Recommended Reviews for Galaxy Moving

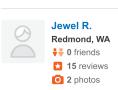
Your trust is our top concern, so businesses can't pay to alter or remove their reviews. Learn more.

Search within the reviews

Sort by Newest First ▼ Language English (10) ▼



Start your review of Galaxy Moving.



Request Quotes

This provider has not enabled messaging on Yelp. Request a quote from other similar providers.



Today 8:00 am - 8:00 pm Open now

Hours

8:00 am - 8:00 pm Mon Tue 8:00 am - 8:00 pm 8:00 am - 8:00 pm Wed

8:00 am - 8:00 pm Open now Thu 8:00 am - 8:00 pm Fri

Sat 8:00 am - 8:00 pm 8:00 am - 8:00 pm Sun

Edit business info

More business info

Accepts Credit Cards Yes





From the business

If you are looking for a smooth, friendly, and proficient moving service, look no further than Galaxy Moving! We are standing by for your call and looking forward to helping you get ...

Learn more about Galaxy Moving

You might also consider

People also viewed



10/23/2017

charged for transit time from "office to my home" 1 hour extra. No mention of transit time charge when I got my quote on the phone or on the mailer.



Movable 142 reviews

We worked with Phil, Vladimir and Avas - - three nice hard working guys.



Can't Stop Moving * * * * 410 reviews

They moved us out of our 2 bedroom apt and into a 3 bedroom townhouse in less than 3 hours!!!



Kangaroo Movers 140 reviews

Other Movers Nearby

Find more Movers near Galaxy Moving

Browse nearby







••• Show all

People found Galaxy Moving by searching for...

Movers Everett



Mei F. Seattle, WA

🙌 174 friends

22 reviews

4 photos

Their flyer appeared magically in our mailbox, just when we needed it. I booked these guys for our move to our first home, six weeks in advance. We just took out a mortgage and have no wiggle room days; a no-show could ruin us financially. After a contractor nearly wrecked our house. I got a little jumpy and looked at Yelp for references on the movers. Subcontracting? No-shows? Yikes!

I called to cancel and asked if they'd like to know why, just to be kind-- I mean, I'm a publicist and I know how to deal with this kind of thing-- but he didn't want to hear it. So I left this review and became part of what's wrong with this culture.



Anthony H.

Lake Stevens, WA

👯 30 friends 22 reviews

8 photos

Received a flyer showing pricing. Based on having three guys, approx. 5-6 hours we were calculating the amount that would be owed at the end of the day.

The company used a sub-contractor and company name that we had never heard of. The bill was for EIGHT hours. When I asked him why the 8 hours, he replied that there was travel time of one hour each way. This was never discussed, not listed on the site, nor on the flyer. Furthermore, the office (if actually Galaxy) was a max of 30 minutes from us...not an hour on a Sunday!

The team was friendly and efficient so we paid them and would follow up with Galaxy the very next day. Zero response to our message, phone call, etc. VERY shady business practice. Like other clients, I should have read the reviews!!

Update-I was able to reach Richard at approx. 7:30 p.m. 9.27.17 and he seemed to be pro-active. He agreed that the travel time was about double of what it should have been! I sent him a screen shot of the invoice to which he replied that I would need to take it up with the SUBCONTRACTOR, HIS subcontractor. What a joke. His employee technically that we didn't know wouldn't be considered HIS employee. Nice!





Confirmed 3 people and arrival time of 9a - 10a, both Thursday and Friday, for a Saturday job. Saturday, I finally called at 1015, to be told, they were missing a worker. I had no alternative dates to move, so offered to help myself. Almost 2 hours late, they finally showed up.

Adding insult to injury, they charged me for "transit time" (no mention during initial contact, or in mailer). I was so mad at myself, for not doing a proper review, and tired of the whole affair, I just paid the bill, to get it over with.

As far as the actual moving went, they did a satisfactory job, while taking care to protect walls, etc.







My sister tried to hire Galaxy Moving... This business (and I will use that term VERY loosely about them) should by far be shutdown. 25+ years experience (yeah right) --- With under three years of being in business. After being called the night before the move, to be told that they would call by 12pm and people there by 1:00pm. No call- Go figure and not only did people not show up until almost 5:00pm it wasn't even GALAXY MOVING!- They contracted out to another company. I didn't want to believe Jan W. review, but sure enough it happened. Honestly, call someone else, because that is what they do! If people wanted to deal with crappy service, people not showing up, and getting d*cked around-- They will call Comcast.



Jan W.
Edmonds, WA
10 friends

1 review

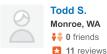


I wonder who's writing the "good" reviews. I too reserved them 3 weeks out and I called the day before. everything was fine until the day of the move when another moving company called me a said "Galaxy" called them and wanted them to move us. They said they couldn't be there there until 5 this afternoon. The move was suppose to start at 10am. I told them to forget it and went out and hired a truck and moved myself. If you hire them "BEWARE".





I have moved several times and by far this was the best move ever. Richard and his team were very focused on making the customer extremely happy, which I was. They were excellent in managing pulling apart and rebuilding some difficult pieces of furniture and thinking out of the box on how to maneuver a large piece through a small area. His crew has worked together for a while and it shows. Each person on his team was concerned that the move went well. The movers even helped me move my groceries from one house to the other! I would recommend them to everyone based on their expertise and the way they handled the move with such care. In addition, their rate was extremely fair and within the range we agreed upon before move day.





Beware!!! Hire these guys at your own risk! We scheduled our move with them weeks in advance. We answered the usual questions about the number of rooms in our house, how many movers we wanted, etc. Originally, I thought we'd need 2 movers. Rich at Galaxy suggested 3 guys for a house our size, so I agreed that that probably made sense.

The day before our move, I called Rich to confirm we still had movers coming the following day. He seemed a little caught off guard, assured me that we still had guys coming, but mentioned that he thought he may have double booked us. It sounded like he'd forgotten about us. At any rate, he did confirm we'd have 3 guys out the following day around 9-10am. I let Rich know that with our house closing, we were on a strict timeline to get out on schedule.

Move day comes... About the time the guys should have been at or getting close to our house, I called Rich to see how far out they were. It was a little after 9am. I was told they were just getting the truck ready and heading right out. An hour late, at 11am, they showed up. It was 3 guys and a truck, as expected. We did a quick walkthrough of the house. Half of our stuff was already packed away in a storage unit, and we aren't hoarders, so there was just an average amount of furniture and boxes(which were already all packed and neatly stacked in the garage for quick transfer to the truck). At this point, they tell me this is too much work. They said it would be a 10-12 day for them, and they didn't want to do the job because they would have to do it all over again tomorrow(meaning that they had another move scheduled for the next day). They suggested coming back the next day with 6 guys to make it go faster. I let them know that waiting wasn't an option. We had to be out that day. I asked if they could please just begin work with the 3 of them, and just get as much out as they could by the end of the day. Still, the answer was no, and they just wanted to come back tomorrow with more guys. I called Rich at the office, and left him a voicemail, telling him the situation and that we needed to get the guys working right away. No response.

Meanwhile the guys are out on the phone, assumedly with Rich. When they got off the phone, one of the movers told me that one guy said if the office said they had to stay, he was going to have someone come pick him up. I made another call or 2 to Rich, with no answer. Eventually, the guys left, saying they'd be back to the next day with 6 guys. I had no option but to let them drive away, hours late to begin the move, zero work done, and now having to spend moving time looking for help instead.

I ended up getting a friend to leave work, hired 1 mover on short notice, and had another friend of a friend come help. I had to go out a get a rental truck, wasting a ton of time. We didn't actually get started moving anything until about 3pm. We worked our tails off and got everything moved and into the new house at 9:30pm. So 4 of us, (3 amateurs and 1 professional mover) completed in 6.5hrs, what the

"professional" Galaxy movers said would take them 10-12hrs.

Galaxy Moving really left us in a terrible spot. To this day, Rich has never called back. And the 6 guys that were supposedly coming back the next day never showed up.

Galaxy Moving has demonstrated to me that they are unreliable, unprofessional, and have no business taking on time sensitive projects. The scheduling was sloppy. The movers I met were unmotivated, and full of excuses. They showed up late, did nothing, and never made any effort whatsoever to correct them problem. I'm sure they're capable of doing a good job sometimes. But if you asked me for a mover you can count on, these guys would be at the bottom of the list.



Kelly M. Mill Creek, WA 👯 1 friend 3 reviews



These guys are wonderful! They were organized and efficient from the minute they arrived. They loaded up our condo very quickly and unloaded our new home even faster. They were nice, professional, and more importantly careful with our belongings. They were very mindful of their surroundings making sure they didn't damage walls, light fixtures, etc. I was most impressed at the strength it took for our elliptical machine and leather sofa. They made it look so easy. The fee was much more reasonable than other companies that I contacted. Between the price and the kind voice on the phone, it was a no brainier that I was going to hire them. I am so glad that I did. Moving day was a breeze and stress free! Thank you so much! If I ever move again, I will definitely call Galaxy Movers!



Jon B. Seattle, WA 🔑 1 friend 2 reviews



Experienced and efficient movers with reasonable prices and a great attitude. They have a large enough truck to move an entire house in one trip.I Highly recommend Galaxy Movers to get the job done.







See More Movers in Everett **Other Movers Nearby**

About

ATTACHMENT C

1/30/2018

Corporations and Charities System

BUSINESS INFORMATION

Business Name:

GALAXYMOVINGCOMPANY LLC

UBI Number:

603 375 754

Business Type:

WA LIMITED LIABILITY COMPANY

Business Status:

ADMINISTRATIVELY DISSOLVED

Principal Office Street Address: 12306 19TH AVE SE, EVERETT

Principal Office Mailing Address:

Expiration Date:

06/30/2017

Jurisdiction:

UNITED STATES, WASHINGTON

Formation/ Registration Date:

06/06/2014

Period of Duration:

Perpetual

Inactive Date:

11/01/2017

Nature of Business:

REGISTERED AGENT INFORMATION

Registered Agent Name:

CO-OWNER

Street Address:

12306 19TH AVE SE, EVERETT, WA, 98208-0000, UNITED STATES

Mailing Address:

1/30/2018

Corporations and Charities System

GOVERNORS

Title	Governors Type	Entity Name	First Name	Last Name	
GOVERNOR	INDIVIDUAL		HONG	BROOKS	
GOVERNOR	INDIVIDUAL		JOSHUA	WEST	

ATTACHMENT D



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

January 30, 2018

Hong Brooks
Joshua West
Galaxy Moving Company LLC
1011 128th Street SW
Everett, WA 98204

RE: Household Goods Moving in Washington State

Dear Mr. Brooks and Mr. West:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.galaxymoving.org, www.yelp.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by Feb. 13, 2018.

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Galaxy Moving Company, LLC.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned

¹ RCW 81.80.075

Galaxy Moving Company, LLC January 30, 2018 Page 2

financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by Feb. 13, 2018.

If you have questions about the household goods laws, please contact Brian Braun, Compliance Investigator, at (360) 664-1129.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

Mike Turcott

Compliance Investigations Supervisor

ATTACHMENT E



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 . (360) 664-1160 • TTY (360) 586-8203

March 6, 2018

Hong Richard Brooks Galaxy Moving Company LLC 13005 E Gibson Rd Apt S133 Everett, WA 98204

RE: Household Goods Moving in Washington State

Dear Mr. Brooks:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.galaxymoving.org, www.craigslist.org, and www.yelp.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by March 20, 2018.

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Galaxy Moving Company, LLC.

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¹ RCW 81.80.075

Galaxy Moving Company, LLC March 6, 2018 Page 2

financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by March 20, 2018.

If you have questions about the household goods laws, please contact Brian Braun, Compliance Investigator, at (360) 664-1129.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

Mike Turcott

Compliance Investigations Supervisor