

Dear Mr. King and UTC staff members

My name is Bupinder Brar and I run and own Brar Airport Town Car Service based in Seattle. I am writing this on behalf of a letter you received about complaint from Bee-Line. Bee Line never sent me the letter. I have not received any letters from Bee-Line. Brar Airport town Car Service is a combinations of Towncars, SUV's Vans, limousines and Charter. We are fully within guidelines of charter and excursion. We provide transportation service to large and small groups with pre-booked reservations. We don't go around and pick up from hotel to hotel. We only pick up the reservations we have. People call and they make reservation with us. Sometimes they have group of 5 people and sometimes even 20 people. We use our vehicles according the size of the group. Being a local business, we have a special relationship with our community members and local hotels. In doing so, we have provided responsible transportation with full commitment. Our team loves welcoming guests to Seattle and greater area with love and warmth. Brar Airport Towncar Service follows fully by the guideline and rules and regulations that UTC poses. Our Service is based on request and pre-arranged. Brar Airport towncar Service does not take unrelated guests. We know UBER has cut everyone's business. We have no interest in hurting anyone's business. We are trying our best to provide great service for the guests that visit Seattle. I thank you for taking your time.

Thank You

Bhupinder Brar

Brar Airport Town Car Service.