

# Heckman Motors, Inc.

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February 21, 2017  
Records Center  
Washington State Utilities & Transportation Commission  
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Re: Replacement pages 8 and 9

First Replacement page 8:

REGULAR FARES – Change language to: Adult fares apply to passengers who have reached or passed their sixteenth birthday. Children under sixteen years of age will be charged the youth rate regardless of whether they occupy a seat or not. A child/infant restraint system is highly recommended for all children under 8 years old. The company does not provide child/infant seats, and the driver cannot assist with securing the seat.

TICKET REDEMPTION – Change language to: Unused tickets will be redeemed at the purchase price and unused portions of round-trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used, and refunding the balance of the purchase price. A customer who has made a reservation but fails to cancel, reschedule, or appear at the designated pick-up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation.

First Replacement page 9:

SCHEDULE MAINTENANCE – Change language to: Carrier will not be liable for delays or cancellations caused by poor road conditions, bridge closures ferry delays, accidents, breakdowns, inclement weather, or other conditions beyond its control. The carrier does not guarantee to arrive at, or depart from any point at any specific time. The time of arrival and the departure from any point shown in its published time schedules are schedules it endeavors to maintain, but it is not guaranteed.

OBJECTIONABLE PASSENGERS – Change language to: The company reserves the right to refuse to transport persons under the influence of drugs or liquor, or persons traveling alone and who are incapable of taking care of themselves, or whose condition, conduct or behavior may be detrimental to the safety and comfort of other passengers. The carrier reserves the right to refuse carriage of any materials that the carrier considers unsafe or not in the best interest of the passengers.

ANIMALS – Change language to: Dogs, cats, birds, and other animals will only be carried if they are in a carrier no bigger than 21”x16”x15”, and a \$5.00 fee will apply. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability.

INFANT SEATS - Remove this section concerning infant seats. New language concerning infant seats is added to page 8 under “Regular Fares” section.

Jack Heckman  
President  
Olympic Bus Lines