June 12, 2015

Steven V. King, Executive Director and Secretary

Utilities and Transportation Commission

1300 S. Evergreen Park Dr. SW

P.O. Box 47250

Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. New World Van Lines of Washington, Inc.*

Commission Staff’s Response to Application for Mitigation of Penalties TV-150926

Dear Mr. King:

On June 1, 2015, the Utilities and Transportation Commission issued a $900 Penalty Assessment in Docket TV-150926 against New World Van Lines of Washington, Inc. for 9 violations of Washington Administrative Code (WAC 480-15-480), which requires household goods carrier companies to furnish annual reports to the commission no later than May 1 each year.

On June 4, 2015, America’s Elite, Inc. wrote the commission requesting mitigation of penalties. In its mitigation request, New World Van Lines of Washington, Inc. does not dispute the violation occurred. The company states, “Please see the attached email, providing needed info to Katie Hancock. We respectfully request a waiver of these penalties. We have always filed in time”.

It is the company’s responsibility to ensure that the regulatory fee is paid and the annual report is filed by the May 1 deadline. On February 27, 2015, Annual Report packets were mailed to all regulated household goods companies. The instructions for annual report completion page of the annual report informed the regulated company that it must complete the annual report form, pay the regulatory fees, and return the materials by May 1, 2015, to avoid enforcement action.

On April 29, 2015, New World Van Lines of Washington, Inc. filed an incomplete 2014 annual report and paid the required regulatory fees. On May 14, 2015, the company filed the required information and the report was considered complete. The company has been active since 2012. No prior violations of WAC 480-15-480 are on commission record. Staff does not support the company’s request to waive the penalty, however, staff does support mitigating the penalty as

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this is the company’s first delinquent filing. Staff recommends a reduced penalty of $25 per day resulting in a total penalty assessment of $225.

If you have any questions regarding this recommendation, please contact Amy Andrews, Regulatory Analyst, at (360) 664-1157, or [aandrews@utc.wa.gov](mailto:aandrews@utc.wa.gov).

Sincerely,

Sondra Walsh, Director

Administrative Services