FCC For	rm 481 - Carrier Annual Reporting Data Collection Form			0	CC Form 481 MB Control No. 3060- ly 2013	0986/OMB Control I	No. 3060-0819
<010>	Study Area Code	522410					
<015>	Study Area Name	CENTURYTEL-COWI	CHE				
<020>		2016					
	Program Year  Contact Name: Person USAC should contact	2010					
<030>	with questions about this data	Kenneth W. Buch	an				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3183621538 ext.					
<039>	Contact Email Address: Email of the person identified in data line <030>	ken.buchan@cent	urylir	nk.com			
ANNUA	AL REPORTING FOR ALL CARRIERS					54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting			(complete attached works)	neet)	~	
<200>	Outage Reporting (voice)			(complete attached works)	neet)	~	<b>V</b>
<210>	< check box if no	o outages to report				~	
<300>	Unfulfilled Service Requests (voice)				) 1		*****
<310>	Detail on Attempts (voice)						
					(attach descriptive do	cument)	
<320>	Unfulfilled Service Requests (broadband)				٦	·	
<220s	Detail on Attempts (broadband)						
<330>	Detail on Attempts (broadband)				(attach descriptive d	ocument)	
<400>	Number of Complaints per 1,000 customers (voice)				_		
<410> <420>	Fixed 0.0 Mobile 0.0					~	~
<430>	Number of Complaints per 1,000 customers (broad	band)				_	
<440>	Fixed 0.0						11111
<450>	Mobile 0.0  Service Quality Standards & Consumer Protection R	ulas Camplianas					1 .
<500>	522410wa510.pdf	ules Compliance		(check to indicate certifica	ition)		
	522410Wa510.pdf						
<510>				(attached descriptive de	ocument)	<b>'</b>	
<600>	Functionality in Emergency Situations			(check to indicate certifica	ation)		
	522410wa610.pdf			(	,		
				(attached descriptive docu	ment)	~	~
<610>							
	Company Price Offerings (voice)			(complete attached works	heet)	<u> </u>	
<710>	1 , 5 , ,			(complete attached works			<u> </u>
	Operating Companies and Affiliates  Tribal Land Offerings (Y/N)?		(if ye	complete attached works, complete attached works			11111
	Voice Services Rate Comparability Certification		Yes		neety		
	522410wa1010.pdf					_	
-1010	_			(attach descriptive docun	nentl		
<1010>	>			(attach descriptive docum	nent)		
-1100	Contiferent and an action of the second and in a second and	v(an au Na)	$\overline{}$				*****
<1100>	<ul> <li>Certify whether terrestrial backhaul options exist (</li> </ul>	Yes or No)	U	(if not, check to indicate	certification)		
<1110>				(complete attached works			
<1200>	• Terms and Condition for Lifeline Customers			(complete attached works	sheet)		
	Price Cap Carriers, Proceed to Price Cap Additional						
<2000>	Including Rate-of-Return Carriers affiliated with Pr	rice Cap Local Exch	ange C	Carriers (check to indicate certifica	rtion)	<b>V</b>	
<2005>				(complete attached works		V	
	Rate of Return Carriers Proceed to ROR Additional						

(check to indicate certification)

(complete attached worksheet)

<3000>

<3005>

(100) Se	ervice Quality Improvement Reporting			FCC Form 481	
-	Illection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	,
<010> <015> <020> <030> <035> <039>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	522410  CENTURYTEL-COWICHE  2016  Kenneth W. Buchan  3183621538 ext.  ken.buchan@centuryli	2 0		
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <b>(</b>	$\bigcirc$ $\bigcirc$		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no )	$\circ$		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a			
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e-year	N	ame of Attached Document	
<113>	Maps detailing progress towards meeting plan targets				
<114>	Report how much universal service (USF) support was received	[			
<115>	How much (USF) was used to improve service quality and how support was used to improve	ove service quality			
<116>	How much (USF) was used to improve service coverage and how support was used to imp	prove service coverage			
<117>	How much (USF) was used to improve service capacity and how support was used to improve	rove service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.				

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522410
<015>	Study Area Name	CENTURYTEL-COWICHE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	3183621538 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
	NORS									Did This Outage	_	
	Reference	Outage Start	Outage Start		Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
							Soo ottooboo	1				
							See attached					
						WO WO	rksheet					
								·		_		
								<u> </u>				
		1			l							

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	522410
<015>	Study Area Name	CENTURYTEL-COWICHE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	3183621538 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
	<u> </u>	- 1 (1)	0.0 (0		Residential Local			Mandatory Extended Area	
ŀ	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
ŀ									
-									
					See at	tached worksheet			
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522410
<015>	Study Area Name	CENTURYTEL-COWICHE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	3183621538 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				- See attacl	ned				
			,	worksheet -					
ŀ									

(800) Op	erating Companies		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	522410	
<015>	Study Area Name	CENTURYTEL-COWICHE	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan	

<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.
<811>	Holding Company	CenturyLink, Inc.
<812>	Operating Company	CenturyTel of Cowiche, Inc.

ken.buchan@centurylink.com

3183621538 ext.

<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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(900) Tribal Lands Reporting Data Collection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010> Study Area Code <015> Study Area Name	522410 CENTURYTEL-COWICHE
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data	2016 Kenneth W. Buchan
<ul> <li>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</li> <li>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</li> </ul>	3183621538 ext.  ken.buchan@centurylink.com
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
§ 54.313(a)(9) includes:	Select  es or No or  lot Applicable
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules	
<927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	

(1100) N	o Terrestrial Backhaul Reporting		FCC Form 481
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	522410	
<015>	Study Area Name	CENTURYTEL-COWICHE	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3183621538 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com	
4400	Please confirm whether terrestrial backhaul options exist within the supported area		
<1120>			
	pursuant to § 54.313(g) (Yes, No).		
.4420	Please select the appropriate response (Yes, No, Not Applicable) to confirm the		
<1130>	reporting carrier offers broadband service of at least 1 Mbps downstream and 256	kbps	
	upstream within the supported area pursuant to § 54.313(g).		
	aponoa 110 capponoa aca pacaa 10 3 cc.10(g).		

Lifeline	erms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522410	
<015>	Study Area Name	CENTURYTEL-COWICHE	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan	
<035>	Contact Telephone Number - Number of person identified in data line <030		
<039>	Contact Email Address - Email Address of person identified in data line <030		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	522410wa1210.pdf	ne of Attached Document
<1220>	Link to Public Website HTTP	http://www.centurylink.com/tariffs/wa_c	
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
<010> Study Area Code	
<015> Study Area Name	522410
<020> Program Year	CENTURYTEL-COWICHE
<030> Contact Name - Person USAC should contact regarding this data	2016
<035> Contact Telephone Number - Number of person identified in data line <030>	
<039> Contact Email Address - Email Address of person identified in data line <0303	3183621538 ext.
	ken.buchan@centurylink.com
Select the appropriate responses below (Yes, No, Not Applicable) to note compliance	is a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, an
Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The info	rmation reported on this form and in the documents attached below is accurate.
Incremental Connect America Phase I reporting	
<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}	Not Applicable
<2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b> Attachment {47 CFR § 54.313(b)(1)ii}	
	Name of Attached Document(s) Listing Required Information
	Name of Attached Document(s) Listing Nequired information
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a	<u></u>
<2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}	
<2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}	
<2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}	Yes
<2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}	
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	<u> </u>
<2016> Certification Support Used to Build Broadband	Yes

Name of Attached Document(s) Listing Required Information

<2017>

<2018>

<2019>

<2020>

<2021>

3rd year Broadband Service Certification

5th year Broadband Service Certification

Interim Progress Community Anchor Institutions

Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the

Interim Progress Certification

preceding calendar year.

(3000) R	8000) Rate Of Return Carrier Additional Documentation FCC Form 481			
Data Col	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
			July 2013	
<010>	Study Area Code	522410		
<015>	Study Area Name	522410 CENTURYTEL-COWICHE		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan		
<035> <039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	3183621538 ext. ken.buchan@centurylink.com		
CHECK	he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately neid carriers, ensuring c the information reported on this form and in the documents attach	· · · · · · · · · · · · · · · · · · ·	
(3010)	Progress Report on 5 Year Plan			
	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Name of Attached Decument Listing Descrited Informa	tion	
		Name of Attached Document Listing Required Informa	tion	
(3011)	Please check this box to confirm that the attached document(s), on line § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and add			
	providing access to broadband service in the preceding calendar year.	resses of community and for institutions to which began		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}			
		Name of Attached Document Listing Required Information	) 🕜	
	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)	$\langle \mathcal{M} \rangle$	
	check these boxes to confirm that the attached document(s), on line 30	17, contains the required information pursuant to § 54.313(f)(2	compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		4	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual			
	report and all required documentation			
		Name of Attached Document Listing Required Information		
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)	) <del>(</del> ()	
(3010)		(10)10)		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a	format comparable to RUS Operating Report for Telecommunication	s [	
	Decrease (a) for Delegan Object Income Object and Object and of Object and Ob	Ocal Flores		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of	Cash Flows		
(3021)	Management letter and audit opinion issued by the independent certified	public accountant that performed the company's financial audit		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),			
	contains:			
(3022)	Copy of their financial statement which has been subject to review by an			
,	independent certified public accountant; or 2) a financial report in a			
	format comparable to RUS Operating Report for Telecommunications			
	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of C	Cash Flows		
(3026)	Attach the worksheet listing required information			
(-320)				
		Name of Attached Document Listing Required Information		

(3000) Rate Of Return Carrier Additional Documentation (Continued)	CC Form 481
Data Collection Form Of	MB Control No. 3060-0986/OMB Control No. 3060-0819
Ju	uly 2013

<010>	Study Area Code	522410
<015>	Study Area Name	CENTURYTEL-COWICHE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	3183621538 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

Financial Data Summary	
(3027) Revenue	
,	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
()	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522410
<015>	Study Area Name	CENTURYTEL-COWICHE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	3183621538 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

## Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: CENTURYTEL-COWICHE

Signature of Authorized Officer: CERTIFIED ONLINE Date 05/28/2015

Printed name of Authorized Officer: David Cole

Title or position of Authorized Officer: Executive Vice President Operations Support and Controller

Telephone number of Authorized Officer: 3183889000 ext.

Study Area Code of Reporting Carrier: 522410 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522410	
<015>	Study Area Name	CENTURYTEL-COWICHE	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan	

3183621538 ext.

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> ken.buchan@centurylink.com

<035> Contact Telephone Number - Number of person identified in data line <030>

I certify that (Name of Agent) also certify that I am an officer of the reporting carr agent; and, to the best of my knowledge, the report	is authorized to submit the information reported on behalf of the reporting carr y responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authoriz data provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this fo	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipients	on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service support reci reporting carrier; and, to the best of my knowledge, the information r	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agen	t	
Telephone number of Authorized Agent or Employee of A	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 1934 18 of the United States Code, 18 U.S.C. § 1001.	, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title



ta Collection Form	porting (Voice)					FCC Form 481 OMB Control No July 2013	o. 3060-0986/OMB Co	ntrol No. 3060-0819
<010> Study Area Coo	le		5	522410				
<015> Study Area Na	ne		(	CENTURYTEL-COWICHE				
<020> Program Year			2	2016				
	- Person USAC should co			Kenneth W. Buchan				
		f person identified in data	1 11116 <030>	ext.				
	Address - Email Address o	of person identified in data	a line <030> k	en.buchan@centurylink.	com			
<220>	dia dia	dia	2.			.6		di .
<a> <b1></b1></a>	<b2> <b3></b3></b2>	<b4> <c1></c1></b4>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>

# AFFIDAVIT CERTIFYING COMPLIANCE WITH 47 C.F.R. §54.313(a)(5), §54.313(a)(6), §54.313(a)(10), and §54.314(a)

Section (500) – Service Quality and Consumer Protection Certification Section (600) – Emergency Functionality Certification Section (1000) – Voice Services Rate Comparability Certification Section (2012) – Frozen Support Certification; and Accuracy of Annual Reporting of CAF Recipients Certification

For the CenturyLink ETCs as listed in Appendix A, I, David D. Cole, being of lawful age and duly sworn, on my oath and under penalty of perjury, state that I am the Executive Vice President for Operations Support and Controller of CenturyLink, Inc. ("Company") and that I am authorized to execute this affidavit on behalf of the Company.

The Company hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5), §54.313(a)(10), and §54.314(a) that:

- 1) CenturyLink has established operational procedures designed to facilitate compliance with applicable consumer protection rules,
- CenturyLink has established operational procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans.
   CenturyLink also reports service quality metrics to State Commissions as applicable,
- 3) CenturyLink is able to remain functional in emergency situations as set forth in §54.202(a)(2),
- 4) The pricing of voice services provided by CenturyLink ETCs listed in Appendix A is no more than two standard deviations above the national average urban rate for voice service;
- 5) All frozen federal universal service support provided to CenturyLink ETCs listed in Appendix A was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, and
- 6) To the best of my knowledge and belief, the information reported on this form including attachments is accurate.

FURTHER AFFIANT SAYETH NOT.	• •
2020	DATED this 30 day of April 2015
David D. Cole	
EVP – Operations Support and Controller	TERRI GUICE STATE OF LOUISIANA
CenturyLink	(*(***)*) Union Parish
100 CenturyLink Drive	Louisiana Bar Roll No. 8622 My Commission Expires at Death
Monroe, Louisiana 71203	My Commission Expires at Deau
SUBSCRIBED AND SWORN TO before me this 30	day of <u>Apri</u> 2015
Notary Public: Luc	
My Commission Expires: At Au Ath	<u> </u>

Appendix A

<u>Listing of CenturyLink Eligible Telecommunications Carriers</u>

		Study	State(s)
		Area	of
COMPANY NAME	DBA NAME	Code	Operation
CenturyTel of Alabama, LLC (Northern)	CenturyLink	259789	AL
CenturyTel of Alabama, LLC (Southern)	CenturyLink	259788	AL
Gulf Telephone Company, LLC	CenturyLink	250298	AL
CenturyTel of Arkansas, Inc.	CenturyLink	401705	AR
CenturyTel of Central Arkansas, LLC	CenturyLink	401144	AR
CenturyTel of Mountain Home, Inc.	CenturyLink	401711	AR
CenturyTel of Redfield, Inc.	CenturyLink	401720	AR
CenturyTel of South Arkansas, Inc.	CenturyLink	401727	AR, LA
CenturyTel of Northwest Arkansas, LLC			AR, MO,
(Russellville)	CenturyLink	401142	ОК
CenturyTel of Northwest Arkansas, LLC			
(Siloam Springs)	CenturyLink	401143	AR, OK
Qwest Corporation (Arizona)	CenturyLink QC	455101	AZ
CenturyTel of Colorado, Inc.	CenturyLink	462208	СО
Qwest Corporation (Colorado)	CenturyLink QC	465102	СО
The El Paso County Telephone Company	None	462187	СО
CenturyTel of Eagle, Inc.	CenturyLink	462185	CO, UT
Embarq Florida, Inc.	CenturyLink	210341	FL
Coastal Utilities, Inc.	CenturyLink	220356	GA
Qwest Corporation (Iowa)	CenturyLink QC	355141	IA .
CenturyTel of Postville, Inc.	CenturyLink	351274	IA
CenturyTel of Chester, Inc.	CenturyLink	351126	IA, MN
CenturyTel of Idaho, Inc.	CenturyLink	472225	ID
CenturyTel of the Gem State, Inc. (Idaho)	CenturyLink	472223	ID
Qwest Corporation (Northern Idaho)	CenturyLink QC	475162	ID
Qwest Corporation (Southern Idaho)	CenturyLink QC	475103	ID
Gallatin River Communications, LLC	CenturyLink GRC	341057	IL
CenturyTel of Central Indiana, Inc.	CenturyLink	320747	IN
CenturyTel of Odon, Inc.	CenturyLink	320801	IN
United Telephone Company of Indiana, Inc.	CenturyLink	320832	IN, OH
United Telephone Company of Eastern			
Kansas	CenturyLink	411317	KS

		Study	State(s)
COMPANIVALANCE	BB	Area	of
COMPANY NAME	DBA NAME	Code	Operation
United Telephone Company of Kansas	None	411842	KS
United Telephone Company of Southcentral Kansas	Combinedial	444247	l/C
	CenturyLink	411317	KS
Embarq Missouri, Inc. (Kansas)	CenturyLink	411957	KS
CenturyTel of Central Louisiana, LLC	CenturyLink	270423	LA
CenturyTel of Chatham, LLC	CenturyLink	270427	LA
CenturyTel of East Louisiana, LLC	CenturyLink	270440	LA
CenturyTel of Evangeline, LLC	CenturyLink	270434	LA
CenturyTel of North Louisiana, LLC	CenturyLink	270436	LA
CenturyTel of Ringgold, LLC	CenturyLink	270439	LA
CenturyTel of Southeast Louisiana, LLC	CenturyLink	270424	LA
CenturyTel of Southwest Louisiana, LLC	CenturyLink	270442	LA
CenturyTel of Northwest Louisiana, Inc.	CenturyLink	270431	LA, AR, T
CenturyTel Midwest - Michigan, Inc.	CenturyLink	310671	Mi
CenturyTel of Michigan, Inc.	CenturyLink	310702	MI
CenturyTel of Northern Michigan, Inc.	CenturyLink	310705	MI
CenturyTel of Upper Michigan, Inc.	CenturyLink	310689	MI
CenturyTel of Minnesota, Inc.	CenturyLink	361445	MN
Embarq Minnesota, Inc.	CenturyLink	361456	MN
Qwest Corporation (Minnesota)	CenturyLink QC	365142	MN
CenturyTel of Missouri, LLC (Belle-Herman)	CenturyLink	429785	МО
CenturyTel of Missouri, LLC (Central)	CenturyLink	429784	МО
CenturyTel of Missouri, LLC (Southern)	CenturyLink	429786	МО
CenturyTel of Missouri, LLC (Southwest)	CenturyLink	429787	МО
Spectra Communications Group, LLC	CenturyLink	421151	МО
Embarg Missouri, Inc.	CenturyLink	421957	MO, IA
CenturyTel of North Mississippi, Inc.	None	280458	MS
CenturyTel of Montana, Inc.	CenturyLink	482249	MT
Qwest Corporation (Montana)	CenturyLink QC	485104	MT
Central Telephone Company (North Carolina)	CenturyLink	230471	NC
Carolina Telephone and Telegraph Company	- Contain y Link	230171	110
LLC	CenturyLink	230470	NC
Mebtel, Inc.	CenturyLink	230485	NC
Qwest Corporation (North Dakota)	CenturyLink QC	385144	ND
Qwest Corporation (Nebraska)	CenturyLink QC	375143	NE
United Telephone Company of the West	Jenne Qu	3,31,3	115
(Nebraska)	CenturyLink	371595	NE

		Study Area	State(s) of	
COMPANY NAME	DBA NAME	Code	Operation	
United Telephone Company of New Jersey,		100100	l	
Inc.	CenturyLink	160138	NJ	
CenturyTel of the Southwest, Inc.	CenturyLink	492274	NM	
Qwest Corporation (New Mexico)	CenturyLink QC	495105	NM	
Central Telephone Company (Nevada)	CenturyLink	552348	NV	
CenturyTel of the Gem State, Inc. (Nevada)	CenturyLink	552223	NV	
CenturyTel of Ohio, Inc.	CenturyLink	300630	ОН	
United Telephone Company of Ohio	CenturyLink	300661	ОН	
CenturyTel of Oregon, Inc.	CenturyLink	532361	OR	
Qwest Corporation (Oregon)	CenturyLink QC	535163	OR	
United Telephone Company of the Northwest				
(Oregon)	CenturyLink	532400	OR	
CenturyTel of Eastern Oregon, Inc.	CenturyLink	532361	OR, CA	
United Telephone Company of Pennsylvania				
LLC, The	CenturyLink	170209	PA	
United Telephone Company of the Carolinas				
LLC	CenturyLink of the Carolinas	240506	SC	
Qwest Corporation (South Dakota)	CenturyLink QC	395145	SD	
CenturyTel of Claiborne, Inc.	CenturyLink Claiborne	290557	TN	
	CenturyLink Ooltewah-			
CenturyTel of Ooltewah-Collegedale, Inc.	Collegedale	290574	TN	
United Telephone Southeast, LLC (Tennessee)	CenturyLink	290567	TN	
CenturyTel of Adamsville, Inc.	CenturyLink Adamsville	290552	TN, MS	
Central Telephone Company of Texas, Inc.	CenturyLink	442114	TX	
CenturyTel of Lake Dallas, Inc.	CenturyLink	442101	TX	
CenturyTel of Port Aransas, Inc.	CenturyLink	442117	TX	
CenturyTel of San Marcos, Inc.	CenturyLink	442140	TX	
United Telephone Company of Texas, Inc	CenturyLink	442084	TX	
Qwest Corporation (Utah)	CenturyLink QC	505107	UT	
United Telephone Southeast, LLC (Virginia)	CenturyLink	190567	VA	
Central Telephone Company of Virginia	CenturyLink	190254	VA, NC	
CenturyTel of Inter-Island, Inc.	CenturyLink	522408	WA	
CenturyTel of Washington, Inc.	CenturyLink	522408	WA	
Qwest Corporation (Washington)	CenturyLink QC	525161	WA	
United Telephone Company of the Northwest	22		****	
(Washington)	CenturyLink	522400	WA	
CenturyTel of Cowiche, Inc.	CenturyLink	522410	WA	
CenturyTel of Central Wisconsin, LLC	CenturyLink	331159	WI	

		Study Area	State(s)
COMPANY NAME	DBA NAME	Code	Operation
CenturyTel of Fairwater-Brandon-Alto, LLC	CenturyLink	330877	WI
CenturyTel of Forestville, LLC	CenturyLink	330884	WI
CenturyTel of Larsen-Readfield, LLC	CenturyLink	330898	WI
CenturyTel of Monroe County, LLC	CenturyLink	330913	WI
CenturyTel of Northern Wisconsin, LLC	CenturyLink	330956	WI
CenturyTel of Southern Wisconsin, LLC	CenturyLink	330931	WI
CenturyTel of the Midwest-Kendall, LLC	CenturyLink	330924	WI
CenturyTel of the Midwest-Wisconsin, LLC	•		
(Casco)	CenturyLink	330857	WI
CenturyTel of the Midwest-Wisconsin, LLC			
(Cencom)	CenturyLink	330841	WI
CenturyTel of the Midwest-Wisconsin, LLC			
(Northwest)	CenturyLink	330922	WI
CenturyTel of the Midwest-Wisconsin, LLC			
(Platteville)	CenturyLink	330934	WI
CenturyTel of the Midwest-Wisconsin, LLC			
(Thorp)	CenturyLink	330959	WI
CenturyTel of the Midwest-Wisconsin, LLC			
(Wayside)	CenturyLink	330970	WI
CenturyTel of Wisconsin, LLC	CenturyLink	330895	WI
Telephone USA of Wisconsin, LLC	CenturyLink	331155	WI
CenturyTel of Northwest Wisconsin, LLC	CenturyLink	330950	WI, MN
CenturyTel of Wyoming, Inc.	CenturyLink	512299	WY
Qwest Corporation (Wyoming)	CenturyLink QC	515108	WY
United Telephone Company of the West			
(Wyoming)	CenturyLink of the West	511595	WY

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		522410
<015>	Study Area Name		CENTURYTEL-COWICHE
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data		Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data	line <030>	ext.
<039>	Contact Email Address - Email Address of person identified in data	line <030>	ken.buchan@centurylink.com
<701>	Residential Local Service Charge Effective Date	1/1/2015	
<702>	Single State-wide Residential Local Service Charge		

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs>&lt;</bs>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
WA	Cowiche		FR	16.4	0.0	0.0	0.0	16.4
WA	Tieton		FR	16.4	0.0	0.0	0.0	16.4
WA	Rimrock		FR	16.4	0.0	0.0	0.0	16.4

(710)	<b>Broadband Price Offering</b>
Data	Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	522410
<015>	Study Area Name	CENTURYTEL-COWICHE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

			<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
		Exchange (ILEC)	Residential	State Regulated	Total Rates	Broadband Service -		Usage Allowance	Usage Allowance
1	State	exchange (ILEC)	Rate	Fees	and Fees	Download Speed	-Upload Speed (Mbps)	(GB)	Action Taken
		N/A				(Mbps)			When Limit Reached {select}
WA	A	N/A	0.0	0.0	0.0	0.0	0.0	0.0	Other, No offerings meet reporting criteria.

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		522410
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<020>	Program Year		2016
<030>	Contact Name - Person US	AC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	ext.
<039>	Contact Email Address - En	nail Address of person identified in data line <030>	ken.buchan@centurylink.com
<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	CenturyTel of Cowiche, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Bloomingdale Telephone Company, Inc.	310676	Unknown
	Carolina Telephone and Telegraph Company LLC	230470	CenturyLink
	Central Telephone Company (Nevada)	552348	CenturyLink
	Central Telephone Company (North Carolina)	230471	CenturyLink
	Central Telephone Company of Texas, Inc.	442114	CenturyLink
	Central Telephone Company of Virginia	190254	CenturyLink
	CenturyLink Communications Company, LLC		None
	CenturyTel Broadband Services, LLC		CenturyLink Broadband
	CenturyTel Midwest - Michigan, Inc.	310671	CenturyLink
	CenturyTel of Adamsville, Inc.	290552	CenturyLink Adamsville
	CenturyTel of Alabama, LLC (Northern)	259789	CenturyLink
	CenturyTel of Alabama, LLC (Southern)	259788	CenturyLink
	CenturyTel of Arkansas, Inc.	401705	CenturyLink
	CenturyTel of Central Arkansas, LLC	401144	CenturyLink
	CenturyTel of Central Indiana, Inc.	320747	CenturyLink
	CenturyTel of Central Louisiana, LLC	270423	CenturyLink
	CenturyTel of Central Wisconsin, LLC	331159	CenturyLink
	CenturyTel of Chatham, LLC	270427	CenturyLink
	CenturyTel of Chester, Inc.	351126	CenturyLink
	CenturyTel of Claiborne, Inc.	290557	CenturyLink Claiborne
	CenturyTel of Colorado, Inc.	462208	CenturyLink
	CenturyTel of Cowiche, Inc.	522410	CenturyLink
	CenturyTel of Eagle, Inc.	462185	CenturyLink

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<039>	Contact Email Address - En	nail Address of person identified in data line <030>	ken.buchan@centurylink.com
<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	CenturyTel of Cowiche, Inc.	

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	Affiliates	SAC	Doing Business As Company or Brand Designation
_	CenturyTel of East Louisiana, LLC	270440	CenturyLink
	CenturyTel of Eastern Oregon, Inc.	532361	CenturyLink
	CenturyTel of Evangeline, LLC	270434	CenturyLink
	CenturyTel of Fairwater-Brandon-Alto, LLC	330877	CenturyLink
	CenturyTel of Forestville, LLC	330884	CenturyLink
	CenturyTel of Idaho, Inc.	472225	CenturyLink
	CenturyTel of Inter-Island, Inc.	522408	CenturyLink
	CenturyTel of Lake Dallas, Inc.	442101	CenturyLink
	CenturyTel of Larsen-Readfield, LLC	330898	CenturyLink
	CenturyTel of Michigan, Inc.	310702	CenturyLink
	CenturyTel of Minnesota, Inc.	361445	CenturyLink
	CenturyTel of Missouri, LLC (Belle-Herman)	429785	CenturyLink
	CenturyTel of Missouri, LLC (Central)	429784	CenturyLink
	CenturyTel of Missouri, LLC (Southern)	429786	CenturyLink
	CenturyTel of Missouri, LLC (Southwest)	429787	CenturyLink
	CenturyTel of Monroe County, LLC	330913	CenturyLink
	CenturyTel of Montana, Inc.	482249	CenturyLink
	CenturyTel of Mountain Home, Inc.	401711	CenturyLink
	CenturyTel of North Louisiana, LLC	270436	CenturyLink
	CenturyTel of North Mississippi, Inc.	280458	None
	CenturyTel of Northern Michigan, Inc.	310705	CenturyLink
	CenturyTel of Northern Wisconsin, LLC	330956	CenturyLink
	CenturyTel of Northwest Arkansas, LLC (Russellville)	401142	CenturyLink

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<039>	Contact Email Address - Em	nail Address of person identified in data line <030>	ken.buchan@centurylink.com
<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	CenturyTel of Cowiche, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
\ <u></u>	CenturyTel of Northwest Arkansas, LLC (Siloam Springs)	401143	CenturyLink
	CenturyTel of Northwest Louisiana, Inc.	270431	CenturyLink
	CenturyTel of Northwest Wisconsin, LLC	330950	CenturyLink
	CenturyTel of Odon, Inc.	320801	CenturyLink
	CenturyTel of Ohio, Inc.	300630	CenturyLink
	CenturyTel of Ooltewah-Collegedale, Inc.	290574	CenturyLink Ooltewah-Collegedale
	CenturyTel of Oregon, Inc.	532361	CenturyLink
	CenturyTel of Port Aransas, Inc.	442117	CenturyLink
	CenturyTel of Postville, Inc.	351274	CenturyLink
	CenturyTel of Redfield, Inc.	401720	CenturyLink
	CenturyTel of Ringgold, LLC	270439	CenturyLink
	CenturyTel of San Marcos, Inc.	442140	CenturyLink
	CenturyTel of South Arkansas, Inc.	401727	CenturyLink
	CenturyTel of Southeast Louisiana, LLC	270424	CenturyLink
	CenturyTel of Southern Wisconsin, LLC	330931	CenturyLink
	CenturyTel of Southwest Louisiana, LLC	270442	CenturyLink
	CenturyTel of the Gem State, Inc. (Idaho)	472223	CenturyLink
	CenturyTel of the Gem State, Inc. (Nevada)	552223	CenturyLink
	CenturyTel of the Midwest-Kendall, LLC	330924	CenturyLink
	CenturyTel of the Midwest-Wisconsin, LLC (Casco)	330857	CenturyLink
	CenturyTel of the Midwest-Wisconsin, LLC (Cencom)	330841	CenturyLink
	CenturyTel of the Midwest-Wisconsin, LLC (Northwest)	330922	CenturyLink
	CenturyTel of the Midwest-Wisconsin, LLC (Platteville)	330934	CenturyLink

(800) Operating Companies	FCC Form 481
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<035>	Contact Telephone Number	er - Number of person identified in data line <030>	ext.
<039>	Contact Email Address - Er	mail Address of person identified in data line <030>	ken.buchan@centurylink.com
<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	CenturyTel of Cowiche, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates		Doing Business As Company or Brand Designation
	CenturyTel of the Midwest-Wisconsin, LLC (Thorp)	330959	CenturyLink
_	CenturyTel of the Midwest-Wisconsin, LLC (Wayside)	330970	CenturyLink
	CenturyTel of the Southwest, Inc.	492274	CenturyLink
	CenturyTel of Upper Michigan, Inc.	310689	CenturyLink
	CenturyTel of Washington, Inc.	522408	CenturyLink
	CenturyTel of Wisconsin, LLC	330895	CenturyLink
	CenturyTel of Wyoming, Inc.	512299	CenturyLink
	Coastal Utilities, Inc.	220356	CenturyLink
	Embarq Florida, Inc.	210341	CenturyLink
	Embarq Minnesota, Inc.	361456	CenturyLink
	Embarq Missouri, Inc. (Kansas)	411957	CenturyLink
	Embarq Missouri, Inc. (Missouri)	421957	CenturyLink
	Gallatin River Communications, LLC	341057	CenturyLink GRC
	Gulf Telephone Company, LLC	250298	CenturyLink
	Hillsboro Telephone Company, Inc.	330892	Unknown
	Mebtel, Inc.	230485	CenturyLink
	Qwest Corporation (Arizona)	455101	CenturyLink QC
	Qwest Corporation (Colorado)	465102	CenturyLink QC
	Qwest Corporation (Iowa)	355141	CenturyLink QC
	Qwest Corporation (Minnesota)	365142	CenturyLink QC
	Qwest Corporation (Montana)	485104	CenturyLink QC
	Qwest Corporation (Nebraska)	375143	CenturyLink QC
	Qwest Corporation (New Mexico)	495105	CenturyLink QC

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<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	CenturyTel of Cowiche, Inc.	

13>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Qwest Corporation (North Dakota)	385144	CenturyLink QC
	Qwest Corporation (Northern Idaho)	475162	CenturyLink QC
	Qwest Corporation (Oregon)	535163	CenturyLink QC
	Qwest Corporation (South Dakota)	395145	CenturyLink QC
	Qwest Corporation (Southern Idaho)	475103	CenturyLink QC
	Qwest Corporation (Utah)	505107	CenturyLink QC
	Qwest Corporation (Washington)	525161	CenturyLink QC
	Qwest Corporation (Wyoming)	515108	CenturyLink QC
	Spectra Communications Group, LLC	421151	CenturyLink
	Telephone USA of Wisconsin, LLC	331155	CenturyLink
	The El Paso County Telephone Company	462187	CenturyLink
	United Telephone Company of Eastern Kansas	411317	CenturyLink
	United Telephone Company of Indiana, Inc.	320832	CenturyLink
	United Telephone Company of Kansas	411842	None
	United Telephone Company of New Jersey, Inc.	160138	CenturyLink
	United Telephone Company of Ohio	300661	CenturyLink
	United Telephone Company of Pennsylvania LLC, The	170209	CenturyLink
	United Telephone Company of Southcentral Kansas	411317	CenturyLink
	United Telephone Company of Texas, Inc	442084	CenturyLink
	United Telephone Company of the Carolinas LLC	240506	CenturyLink of the Carolinas
	United Telephone Company of the Northwest (Oregon)	532400	CenturyLink
	United Telephone Company of the Northwest (Washington)	522400	CenturyLink
	United Telephone Company of the West (Nebraska)	371595	CenturyLink

(800) Operating Companies	FCC Form 481
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<039>	Contact Email Address - En	mail Address of person identified in data line <030>	ken.buchan@centurylink.com
<810>	Reporting Carrier	CenturyTel of Cowiche, Inc.	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	CenturyTel of Cowiche, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	United Telephone Company of the West (Wyoming)	511595	CenturyLink of the West
	United Telephone Southeast, LLC (Virginia)	190567	CenturyLink
_	United Telephone Southeast, LLC (Tennessee)	290567	CenturyLink
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CenturyLink, Inc. has over 100 local exchange carriers (LECs) that serve as eligible telecommunications carriers (ETCs) providing Lifeline discounts on local telephone service for qualifying low-income customers in thirty-seven states. Each LEC's tariff or local terms of service contain the terms and conditions of voice telephony service plans generally available to CenturyLink residential customers. Lifeline provides discounts on CenturyLink residential service plans that include voice telephony service. Lifeline discounts provided to qualified recipients include the \$9.25 per month federal discount plus state discounts, if available. Tribal Lifeline recipients receive an additional federal Lifeline discount of up to \$25 per month. Eligible residents residing on Tribal lands in areas where CenturyLink receives universal service high-cost support can also receive a Tribal Link Up credit of not more than \$100 against one customary service initiation fee at a primary residence.

CenturyLink's flat-rated residential service plans provide unlimited local calling. Lifeline discounts also may be applied to local residential service plans that include a certain amount of local minutes or calls at a flat-rate and then have additional charges for minutes or calls beyond those included in the plan. Lifeline discounts may be applied to bundled service packages that include voice telephony services, such as bundles with internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning CenturyLink's Lifeline program can be found on our Lifeline web page at <a href="http://www.centurylink.com/Pages/Support/LifeLine/">http://www.centurylink.com/Pages/Support/LifeLine/</a>

A link to the CenturyLink tariff or local terms of service that includes the terms and conditions of this ETC's Lifeline offering is included in response to line 1220.

### NOTES:

- 1. (112) (118) The Federal Communications Commission in FCC DA 14-591 adopted May 1, 2014 and in Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (ETC Reporting Requirements Order) waived the requirement that price cap recipients of frozen support or incremental support file five-year plans stating, "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest." Since the Connect America Phase II program has not been fully implemented at this time, the five year plan is not required.
- 2. (220) Outages are reported using the criteria provided in 47 C.F.R. §54.313, which differs from the criteria in 47 C.F.R. §4.5 which is the basis for reporting outages to the Federal Communications Commission. Therefore, some outages may not have NORS numbers.
- 3. (220) CenturyLink experienced an unprecedented outage of 911 services in Washington, Minnesota, and North Carolina in April 2014 which ultimately resulted in CenturyLink implementing additional proactive risk management processes designed to reduce the likelihood of any future 911 system failures.
- 4. (300) (310) CenturyLink is reporting any outstanding requests for voice service from 2014 that are unfulfilled at the time of this filing.
- 5. (320) (330) CenturyLink is reporting any outstanding requests for broadband service from 2014 that are unfulfilled at the time of this filing.
- 6. (410) (420) Complaints per 1,000 voice access lines are reported as complaints to any federal and/or state agencies.
- 7. (440) (450) Complaints per 1,000 broadband customers are reported as complaints to any federal and/or state agencies.
- 8. (711) CenturyLink is reporting a-la-cart and data only broadband rates that meet or exceed both the required download speeds of four mega bits per second and upload speeds of one mega bit per second. Widely used upload speeds of 768K or below are not included in this report.
- 9. (800), (810)-(813), (1200), and (1210)-(1223) CenturyLink is a designated eligible telecommunications carrier that receives Universal Service Support for High Cost Areas under 47 C.F.R. 54 subpart D. Therefore, CenturyLink is only subject to subpart (a) of 47 C.F.R. §54.422 as it applies to this filing.
- 10. (810) (813) Per FCC DA 13-1707 released August 6, 2013, CenturyLink is reporting holding company, operating companies, and affiliates (as defined under section 3 of the Communications Act of 1934, as amended, 47 U.S.C. § 153(2)) that are designated as eligible telecommunications carriers and/or that provide retail broadband internet access to end-user customers.

- 11. (921) (929) To the extent the carrier serves federally recognized tribal lands, the attached narrative, in response to line 920, should be relied on to describe tribal outreach and interaction. If the carrier at least offered to discuss the points listed in 47 C.F.R. §54.313(a)(9) to the federally recognized tribes served in a study area, lines 921-929 were marked with a "yes" response.
- 12. (1000) (1010) Carriers must certify that their local rates are at or below two standard deviations of the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau. Qwest Corporation d/b/a CenturyLink (Wyoming) and United Telephone Company of the West d/b/a CenturyLink (Wyoming) have certain exchanges with explicit cost based local rates above this standard. Customers in such exchanges receive a Federal Universal Service credit and/or a State Universal Service credit explicitly on their bill. This results in a net charge that is lower than two standard deviations of the applicable national average urban rate for voice service.
- 13. (2000), (2005), (2010), (2014), and (2016) Per FCC DA 13-2101 released October 30, 2013, CenturyLink is certifying at a holding company level.
- 14. (2010) The Connect America Fund Incremental Support program (Round 1) requires participating carriers to deploy broadband services at certain speeds to locations within certain timeframes. The FCC recognized in DA 12-1155 released on July 18, 2012, that carriers may run into practical obstacles that would make it difficult to deploy broadband to the locations that were in the carrier's original deployment plan, and therefore may deploy to eligible locations not identified in the deployment plan. CenturyLink companies participating in the Connect America Fund Incremental Support program (Round 1) experienced the practical obstacles the FCC anticipated, and therefore deployed broadband to a substantial number of locations that are not listed in the notice of acceptance filed with the FCC on July 24, 2012. CenturyLink will identify locations where deployment has occurred in a separate and/or subsequent filing.
- 15. (3000)-(3034) These questions are not applicable. This company is considered to be a Federal Price Cap Carrier or an affiliate associated with a Federal Price Cap Carrier for the purposes of this filing.