

Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

National security: Passengers traveling to or from a federal reservation or military installation with security procedures in effect and any other scheduled stop will incur a \$3.00 reservation transaction fee.

Objectionable passengers: The company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. Passengers who refuse to comply with the Driver's instructions, or who create a disturbance or are argumentative causing disruption to the safe and expeditious operation of the shuttle may also be refused service. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

Oversize, overweight or excess luggage: Each ticketed passenger may carry 1 full sized bag, one hand-carry and one personal item such as a purse, briefcase or laptop computer. Each full sized bag may not exceed 50 pounds and be no larger than 62 linear inches (length + width + height) and your hand-carry may not exceed 40 pounds and be no larger than 10" H x 17" W x 24" L. The first bag in excess of the allowance will result in a charge of \$5 per trip leg (each direction of travel) and additional bags will result in a charge of \$10 per bag per trip leg. Active duty military may have 2 checked bags at no additional charge. Bags in excess of the allowance and not declared at the time of booking may be denied. Luggage exceeding the size and weight allowance may be allowed for a charge of \$30 per item. No single piece of checked baggage may weigh more than 70 pounds or 80 linear inches (e.g.; surfboards, bicycles, scuba equipment) and will be carried on a space available basis. Passengers bringing allowed overweight baggage will be responsible for the loading and unloading of those bags. By prior arrangement, we may accept Cardboard or Plastic Boxes/Tubs for \$30 each. Smaller sized boxes no larger than 12" H x 12" W x 12" L may be substituted for your checked bag. We will not carry prohibited items as determined by TSA, even if they seem harmless if used in the home or workplace. All items brought onboard count toward your baggage limit except:

- Assistive devices (cane, crutches, etc.)
- Infant/child restraint devices for ticketed children
- Outer garments (coat, hat, umbrella, etc.)
- Beverage and reading material

-Port Access: All customers are required to comply with all Port rules and regulations. A Port access fee of \$1 per passenger for pick up or drop off at any Port will be charged in addition to the sum of applicable fares as listed above.

Refusal of service: The company may refuse service to a person when:

- (a) In the company's judgment, providing the service would be hazardous, unsafe, or dangerous to persons or property;
 - (b) In the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn arounds, or have other unsafe conditions;
 - (c) The customer has an outstanding amount due to the company;
 - (d) The customer refuses to allow company personnel, drivers, agents, or representatives access to baggage or other materials prior to it being loaded in or on the vehicle;
 - (e) The customer appears to be under the influence of drugs or alcohol; or
 - (f) The customer attempts to bring onboard the vehicle materials that would be detrimental to the safety or comfort of other passengers.
- (2) A company may refuse service to a person under other conditions that would be detrimental to the safety and comfort of passengers when those conditions are contained in the company's filed tariff and time schedule.
- (a) The customer fails to comply with company rules or Driver instructions.

(N) Round trip: A round trip is one that originates at point A and terminates at point B with a return trip from point B to point A. Does not apply to fares for service on Group Two and Three routes as published in Time Schedule.

Round trip Fares: Except as otherwise provided, round-trip adult fares will be \$8.00 less than the sum of two (2) one-way adult fares. Round Trip Same Day Fares are non-refundable and non-transferrable and are the same as a round trip Youth fare. Does not apply to fares for service on Group Two and Three routes as published in Time Schedule.