

**CENTURYLINK CERTIFICATION OF NETWORK EMERGENCY PREPAREDNESS
AND COMPLIANCE WITH SERVICE QUALITY MEASURES**

I, David D. Cole, being of lawful age and duly sworn, on my oath, state that I am the Senior Vice President for Operations Support and Controller of CenturyLink Inc. ("Company"), do hereby certify under penalty of perjury under the laws of the State of Washington that the following Statement is true and correct.

The Company hereby certifies to the Washington Utility and Transportation Commission, pursuant the requirement of WAC 480-123-030. That in 2012 CenturyLink:

- 1) Was able to remain functional in emergency situations, and,
- 2) Substantially complied with applicable service quality provisions in Washington Commission rules.
- 3) Has used and will continue to use federal USF High-Cost Fund support provided to CenturyLink only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.
- 4) Has publicized the availability of its applicable telephone assistance programs, such as Lifeline, in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian Reservations with CenturyLink's designation service areas in Washington. Such publicity includes advertisements likely to reach those who are not current customers of CenturyLink within its designated service area in Washington.

DATED this 8th day of July, 2013, at Monroe, Louisiana

By: 

David D. Cole
Senior Vice President, Operations Support and Controller
CenturyLink Inc.