

PO Box 4985a Monroe, LA 71211



CBC Project NumAccount NumberPiece Code

Company Contact Alternate 1 Address Delivery Address City, St ZIP

IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE FROM CENTURYLINK

Effective <August 31, 2013>, the Scan Alert product will no longer be available to CenturyLink customers. As an existing CenturyLink Scan Alert product subscriber, you will receive a prorated credit on your bill for the number of days that the service was paid but not used. CenturyLink currently does not offer a comparable product alternative; however, we do encourage you to speak with your current alarm service company for provider recommendations.

If you have questions or concerns, please call CenturyLink Customer Service at 800-421-0130. Thank you for choosing CenturyLink for your communication needs—we value you as a customer.

