

August 19, 2012

To: The Washington Utilities and Transportation Commission, Penalty Assessment Department

Attn: Gregory J. Kopta

RE: Always Able Moving Service, LLC, Assessment, Docket TV-120910

Response to being denied a request for hearing and Application for Mitigation

On July 23rd 2012, I received both an email and a certified letter stating that I failed to file an annual report by May 1, 2012.

This was the first notice I received by any means that I needed to fill out any type of report or was late filling out a report.

I did NOT receive any paperwork of any type from your agency prior to the July 23rd date.

I currently reside in an apartment with my family. We have one small lock box where we receive our mail. If any mail comes to our address that does not fit in the small keyed box, it is usually held at our apartment complex front office.

Your letter states that Annual Report forms and Fee packets were mailed to me on February 29th of this year. There is no way all this information would have fit in our small box; and according to our manager's office, they never received any such packet. I am not sure where this information was actually sent to; or ended up.

Your letter indicates that you started assessing fees of 100 dollars a day after the May 1, deadline. Why did I not receive a certified letter right away? Why did you not send me an email notifying me of this fee being assessed?

I do not understand? You obviously had a correct address and email for me, because I received both the certified letter and email on July 23rd, after you applied 2,100.00 worth of fees.

You stated there is a WAC code which requires me to file an annual report with the Commission and I am fine with complying with that code, if I had known it was time to do so. Is there no code which YOU have to be able to show that I actually received the report?

Why are the original report forms and fee packets not sent certified mail to ensure that I receive them? Why did I not receive an email from you stating that the forms were on their way, so I could have been on the lookout for them.

I realize as being a small company owner that I must know and be expected to follow the laws and WAC's for Washington State. I did attend a 8 hour class when I first started my moving company business, but they cover so much in such a short period of time; if they covered a section about filing this report and time frames in which to file it; I do not recall it.

I am a small moving company owner, who was forced to make a living this way when the economy fell and I was let go from my construction job. It is all I can do to put food on the table and I do NOT have 2,100.00, not even close.

I realized from looking at the paperwork you sent me denying my request for a motion that I was to send a letter stating the facts of why I should be given a motion. I'm sorry I did not do that. I was in such a hurry to get the form back to you, I did not read the whole letter. That is clearly an oversight on my part.

STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION
COMMISSION
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But, not submitting the reports to you by May 1, 2012, that I was required to do; I do not believe is a fault of mine, since (I'm sorry to keep repeating myself) but I did not receive any paperwork from you at all until the July 23rd certified letter stating I was in violation and was now required to pay 2,100.00.

Thank you for your time and I hope you will reconsider assessing these fees to me.

I will wait to hear from you on what to do next.

Regards,

A handwritten signature in cursive script that reads "Dana Parker". The letters are fluid and connected, with a prominent loop at the end of the word "Parker".

Dana Parker