Olympia, WA 98512 (360) 956-7001

Olympia, WA 98512 (360) 956-7001 26.

ANSWER- 3

sufficient facts to constitute a valid complaint and therefore should be dismissed.

27 Complainant's allegations in the Second and Third Causes of Action are so vague as to

Complainant's allegation in its Second and Third Causes of Action are so vague and lack

27. Complainant's allegations in the Second and Third Causes of Action are so vague as to not allow Respondent to respond and are issued in violation of Respondent's rights of due process.

28. Respondent has repeatedly requested assistance from Commission Staff and Commission Staff has not provided that assistance. The Commission's role should be to work to provide a viable resolution to problems. It appears that the Commission is more interested in seeking punishment than in addressing issues. The Commission's failure to respond to reasonable requests for assistance have resulted in detriment to customers.

Dated this $\sqrt{\frac{\mu}{\chi}}$ day of April, 2011.

RICHARD A. FINNIGAN, WSB #6443

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