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Tariff 2

Canceling

Tariff 1

Of

**Rocket Enterprises, LLC**  
**d/b/a Rocket Transportation**

For the transportation of passengers as described in Certificate Number C-62991

On-demand, door-to-door service by reservation only;

All passengers must have either their origin or destination in Jefferson or Clallam counties;

BETWEEN Jefferson and Clallam counties and Kitsap County, Seattle and Tacoma Amtrak stations, Seattle and Tacoma Greyhound bus terminals, Seattle and Tacoma hospitals, Seattle waterfront cruise ship piers, SeaTac Airport and hotels along the route.

Issued by:

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Issue Date: 10-25-2010

Effective Date: 12-18-2010

Issued By: Rafael Roman, Managing Partner

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## PASSENGER RULES

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Door-to-door service is unscheduled.

The actual time the vehicle will arrive to pick up passengers depends on the number of passengers making reservations and the locations that those passengers request pickup. Rocket Transportation will create routes to balance passenger convenience and company efficiency.

(N) The company will not accept reservation cancellations during the weekend (Saturday and Sunday). Customers must contact the company no later than 5:00 p.m. on Friday prior to travel. **Adult Fares:** Published fares are adult fares and apply to passengers who have reached or passed their 12<sup>th</sup> birthday.

(C) **Children's Fares:** Children 2-11 will pay the ordinary adult rate discounted by fifty percent (50%) – maximum three children under 12 per adult traveler. Carrier reserves the right to not transport unaccompanied minors under the age of 12. Carrier reserves the right to not transport children 2-11 years of age accompanied only by another traveler 12-17 years of age. A child under the age of two may ride for free with an accompanying, fare-paying adult – one child per adult. Children riding with Rocket Transportation must ride in a car seat in accordance with state law.

(N) **Fare Payment:** Payment arrangements are expected to be made at the time the reservation is made. Failure to adhere to agreed arrangement will result in less flexible payment options on future reservations. Online (WEB) bookings are to be paid for at the time the reservation is made.

(C) **Round trip tickets:** A round trip ticket can only be used in a round trip manner. Using the ticket as two one ways is not permitted.

(C) **Schedule Maintenance:** Rocket Transportation will not be responsible for delays caused by accidents, breakdowns, weather, highways/road conditions, or other factors beyond the control of Rocket Transportation and its employees. Rocket Transportation likewise does not guarantee arrival or departure from any point at any specific time.

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PASSENGER RULES (continued)

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**(C) Refunds:** Our company offering "door-to-door" service or "by reservation only" service may assess an administrative fee in those instances where a cost is incurred because the customer requested a change. A ten-dollar administrative fee will be assessed for customer requested changes made less than two full business days in advance of the earliest scheduled departure time. Administrative fees are deducted from ticket refunds.

A customer who has made a reservation but fails to cancel, reschedule, or appear at the designated pick-up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation and the company is successfully notified prior to the expected pickup time.

Unused tickets will be redeemed at the purchase price and unused portions of round-trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used, and refunding the balance of purchase price.

**(C) Objectionable passengers:** Company may refuse service to a person when: (a) In the company's judgment, providing the service would be hazardous, unsafe, or dangerous to persons or property; (b) In the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn arounds, or have other unsafe conditions; (c) The customer has an outstanding amount due to the company; (d) The customer refuses to allow company personnel, drivers, agents, or representatives access to baggage or other materials prior to it being loaded in or on the vehicle; (e) The customer appears to be under the influence of drugs or alcohol; or (f) The customer attempts to bring onboard the vehicle materials that would be detrimental to the safety or comfort of other passengers. (g) Company may refuse service to a person under other conditions that would be detrimental to the safety and comfort of passengers **when those conditions are contained in the company's filed tariff and time schedule**

**(N) Alternative Transportation:** Alternate means of transport will be provided by the company when it is unable to provide transportation at the time and place specified in the reservation that the company has accepted for that passenger as dispatched the business day before travel.

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### PASSENGER RULES (continued)

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**(N) Baggage rules and charges:** All normal baggage will be carried free of charge. Normal baggage is defined as two checked bags and one carry-on bag providing they are not 'odd-sized' meaning odd shaped or oversized according to airport guidelines. **Each checked bag must weigh 50 pounds or less and have a maximum dimension of 62 linear inches (length x height x width) to avoid additional charges. All luggage/totes/boxes not considered "carry-on" must be disclosed at booking.**

Carryon bags will be kept with the passenger should space become an issue. Carry-on bags as defined according to airport guidelines: 10" H x 17" W x 24" L (25x43x61cm) including wheels and handles. Rocket Transportation will charge an additional luggage handling fee of \$2.00 each oversized or overweight luggage paid directly to the driver in cash when the luggage is presented.

Prior arrangements must be made with the office during office hours for baggage that isn't considered normal which includes bicycles, surf boards, oversized boxes, trunks, cartons, and animal/pet carriers as these items and other unusually long items can-not be accommodated in every company vehicle.

The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers. Examples may include, but are not limited to, the following items: articles whose transportation as baggage are prohibited by law or regulation; fragile or perishable articles; packages, bags, or parcels that are leaking; articles that have foul and obnoxious odors or items that cause annoyance, discomfort, or harm to persons or property.

All baggage and other materials to be carried in or on the motor vehicle is subject to inspection by the company. The company shall not be held responsible for loss or damage to baggage carried onboard the vehicle unless it can be shown that the company was in some way negligent.

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PASSENGER RULES (continued)

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**(N) Baggage Liability:** Minimum amount of liability for baggage is \$250.00 per adult fare and \$125.00 per child's fare. Passengers that declare a value in excess of \$250.00 will be required to pay an additional charge of \$10.00. The maximum value for which the company will be liable per bag or item checked is \$1,000.00. The passenger's declared amount may not exceed the actual value of the baggage and its contents. Liability is not extended to excess value coverage on articles of extraordinary value including, but not limited to: Negotiable instruments; papers; money; manuscripts; irreplaceable publications; documents; jewelry and watches; cameras, computers, DVD players or other electronic equipment, and musical instruments.

**Animals:** Service animals traveling with sight or hearing –impaired passengers will be carried free of charge. Service animals will not be permitted to occupy a seat, but must lie or stand at the feet of the passenger. Other pets will be transported only when they are housed in pet carriers. The following rates apply for the transportation of pets per booking: Small carrier 21" x 16" x 15" \$5.00; Medium carrier 27" x 21 ½" x 20" \$10.00; Large carrier 36" x 24 ½" x 26" \$15.00; X-Large carrier 40" x 27" x 30" \$20.00

**Lost and found items:** Rocket Transportation will not be responsible for items lost or left on any vehicle by passengers. Rocket Transportation will attempt to secure any such items at our office for up to thirty days but does not guarantee any protection or rightful return. Any items not claimed by rightful owner for a period exceeding thirty days shall be properly discarded or given to local charities.

**(c) Consistent Pricing:** Rocket Transportation will not charge, demand, collect, or receive a greater, lesser, or different compensation for transportation of persons, than the rates that are contained in that company's effective tariff filed with the commission. Further, Rocket Transportation will not extend to any person any privilege that is not uniformly extended to all persons under the same circumstances.

**Holidays Observed:** Rocket Transportation will provide service by reservation, in accordance with its certificate, 365 days per year balancing company efficiency and customer convenience.

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**RATE SCHEDULE**

Fares name below are for adults (persons 12 years of age and over)  
Stated in dollars per passenger.

North Olympic Peninsula Location	between			
	Kitsap County		Seattle / SeaTac / Tacoma	
	Round Trip	One Way	Round Trip	One Way
98382 (Sequim), 98368 (Port Townsend), 98365 (Port Ludlow), 98339 (Port Hadlock), 98325 (Chimacum), 98362 (East Port Angeles), 98363 (Port Angeles West until Hwy 101 / Hwy 112)	\$82.50	\$49.50	\$110.00	\$66.00
Outlying Areas 98376 (Quilcene), 98358 (Nordland), 98363 (West PA from Hwy 101/112 to Lake Crescent and Joyce)	\$110.00	\$66.00	\$183.00	\$110.00
West End (Joyce, Clallam Bay, Neah Bay, Forks, Beaver, Lake Crescent) & 98320 (Brinnon)	\$165.00	\$99.00	\$250.00	\$150.00

- ◇ (c) Note 1: A 30% ‘companion fare’ discount will be given to any additional passengers traveling with a full fare passenger. No other discounts may be used in conjunction with the companion fare.
- ◇ (c) Note 2: A 50% discount will be given to children under the age of twelve for up to three children per adult. One child under the age of two, accompanied by one fare-paying adult may ride for free as part of the three children per adult.
- ◇ (c) Note 3: A 10% discount will be given to passengers 62 years of age or older.
- ◇ (c) Note 4: A 15% discount will be given to active military personnel and veterans with proper ID.
- ◇ (n) Note 5: Service within Clallam and Jefferson Counties is discontinued due to the availability of more efficient travel options from local cab companies and local transit buses servicing both counties.

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**APPENDIX A  
CERTIFICATION FOR  
PASSENGER SERVICE  
DESCRIBING TERRITORY SERVED**

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