

AFFIDAVIT CERTIFYING SERVICE QUALITY, EMERGENCY FUNCTIONALITY AND TELEPHONE ASSISTANCE ADVERTISING

I, Linda K. Gardner, certifying under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct to the best of my knowledge, information and belief.

The Company hereby certifies to the Washington Utilities and Transportation Commission, pursuant to WAC 480-123-070 that it:

- 1) Met substantially with the applicable service quality standard found in WAC 480-123-030(1)(h).
- 2) Had the ability to function in emergency situations in adherence to the standards found in WAC 480-123-030(1)(g)
- 3) Publicized the availability of its telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations with United's designated service area. Such publicity was designed to reach current customers as well as those who are not current customers within United's designated service area.

Dated this 29th day of July, 2009.

Sate of Kansas)
County of Johnson)

United Telephone Company of the Northwest (Company)

By: Linda K. Gardner *Linda K Gardner*

Its: Assistant Secretary

SUBSCRIBED AND SWORN to before me this 29th day of July, 2009.

Anne M. Toller
Notary Public in and for the State of Kansas

My Commission Expires: 2/2/2010

